

**CENSUS 2010 PLANNING COMMITTEE**

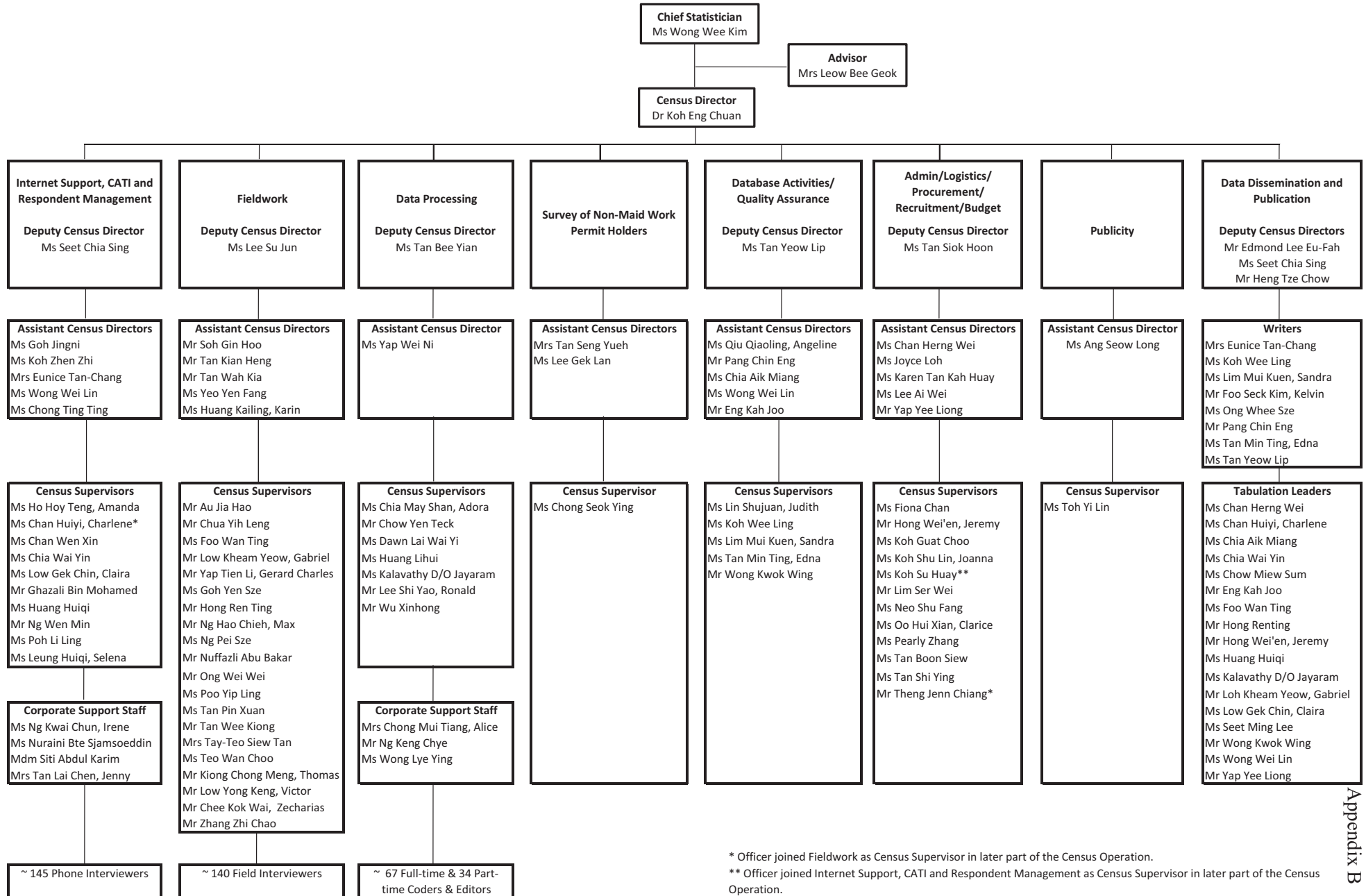
(As at June 2008, formation of CPC)

Mr Ravi Menon	Second Permanent Secretary (Trade & Industry) Ministry of Trade and Industry
Mr Loh Khum Yean	Deputy Secretary (Industry) Ministry of Trade and Industry
Ms Wong Wee Kim	Chief Statistician Department of Statistics
Mrs Leow Bee Geok	Advisor Department of Statistics
Dr Koh Eng Chuan	Director (Income, Expenditure and Population Statistics Division) Department of Statistics
Mr Roy Quek	Advisor (National Population Secretariat) Prime Minister's Office
Ms Quah Ley Hoon	Director (National Population Secretariat) Prime Minister's Office
Mr Tai Wei Shyong	Senior Director (Policy and Operations Division) Ministry of Home Affairs
Mr Yeong Gah Hou	Director (Strategic Planning, Research and Development Division) Ministry of Community Development, Youth and Sports
Mr Chng Ho Kiat	Covering Director (Planning & Research Department) Ministry of National Development
Ms Lim Wan Yong	Director (Planning) Ministry of Education

Mr Lee Kok Fatt	Director (Fiscal Policy) Ministry of Finance
Mrs Tan Leng Leng	Director (Manpower Research and Statistics Department) Ministry of Manpower
Mr Heng Tze Chow	Senior Assistant Director (Income, Expenditure and Population Statistics Division) Department of Statistics ( <i>Secretary</i> )

# CENSUS 2010 ORGANISATION CHART

(as at 12 March 2010, launch of Census)



\* Officer joined Fieldwork as Census Supervisor in later part of the Census Operation.

\*\* Officer joined Internet Support, CATI and Respondent Management as Census Supervisor in later part of the Census Operation.

## LIST OF CENSUS OFFICERS

(As at 12 Mar 2010, launch of Census)

### DEPARTMENT OF STATISTICS

<i>Chief Statistician</i>	Ms Wong Wee Kim
<i>Advisor to Chief Statistician</i>	Mrs Leow Bee Geok
<i>Census Director</i>	Dr Koh Eng Chuan
 <i>Deputy Census Directors</i>	
Internet Support, CATI and Respondent Management	Ms Seet Chia Sing
Fieldwork	Ms Lee Su Jun
Data Processing	Ms Tan Bee Yian
Database Activities and Quality Assurance	Ms Tan Yeow Lip
Data Dissemination and Publication	Mr Edmond Lee Eu-Fah Ms Seet Chia Sing Mr Heng Tze Chow
Administration, Procurement, Recruitment and Budget	Ms Tan Siok Hoon
 <i>Assistant Census Directors</i>	
Internet Support, CATI and Respondent Management	Ms Goh Jingni Ms Koh Zhen Zhi Mrs Eunice Tan-Chang Ms Wong Wei Lin Ms Chong Ting Ting
Fieldwork	Mr Tan Kian Heng Mr Soh Gin Hoo Ms Huang Kailing, Karin Mr Tan Wah Kia Ms Yeo Yen Fang
Data Processing	Ms Yap Wei Ni
Survey of non-maid Work Permit Holders	Mrs Tan Seng Yueh Ms Lee Gek Lan

Database Activities and Quality Assurance  
 Mr Pang Chin Eng  
 Ms Qiu Qiaoling, Angeline  
 Ms Chia Aik Miang  
 Ms Wong Wei Lin  
 Mr Eng Kah Joo

Manpower and Logistics Centre  
 Ms Chan Heng Wei  
 Mr Yap Yee Liong

Administration, Procurement, Recruitment and Budget  
 Ms Tan Kah Huay, Karen  
 Ms Lee Ai Wei  
 Ms Joyce Loh

Publicity  
 Ms Ang Seow Long

***Census Supervisors & Corporate Support Staff***

Internet Support, CATI and Respondent Management  
 Mr Ng Wen Min  
 Ms Low Gek Chin, Clairra  
 Ms Ho Hoy Teng, Amanda  
 Ms Chan Wen Xin  
 Ms Chan Huiyi, Charlene  
 Ms Chia Wai Yin  
 Ms Huang Huiqi  
 Ms Poh Li Ling  
 Ms Leung Huiqi, Selena  
 Mr Ghazali Bin Mohamed  
 Ms Ng Kwai Chun, Irene  
 Mrs Tan Lai Chan, Jenny  
 Ms Nuraini Bte Sjamsoeddin  
 Mdm Siti Abdul Karim

Fieldwork  
 Mr Hong Renting  
 Mr Ng Hao Chieh, Max  
 Ms Teo Wan Choo  
 Mr Zecharias Chee Kok Wai  
 Mr Zhang Zhichao  
 Mr Low Yong Keng, Victor  
 Mr Chua Yih Leng  
 Ms Foo Wan Ting  
 Mr Loh Kheam Yeow, Gabriel  
 Mr Yap Tien Li, Gerard Charles  
 Mr Kiong Chong Meng, Thomas  
 Mr Au Jia Hao  
 Ms Goh Yen Sze  
 Ms Ng Pei Sze  
 Mr Nuffazli Abu Bakar  
 Mr Ong Wei Wei  
 Ms Poo Yip Ling  
 Ms Tan Pin Xuan

Fieldwork	Mr Tan Wee Kiong Mrs Tay-Teo Siew Tan
Data Processing	Ms Huang Lihui Ms Lai Wai Yi, Dawn Mr Chow Yen Teck Mr Lee Shi Yao, Ronald Ms Chia May Shan, Adora Ms Kalavathy D/O Jayaram Mr Wu Xinhong Ms Chong Mui Tiang, Alice Mr Ng Keng Chye Ms Wong Lye Ying
Survey of non-maid Work Permit Holders	Ms Chong Seok Ying
Database Activities and Quality Assurance	Ms Tan Min Ting, Edna Ms Lin Shujuan, Judith Ms Koh Wee Ling Ms Lim Mui Kuen, Sandra Mr Wong Kwok Wing
Manpower and Logistics	Ms Lin Shujuan, Judith Mr Hong Wei'en, Jeremy Mr Theng Jenn Chiang Ms Tan Shi Ying Ms Koh Su Huay Ms Neo Shu Fang Ms Koh Shu Lin, Joanna
Administration, Procurement, Recruitment and Budget	Ms Koh Guat Choo Mr Lim Ser Wei Ms Tan Boon Siew Ms Oo Hui Xian, Clarice Ms Pearly Zhang Ms Fiona Chan
Publicity	Ms Toh Yi Lin

***Data Dissemination and Publication Team Members***

Sampling Design and Sampling Variability	Ms Tan Yeow Lip Ms Ong Whee Sze Ms Tan Min Ting, Edna Ms Chow Miew Sum
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Census of Population 2010 Advance Census Release	Mr Edmond Lee Eu-Fah Ms Koh Wee Ling Ms Seet Ming Lee Mr Wong Kwok Wing Ms Chow Miew Sum
Census of Population 2010 Statistical Release 1: Demographic Characteristics, Education, Language and Religion	Mr Edmond Lee Eu-Fah Mr Foo Seck Kim, Kelvin Ms Koh Wee Ling Mr Wong Kwok Wing Ms Wong Wei Lin Mr Tan Wah Kia Ms Foo Wan Ting Ms Chan Huiyi, Charlene Ms Kalavathy D/O Jayaram Ms Huang Huiqi
Census of Population 2010 Statistical Release 2: Households and Housing	Mr Heng Tze Chow Ms Lim Mui Kuen, Sandra Mr Hong Renting Ms Chia Aik Miang Ms Wong Wei Lin Ms Kalavathy D/O Jayaram Mr Hong Wei'en, Jeremy
Census of Population 2010 Statistical Release 3: Geographic Distribution and Transport	Mr Edmond Lee Eu-Fah Mr Pang Chin Eng Mr Eng Kah Joo Ms Low Gek Chin, Clairra Mr Loh Kheam Yeow, Gabriel Ms Chia Wai Yin
Census of Population 2010 Administrative Report and Publication Release	Ms Seet Chia Sing Ms Chan Heng Wei Ms Teo Wan Choo Mrs Eunice-Tan-Chang Mr Yap Yee Liong Mr Tan Wah Kia Ms Wong Wei Lin Mr Loh Kheam Yeow, Gabriel Ms Tan Shi Ying Ms Low Gek Chin, Clairra Ms Foo Wan Ting Ms Poo Yip Ling Ms Chan Huiyi, Charlene Ms Chia Wai Yin

## **IT SERVICES AND SUPPORT**

(As at 12 March 2010, launch of Census)

### **Infocomm Technology Section**

Senior Executive IT Manager	Mr Lewis Wu
Application Services Manager	Ms Foo Bee Eng, Maggie
Technical Services Manager	Mr Mak Weng Kin
Project Manager	Ms Ow Kuan Foong, Florence
IT Consultants	Mr Chia Bee Kwang Mr Seenivasagam A. P

### **Vendor team from NCS Pte. Ltd. and STCC**

Project Managers	Mr Seow Kok Wai Mr Kee Chye Huat Ms Koh Hwee Cheng
Team Leaders	Ms Koh Mei Yin Ms Ng Siok Hiang, Jasmine Mr Lim Wan Keong Mr Ho Bee Heng Ms Lee LiXue, Candice Mr Ang Choon Kiat, Mark Mr Lim Teow Soon, Vincent Mr Mak Kai Hoe
Programmers and Support Staff	Mr Chiang Wing Kwang, Desmond Mr Seah Zhi Qin, Jason Mr Chong Shaw Nyuk Ms Soh Li Hong, Cynthia Mr Lew Wei Leong, Vincent Ms Lau Peijing, Esther Mr Ong Leng Kee, Eric Mr Oh Wee Chin, Edwin Mr Sim Wei Xiong, Jonathan Mr Tan Kiang Sua, Jackie Mr See Keng Seng Mr Lim Zho Zheng Mr Tng Zhenyu, Given Ms Quek Ser Nya Ms Tock San San



Programmers and Support Staff

Ms Lee Wen Hui, Amanda  
Mr Yee Wei Heng  
Mr Eugene Lin  
Mr Goh Jin Xiang, Joshua  
Mr Chia Kim Yean

## **EXTRACTS FROM THE STATISTICS ACT, CHAPTER 317 REVISED EDITION 1999**

### **Authority to Collect and Process Data**

Section 3. (1) The Department of Statistics and all research and statistics units may, in accordance with the provisions of this Act, collect and process data for statistical purposes.

### **Authority to Issue Requisition**

Section 5. (1) It shall be lawful for the Chief Statistician or the director of a research and statistics unit to issue a requisition to any person or the occupier of any premises to furnish particulars and supply information to him, for the purpose of obtaining data for statistical purposes, and every such person or occupier is bound to furnish the particulars and supply the information to the best of his knowledge and belief.

Section 5. (2) A requisition shall —

- (a) be in writing;
- (b) be served upon the person to whom it is addressed or the occupier of any premises, as the case may be, in the manner specified in section 11; and
- (c) specify the particulars of information required.

Section 5. (3) A requisition may —

- (a) specify the form in which and the time within which the particulars and information are to be furnished;
- (b) require the particulars and information to be furnished periodically at or within such time or times and in such form or forms as are specified in the requisition; and
- (c) specify the place or manner at or in which the particulars and information are to be delivered.

Section 5. (4) No person is bound to furnish any particulars or information other than those which are accessible to him or derived by him from any business, occupation or work in the conduct or supervision of which he is engaged.

### **Disclosure of Information**

Section 7. (1) No person shall disclose any particulars or information obtained under section 5 or 6 in a form that may identify any person without the prior consent in writing of the person that may be identified by such disclosure.

Section 7. (2) Notwithstanding subsection (1), the Chief Statistician or the director of a research and statistics unit, as the case may be, may disclose particulars or information obtained under section 5 or 6 —

- (a) as statistics which do not identify any person;
- (b) as anonymised microdata to —
  - (i) any public agency; or
  - (ii) any other person within a class specified in the Third Schedule;
- (c) for the purposes of any proceedings for an offence under this Act or any report of those proceedings;
- (d) that are of a general nature relating to the products or services provided by, the number of employees in or the addresses of, an establishment; or
- (e) that are already available in the public domain.

Section 7. (3) The Chief Statistician or the director of a research and statistics unit may, in respect of any particulars or information disclosed to any person under subsection (2), impose conditions as to the use of such particulars or information by notice in writing to that person.

Section 7. (4) If any person discloses any returns or any particulars or information contrary to this section, or fails to comply with any conditions imposed on him under subsection (3), he shall be guilty of an offence and shall be liable on conviction to a fine not exceeding \$10,000 or to imprisonment for a term not exceeding 12 months or to both.

### **Impersonation of Statistical Officer**

Section 8. (1) Any person who impersonates a statistical officer shall be guilty of an offence and shall be liable on conviction to imprisonment for a term not exceeding 6 months.

Section 8. (2) In this section, statistical officer means —

- (a) an officer of the Department of Statistics; or
- (b) an officer of a research and statistics unit.

### **General Penalties**

Section 9. (1) Any person who —

- (a) wilfully refuses or without lawful excuse (the proof of which lies on him) neglects to furnish the particulars or information required by a requisition within the time allowed for furnishing them or to furnish them in the form specified or prescribed, or to authenticate them in the prescribed manner, or to deliver them at the place or in the manner specified or prescribed for the delivery thereof;
- (b) wilfully furnishes or causes to be furnished any false particulars or information in respect of any matter specified in the requisition requiring particulars or information to be furnished; or
- (c) refuses to answer, or wilfully gives a false answer to, any question necessary for obtaining any information or particulars required by a requisition to be furnished under this Act, shall be guilty of an offence and shall be liable on conviction to a fine not exceeding \$1,000 and, in the case of a continuing offence, to a further fine not exceeding \$100 for every day during which the offence continues after conviction.

### **Composition of Offences**

Section 10. The Chief Statistician or the director of a research and statistics unit may compound any of the offences under section 9 (1) by accepting from a person reasonably suspected of having committed the offence a sum not exceeding \$200.

### **Service of Requisition**

Section 11. (1) Subject to any rules made under section 12, a requisition may be served as follows:

(a) in the case of an individual —

(i) by delivering it to the individual personally;

(ii) by leaving it with an adult person apparently resident at, or by sending it by pre-paid registered post to, the usual or last known address of the place of residence of the individual;

(iii) by leaving it with an adult person apparently employed at, or by sending it by pre-paid registered post to, the usual or last known address of the place of business of the individual; or

(iv) by affixing a copy of the requisition in a conspicuous place at the usual or last known address of residence or business of the individual; or

(b) in the case of a partnership other than a limited liability partnership —

(i) by delivering it to any one of the partners or the secretary or other like officer of the partnership;

(ii) by leaving it at, or by sending it by pre-paid registered post to, the principal or last known place of business of the partnership in Singapore; or

(iii) by sending it by facsimile transmission to the fax transmission number operated at the principal or last known place of business of the partnership in Singapore; and

(c) in the case of any limited liability partnership or any other body corporate —

(i) by delivering it to the secretary or other like officer of the body corporate or, in the case of a limited liability partnership, the manager thereof;

(ii) by leaving it at, or by sending it by pre-paid registered post to, the registered office or principal office of the limited liability partnership or body corporate in Singapore; or

(iii) by sending it by facsimile transmission to the fax transmission number operated at the registered office or principal office of the limited liability partnership or body corporate in Singapore.

Section 11. (2) Any requisition to be served on the occupier of any premises may be served by delivering it to an adult person on the premises or, if there is no such person

on the premises to whom it can with reasonable diligence be delivered, by affixing the requisition to a conspicuous part of the premises.

Section 11. (3) Any requisition to be served on the occupier of any premises shall be deemed to be properly addressed if addressed by the description of the occupier of the premises without further name or description.

Section 11. (4) If the person on whom service is to be effected has an agent within Singapore, the requisition may be delivered to the agent.

# CENSUS OF POPULATION 2010 FIELDWORK REGIONS



Note:  
\*Planning area is covered by two fieldwork regions.

CENSUS 2010 POSTER

# CENSUS of population 2010



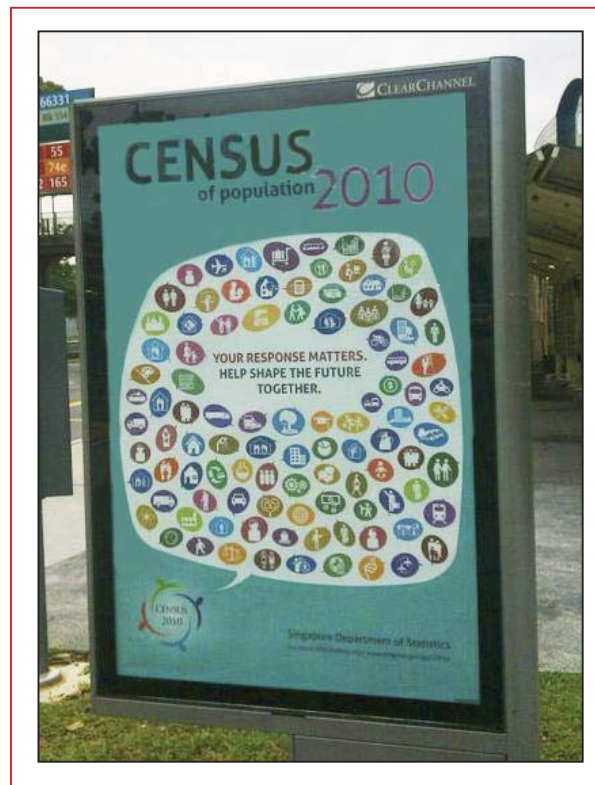
Singapore Department of Statistics  
For more information, visit [www.singstat.gov.sg/c2010](http://www.singstat.gov.sg/c2010)



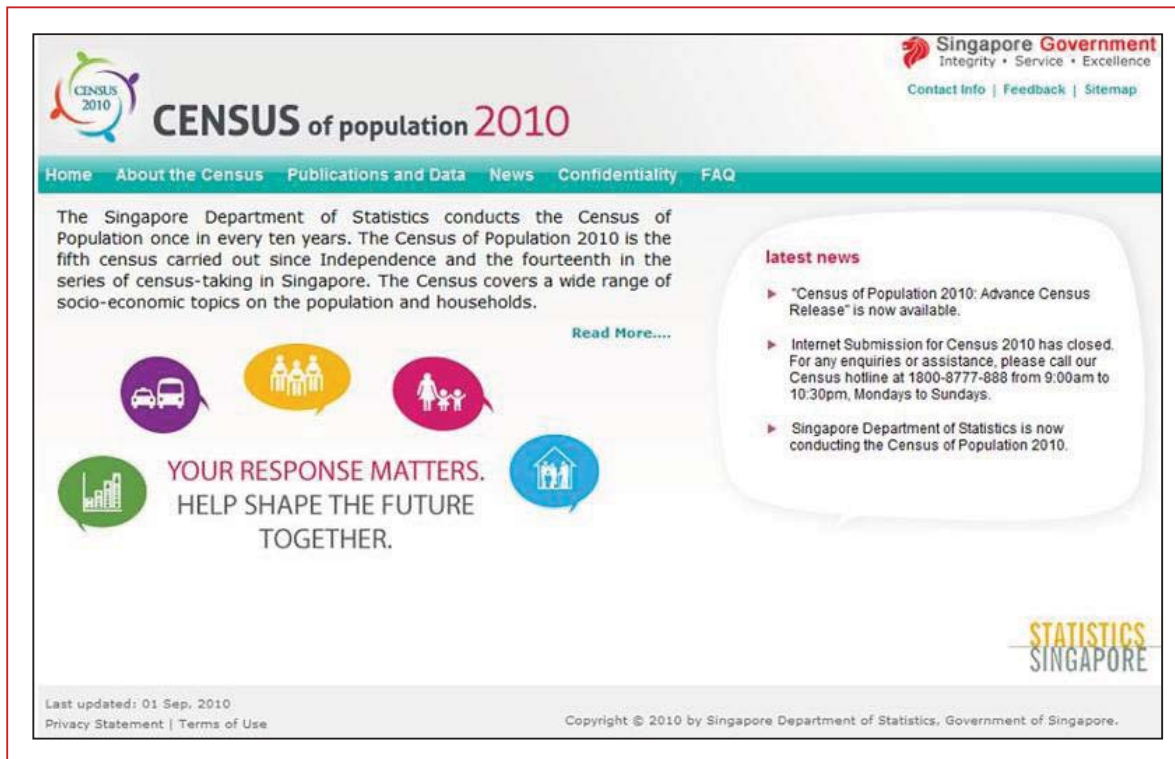
## CENSUS 2010 PUBLICITY ON MRT WINDOW PANELS



## CENSUS 2010 PUBLICITY POSTERS AT BUS/TAXI SHELTERS



## CENSUS 2010 HOMEPAGE



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**CENSUS** of population **2010**

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The Singapore Department of Statistics conducts the Census of Population once in every ten years. The Census of Population 2010 is the fifth census carried out since Independence and the fourteenth in the series of census-taking in Singapore. The Census covers a wide range of socio-economic topics on the population and households.

[Read More...](#)

**YOUR RESPONSE MATTERS.  
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TOGETHER.**

**latest news**

- ▶ "Census of Population 2010: Advance Census Release" is now available.
- ▶ Internet Submission for Census 2010 has closed. For any enquiries or assistance, please call our Census hotline at 1800-8777-888 from 9:00am to 10:30pm, Mondays to Sundays.
- ▶ Singapore Department of Statistics is now conducting the Census of Population 2010.

**STATISTICS SINGAPORE**

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## CENSUS 2010 WEB BANNER



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**2010 Census begins; participating households will receive notification by June**

The Singapore Census of Population 2010 has begun, and selected households will receive notification letters between March and June this year. The Census is the largest national statistical exercise conducted in Singapore and collects a wide range of information on population and households.

[Read More](#)

**News**

- ▶ Monday, 15 March  
Prof Barry Eichengreen appointed inaugural professor for MAS Term Professorship in Economics and Finance
- ▶ Saturday, 13 March  
Safeguards in place but consumers must exercise caution
- ▶ Saturday, 13 March  
Singapore and Vietnam pledge to increase economic cooperation

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**Feedback** [give feedback](#)

- ▶ Give your views on initiatives introduced in Budget 2010
- ▶ Comment on Consultation Paper on Regulatory Regime for Listed & Unlisted Investment

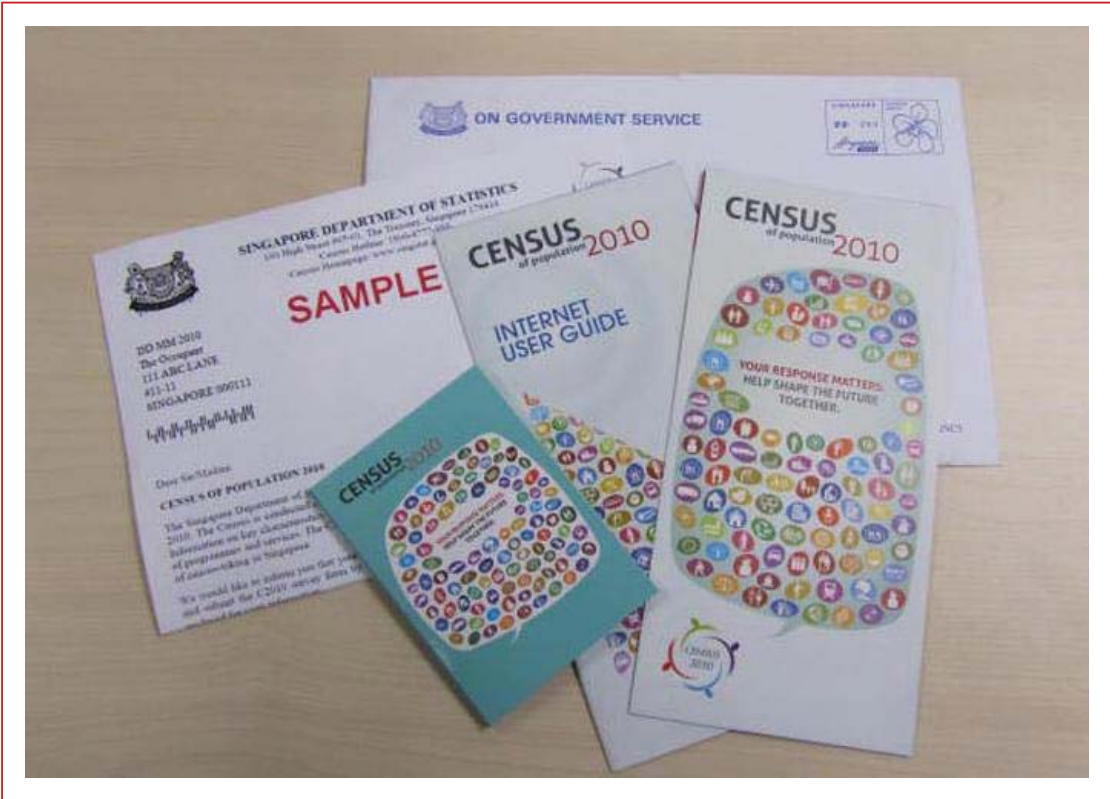
**Calendar Of Events** [more](#)

- ▶ 01-31 March 2010  
Media Festival 2010
- ▶ 25 - 30 April 2010  
Singapore Maritime Week 2010

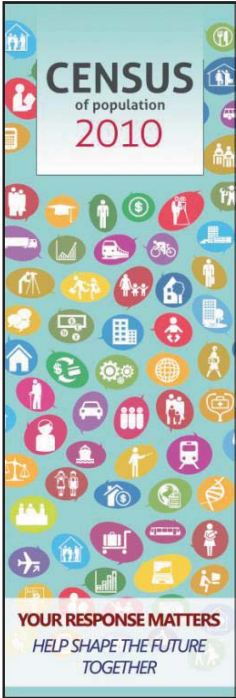
**e-Services** [more](#)

- ▶ Access myTax Portal
- ▶ Access my cpf Online
- ▶ Apply or reset SingPass
- ▶ Register for National Service

# CENSUS 2010 NOTIFICATION PACKAGE



## CENSUS 2010 BOOKMARK



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# CENSUS 2010 INFORMATION PAMPHLET



**CENSUS**  
of population **2010**

**YOUR RESPONSE MATTERS.  
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TOGETHER.**

**CENSUS 2010**

### About the Census

The Census of Population is conducted once in ten years and is the largest national survey undertaken in Singapore. Census of Population 2010 (C2010) is the fifth Census after Singapore's Independence and the fourteenth in the series of census-taking in Singapore.

The objective of the C2010 is to collect information on key characteristics of the population and households. The information will be used as key inputs for policy formulation and review, and for planning of programmes and services for the community.

Basic information such as age, sex and ethnic group will be obtained from administrative records. Additional information useful for in-depth studies will be obtained from a sample of households.

### Submitting Your Census Return

If your household is selected for C2010, you can choose to submit your survey return via Internet, telephone or face-to-face interview.

#### Internet Submission

You are encouraged to submit the Census form via Internet. Please refer to the Internet User Guide enclosed. If you require any assistance when submitting your Internet form, please call our C2010 hotline at 1800-8777-888.

#### Telephone Interview

You can provide the Census information via a telephone interview. Please call 1800-8777-888, 9am to 10.30pm, Mondays to Sundays, for an immediate interview. You may also call to make an appointment to be interviewed on a later date at your convenience.

#### Face-to-face Interview

If you prefer to be interviewed at your house, please call the C2010 hotline at 1800-8777-888 to arrange for an appointment for a face-to-face interview.

Your participation and co-operation is important. Please submit your return early.

Our telephone interviewers will call your house if we do not receive your return by the due date indicated in your letter. Our fieldworkers will visit you only if we have not received your return via the Internet and you cannot be contacted by the telephone. They will carry an official ID card and a letter of authorization for identification purposes.

### Confidentiality of Data Assured

The information you provide is secure and protected. Your responses will be kept in confidence in accordance with the Statistics Act (Chapter 517).

### Key Information for C2010

The C2010 collects demographic and socio-economic items as well as topics of current interest. Here are some of the information that you will need to provide:

#### On Households

Members living in the household, their whereabouts and relationship of members with the head of household.

#### On Education

Level of education attending, highest qualification attained, field of study, country where highest qualification was attained and vocational/skills qualification obtained.

#### For Working Persons

Employment status, name of firm, main type of business, occupation, main tasks/duties, nature of employment, usual number of hours worked and income.

#### For Persons Not Working and Not Studying

Whether person has worked before, whether person is actively looking for work, action taken to look for work and reason for not working.

#### For Elderly Persons Aged 65 Years And Above

Ambulant status and source of financial support.

#### For Females Aged 15 And Above

Number of children born.

#### For Persons Living Overseas for 12 Months or More

Country presently in and reason for living abroad.

#### Other Information

Language literacy, language most frequently spoken, religion, mode of transport to school or work and time spent travelling to school or work.

A typical household of 4 members would take about 20-25 minutes to complete the survey.

### 关于人口普查

人口普查每十年进行一次，是一项最大规模的全国性调查。2010年人口普查是我国自独立以来的第五次，也是我国展开人口普查以来的第十四次。

2010年人口普查旨在收集有关人口与住户的主要特征等资料。当局在制定和检讨政策以及策划社区发展计划和服务措施时，将参考这些重要的资料。

基本的资料如年龄、性别和种族将取自行政记录。其他有助于深入研究的资料将从住户抽样中收集。

### 如何提供普查资料

如果您及住户成员被选中参与2010年人口普查，您可选择通过互联网、电话或当面访问来呈报资料。

#### 通过互联网

请尽可能通过互联网来呈交普查资料。详情可参阅随函附上的互联网用户说明手册。如果您在呈交普查资料时需要协助，请拨2010年人口普查热线1800-8777-888与我们联系。

#### 电话访问

您可通过电话访问提供普查资料。请在星期一至星期日，上午9时到晚上10时30分之间，拨1800-8777-888，直接同我们的电话访员进行电话访问，或另约时间进行访问。

#### 当面访问

如果您选择在家里接受访问，请拨2010年人口普查热线1800-8777-888，预约时间以进行当面访问。

您的参与和合作是很重要的。请早日呈交普查资料。

如果在信上所示的期限内，我们尚未收到您的普查资料，我们的电话访员将会致电至府上查询。只有在我们没有收到您通过互联网呈交的普查资料，又无法通过电话与您取得联系时，我们的普查员才会登门造访。他们会随身携带普查员身份证件和授权书，以供查证。

### 资料保密

您所提供的资料是安全和受到保护的。在统计法(第317章)下，您所提供的个人资料将受到保密。

### 2010年人口普查的主要资料

2010年人口普查是为了收集有关人口与社会经济的资料以及当下人们所关注的课题。您需要提供的资料包括：

#### 住户

同屋共住的住户成员、他们目前身在何处、他们与一户之主的的关系。

#### 教育

目前的教育程度、已考取的最高学历、修读的科目、在何国取得最高学历、已考取的技术/技能资格。

#### 工作人士

就业身份、公司名称、公司的主要业务、职业、主要工作/职责、工作性质、平常工作时段、收入。

#### 目前没工作或没求职者

过去是否曾工作、是否正积极寻找工作、采取何种行动寻找工作、没有工作的原因。

#### 65岁及以上的长者

行动方便与否、经济支援的来源。

#### 15岁及以上的女性

生育过几名孩子。

#### 在国外住了12个月或以上的人士

目前身在何国、旅居国外的原因。

#### 其他资料

所通晓的语言、最常讲的语言、宗教、往返学校或工作地点所乘搭的交通工具、往返学校或工作地点所需花费的时间。

一个典型的四口住户需花大约20至25分钟来完成调查。

### Mengenai Banci Penduduk

Banci Penduduk dijalankan sepuluh tahun sekali dan ia merupakan tinjauan kebangsaan yang terbesar yang dijalankan di Singapura. Banci Penduduk 2010 adalah Banci yang kelima selepas Kemerdekaan Singapura dan yang ke-empat belas dalam siri Banci yang dijalankan di Singapura.

Mattamat Banci Penduduk 2010 ialah untuk mengumpul maklumat mengenai ciri-ciri utama penduduk dan keluarga. Maklumat ini akan digunakan sebagai masukan utama untuk menggubal dan menyamak dasar, dan merancang program-program dan perkhidmatan-perkhidmatan untuk masyarakat.

Maklumat asas seperti umur, jantina dan golongan kaum akan didapatkan daripada rekod penadbiran. Maklumat tambahan yang berguna untuk kajian-kajian mendalam akan dikumpulkan daripada sekumpulan keluarga yang terpilih.

### Menghantar Borang Banci Penduduk Anda

Jika keluarga anda terpilih untuk Banci Penduduk 2010, anda boleh memilih untuk menghantar jawapan tinjauan anda menerusi Internet, telefon atau temuramah bersemuka.

**Penghantaran Borang Menerusi Internet**  
Anda digalakkan untuk menghantar borang Banci Penduduk menerusi Internet. Harap rujuk kepada Panduan Pengguna Internet yang dilampirkan. Jika anda perlukan sebarang bantuan apabila menghantar borang Internet anda, harap hubungi talian segera Banci Penduduk 2010 kami di 1800-8777-888.

**Temuramah Melalui Telefon**  
Anda boleh memberikan maklumat Banci Penduduk 2010 menerusi temuramah telefon. Harap hubungi 1800-8777-888, 9 pagi hingga 10.30 malam, Isnin hingga Ahad, untuk menjalani temuramah segera. Anda boleh juga hubungi kami untuk membuat temu janji untuk ditemuramah pada satu tarikh kemudian mengikut masa yang sesuai bagi anda.

**Temuramah Bersemuka**  
Jika anda tebih suka ditemuramah di rumah anda, harap hubungi talian segera Banci Penduduk 2010 di 1800-8777-888 untuk membuat temu janji untuk menjalani temuramah bersemuka.

Penyertaan dan kerjasama anda adalah penting. Harap hantar borang Banci Penduduk anda awal.

Penemuramah telefon kami akan mengunjungi rumah anda jika kami tidak menerima jawapan anda menjelang tarikh yang dinyatakan dalam surat anda. Pekerja lapangan kami hanya akan mengunjungi anda jika kami tidak menerima jawapan anda menerusi Internet dan anda tidak dapat dihubungi menerusi telefon. Mereka akan membawa kad Pengenalan rasmi dan surat kuasa untuk tujuan pengenalanpastian.

### Kerahsian Data Akan Dipelihara

Maklumat yang anda berikan adalah selamat dan dirahsiakan. Jawapan anda akan dirahsiakan mengikut Akta Perangkaan (Bab 317).

### Maklumat Penting untuk Banci Penduduk 2010

Banci Penduduk 2010 mengumpulkan butir-butir demografi dan sosio-ekonomi serta topik-topik semasa yang menarik. Berikut adalah beberapa maklumat yang anda perlu berkenai:

**Mengenai Keluarga**  
Semua anggota keluarga yang tinggal bersama anda, di mana mereka berada dan pertalian mereka dengan ketua keluarga.

**Mengenai Pendidikan**  
Peringkat pendidikan, kelayakan tertinggi, bidang pengajian, negeri di mana kelayakan tertinggi diperolehi dan kelayakan vokasional/kemahiran yang diperolehi.

**Untuk Orang Yang Bekerja**  
Status pekerjaan, nama firma, jenis perniagaan utama, pekerjaan, tugas utama, jenis pekerjaan, berapa jam orang itu bekerja sehari dan pendapatan.

**Bagi Orang Yang Tidak Bekerja dan Tidak Menuntut**  
Sama ada seseorang itu pernah bekerja sebelum ini, sama ada dia গত berusaha mencari pekerjaan, tindakan yang diambil untuk mencari pekerjaan dan sebab dia tidak bekerja.

**Bagi Warga Tua Berusia 65 Tahun ke Atas**  
Sama ada seseorang itu boleh berjalan atau menggunakan kereta roda dan sumber sokongan kewangannya.

**Bagi Perempuan Berusia 15 Tahun ke Atas**  
Bilangan anak yang dilahirkan.

**Bagi Orang Yang Tinggal di Luar Negeri Selama 12 Bulan atau Lebih**  
Negeri yang didiami sekarang dan sebab dia tinggal di luar negeri.

**Maklumat Lain**  
Keupayaan menggunakan sesuatu bahasa, bahasa yang sering dituturkan di rumah, agama, jenis pengangkutan yang digunakan untuk ke sekolah atau tempat kerja dan masa perjalanan yang diambil untuk ke sekolah atau tempat kerja.

Biasanya, sebuah keluarga yang mempunyai 4 anggota akan mengambil masa kira-kira 20-25 minit untuk melengkapkan tinjauan ini.

### மக்கள்தொகை கணக்கெடுப்பை பற்றி

மக்கள்தொகை கணக்கெடுப்பு பத்தாண்டுக்கு ஒரு முறை நடத்தப்படுவதுடன் சீக்கப்பூரில் மேற்கொள்ளப்படும் ஆகப் பெரிய தேசிய ஆய்வு ஆகும். மக்கள்தொகை கணக்கெடுப்பு 2010 (C2010), சீக்கப்பூர் சுதந்திரம் பெற்ற பிறகு நடத்தப்படும் 5-வது கணக்கெடுப்பும் மற்றும் சீக்கப்பூரில் மேற்கொள்ளப்படும் மக்கள்தொகை கணக்கெடுப்புத் தொடர் 14-வது கணக்கெடுப்பும் ஆகும்.

மக்கள் மற்றும் குடும்பங்களின் முக்கிய அம்சங்களைப் பற்றிய விவரங்களைத் திரட்டுவதே C2010-ன் நோக்கம் ஆகும். இந்தத் தகவல்கள் கொள்கை உருவாக்கத்திற்கும் மறு ஆய்வுக்கும் முக்கிய உள்ளீடாக மற்றும் சமூகத்திற்கான திட்டங்கள் மற்றும் சேவைகளைத் திட்டமிடுவதற்கும் பயன்படுத்தப்படும்.

வயது, பால், மற்றும் இனப் பிரிவு போன்ற அடிப்படை தகவல்கள் திரவாகக் குறிப்புகளிலிருந்து பெறப்படும். ஆழமான ஆய்வுகளுக்குப் பயன்படும் கூடுதல் தகவல்கள் தேர்தொகுக்கப்படக் குடும்பங்களிலிருந்து பெறப்படும்.

### மக்கள்தொகை கணக்கெடுப்புக்கான உங்கள் பதில்களை ஒப்படைத்தல்

C2010-க்கு உங்கள் குடும்பம் தேர்தொகுக்கப்பட்டால், நீங்கள் மக்கள்தொகை கணக்கெடுப்புக்கான உங்கள் பதில்களை இணையத்தில் மூலமாகவோ, தொலைபேசி வழியாகவோ அல்லது தேர்முடிப் பேட்டியில் வழியாகவோ ஒப்படைக்கலாம்.

**இணையத்தில் மூலம் ஒப்படைத்தல்**  
இணையத்தில் மூலம் மக்கள்தொகை கணக்கெடுப்புப் படிவத்தை ஒப்படைக்க நீங்கள் என்கவுலிஃகப்படுகிறீர்கள் அன்புகூர்ந்து இதுடன் இணைக்கப்பட்டிருக்கும் இணையப் பயன்பாட்டு வழிநடையைக் காணவும். உங்கள் இணையப் படிவத்தை ஒப்படைக்கும்போது உங்கள்மேல் உதவி ஏதேனும் தேவைப்பட்டால், அன்புகூர்ந்து 1800-8777-888 எனும் எங்கள் C2010 உதவி தொலைபேசி எண்ணை அழைக்கவும்.

**தொலைபேசி பேட்டி**  
நீங்கள் மக்கள்தொகை கணக்கெடுப்புத் தகவல்களைத் தொலைபேசி பேட்டியில் மூலம் வழங்கலாம். ஓர் உடனடி பேட்டிக்கு அன்புகூர்ந்து 1800-8777-888 எனும் தொலைபேசி எண்ணைத் தங்கள் முதல் குரலுக்கு வரை, காலை 9 மணிப்பின்பிறகு இரவு 10.30 மணி வரை அழைக்கவும். உங்கள் வசதிக்கேற்ப பின்வரும் நாள்ள் பேட்டி காணப்பட ஏற்பாடு செய்யவதற்கும் நீங்கள் அழைக்கலாம்.

**தேர்முடிப் பேட்டி**  
நீங்கள் உங்கள் வீட்டில் பேட்டி காணப்பட விருப்பினால், ஒரு தேர்முடிப் பேட்டிக்கு ஏற்பாடு செய்யவதற்கு அன்புகூர்ந்து 1800-8777-888 எனும் C2010 உதவி தொலைபேசி எண்ணை அழைக்கவும்.

உங்கள் பக்கெடுப்பும் ஒத்தொழும்பும் முக்கியம். அன்புகூர்ந்து உங்கள் பதில்களைச் சீக்கிரமாக ஒப்படைக்கவும்.

உங்கள் கூடித்தல் தரப்பிப்பிப்படிக்கும் இறுதி தேதிகளுக்கு உங்கள் பதில்களை நிரப்பிப்பிப்படிக்கும் முன்பாக தொலைபேசி பேட்டியாளர்கள் உங்கள் வீட்டிற்குத் தொலைபேசி அழைப்பு

**Your Response Matters. Help Shape the Future Together.**

For more information, please visit our C2010 website at [www.singstat.gov.sg/c2010](http://www.singstat.gov.sg/c2010)

If you have any queries or require any assistance in filling the Internet C2010 form, please call us at the C2010 Hotline **1800-8777-888** or email to [census2010@singstat.gov.sg](mailto:census2010@singstat.gov.sg)

**您的回应将能协助我们策划未来。**

欲知详情, 请浏览2010年人口普查网站 (英语版) [www.singstat.gov.sg/c2010](http://www.singstat.gov.sg/c2010)

如果您通过互联网提供2010年人口普查资料时有任何疑问或需要协助, 请拨打2010年人口普查热线 **1800-8777-888** 或电邮 [census2010@singstat.gov.sg](mailto:census2010@singstat.gov.sg)

**Jawapan Anda Penting. Bersama Bantu Membentuk Masa Depan.**

Untuk maklumat lanjut (hanya dalam Bahasa Inggeris sahaja), sila lursungsi leiaman web Banci Penduduk 2010 di [www.singstat.gov.sg/c2010](http://www.singstat.gov.sg/c2010)

Jika anda ada pertanyaan atau memerlukan sebarang bantuan untuk mengisi borang Internet Banci 2010, harap hubungi kami menerusi talian segera Banci Penduduk 2010 di **1800-8777-888** atau emel ke [census2010@singstat.gov.sg](mailto:census2010@singstat.gov.sg)

**உங்கள் பதில்கள் முக்கியம்.**

எதிர்காலத்தை ஒன்றுதேர்ந்து வடிவமைப்பதற்கு உதவுங்கள்.

மேல் விவரங்களுக்கு (ஆங்கிலத்தில் மட்டுமே), அன்புகூர்ந்து [www.singstat.gov.sg/c2010](http://www.singstat.gov.sg/c2010)

எனும் எங்கள் C2010 இணையத்தளத்தைப் பாருங்கள்.

உங்களுக்கு ஏதேனும் கேள்விகள் இருக்குமானால் அல்லது இணைய C2010 படிவத்தைப் பற்றி கேள்விகள் ஏதேனும் உதவி தேவைப்படாமல், அன்புகூர்ந்து **1800-8777-888** எனும் C2010 உதவி தொலைபேசி எண்ணை அழைக்கவும். அல்லது [census2010@singstat.gov.sg](mailto:census2010@singstat.gov.sg) எனும் குறைபாடுகற்ற மின்னஞ்சல் அழைப்பும்.

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# CENSUS 2010 INTERNET USER GUIDE

**CENSUS**  
of population **2010**

**INTERNET USER GUIDE**

### INTERNET GUIDE

**BEFORE YOU BEGIN**

**Navigating**  
The left hand navigation panel shows your progress. Once a section has been completed, the section heading will be reflected. You can navigate across sections by clicking on the headings.

**Menu**  
Quick links to useful information related to the Census 2010.

**Title Bar**  
Tells you where you are.

**Save**  
You can save your form and submit at a later date.

**Submitting**  
If you click 'Submit' before you have completed the form, you will be prompted to provide the incomplete information.

**Submit Only Once**  
You can only submit a completed return once. If you wish to update the information after submission, please call the Census hotline at 1800-8777 888.

**Online Navigation**  
You will be channelled automatically to the relevant questions for each member of your household. Each screen will be saved upon clicking the 'Save', 'Submit', 'Previous', 'Next' or 'Logout' buttons.

**Previous, Next**  
You can go back to the last saved page or proceed to the next page.

**Logout**  
You can logout of the survey and re-login at a later date. Information entered will be saved.

### REGISTRATION

**STEP 1** Key in the Census Internet website [www.sg2010.gov.sg](http://www.sg2010.gov.sg). You will be brought to the submission screen below.

**STEP 2**

- If you are logging in for the first time, key in your **House Reference Number** and click **'New Registration'**. You will be brought to the next screen.
- For subsequent login after you have registered your password, key in your **House Reference Number** and **Password** and click **'Login'**. You will be brought to the enumeration screen.
- Login to only one session at a time.

**STEP 3** Key in the **NRIC/FIN** of any member in your house and the corresponding **Date of Issue** of that NRIC/FIN.

**STEP 4**

- Create a password of 8 – 12 characters. The password is case-sensitive and must consist of a combination of alphabets and numerals. It should **NOT** include special characters.
- Re-enter the newly created password to confirm. This password will be used for subsequent logins. If your login is successful, you will be prompted to provide your contact particulars.

**PASSWORD MANAGEMENT**  
You should keep your password confidential. If you encounter problems with registration or logging in, you may

- call our C2010 hotline at 1800-8777-888 between 9am – 10.30pm, Mondays to Sundays for help; or
- email us at [census2010@singstat.gov.sg](mailto:census2010@singstat.gov.sg) with your name, House Reference Number and contact number.

### 1. CONTACT PARTICULARS

- Key in your **Name** and **Contact Details** and click **'Next'** to proceed.
- You may indicate your preferred reminder mode(s) if you wish to receive a reminder before the internet survey completion date.

### 2. INFORMATION ABOUT YOUR HOUSEHOLD

- Update the **Whereabouts** (i.e. whether **Staying in address, Overseas, Shifted out, Deceased or Unknown**) of all persons listed in your house by clicking the **radio buttons**.
- If you have a member not listed on screen, click **'Add Member'**. Enter the **Name, NRIC/BC/FIN, Sex** and **Date of Birth** and indicate the **Whereabouts** of the new member.

*House members (listed below should include family members and non-family members such as maid(s) and tenant(s)).*

Name	NRIC/BC/FIN	Staying in address	Overseas for		Shifted out	Deceased	Unknown Person
			Less than 6 months	6 months to less than 12 months			
PERSON 1	000001234	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PERSON 2	000002345	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PERSON 3	000003456	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PERSON 4	000004567	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To add member not in the above list, please click **Add Member**.

### 3. HOUSEHOLD GROUPING

You will be prompted to indicate if all the household members listed belong to the same household.

*A household refers to one person living alone or a group of two or more persons living together in the same house and sharing common food or other arrangements for essential living.*

- Click **'Yes'** if ALL listed members belong to the same household.
- Otherwise, click **'No'**.
- For houses with more than one household, group the members into their respective households. Click the **drop-down list** to indicate their household number.

Do all the members listed below belong to the same household?  
 Yes  No

Name	Household Number
PERSON 1	Please select
PERSON 2	Please select
PERSON 3	Please select
PERSON 4	Please select

Total number of households: 0

### 4. RELATIONSHIPS WITHIN THE HOUSEHOLD

i. Identify **Head(s) of Household** by clicking the **drop-down list**. *The Head of Household is generally acknowledged as such by the other members of the household. The head is usually the oldest member, the main income earner or the person who manages the affairs of the household.*

Please select the Head of this household: **Please select**

ii. You will be asked to identify the **Relationship to the Head of Household, Parents and Spouse** for each member. An example is shown below.

Household Member	Relationship to PERSON 1
PERSON 1	Head
PERSON 2	Please select
PERSON 3	Please select
PERSON 4	Please select

### 5. TENANCY OF PRESENT DWELLING

You will be asked to answer question on the Tenancy of Present Dwelling for the Household.

Does the household own this house/flat?

Yes, house/flat is owned, fully paid for

Yes, house/flat is owned, with housing loan

No, house/flat is rented

No, house/flat is provided free by employer

No, house/flat is provided free by relatives/ friends/ others

After completing the questions on Household, you will be brought to the screens on individual information. Individual information is collected for all house members.

### 6. INDIVIDUAL INFORMATION – BASIC PARTICULARS

- Basic particulars are asked for every member in the household.
- The particulars required include the members' **NRIC/FIN, Sex, Marital Status, Date of Birth, Citizenship, Identification Type, Ethnic Group/Dialect Group and Country of Birth**.
- In addition, **Females** aged 15 and over are required to indicate the **Number of Children She Gave Birth to**.

**INTERNET GUIDE**

### 7. LANGUAGE AND LITERACY

Information on Language Most Frequently Spoken at Home is required for persons aged 2 and over.

What language or dialect does this person speak most frequently at home?

English  Malay

Mandarin  Hokkien

Teochew  Cantonese

Tamil  Other Chinese dialect

Other Indian dialect  Others

Please select...

Unable to Speak/ Too Young to speak

Literacy profile is required for persons aged 15 and over. Please select all languages that are applicable (up to a maximum of 8 languages).

What language(s) is this person able to read in?

Please select all that is applicable, up to a maximum of 8 languages.

English  Unable to read in any language

Malay

Chinese

Tamil

Others

Arabic

American

Burmese

Danish

Dutch

Filipino

Persian

### 9. QUALIFICATION ATTAINED

For Persons who are not full-time students/ Schooling only: Questions asked include Highest Qualification Attained and whether this person has obtained a Technical/Commercial/Vocational Qualification. Add the Type of Qualification obtained most related to his job, Field of Study and Educational Institution from which the Qualification was obtained.

Highest Academic Grade Passed or Qualification Attained

Did not pass PSE or equivalent

Primary (i.e. passed PSE) or equivalent

Secondary, without any GCE 'N'/'O' level pass

Secondary, with at least 1 GCE 'N'/'O' level pass, ITE Certificate of Competency, NTC Grade 3 or equivalent

Post-Secondary (Non-tertiary), with at least 1 GCE 'A' level pass, ITE Certificate or Office Skills, ITE Certificate in Business Studies, NTC Grade 1, NTC Grade 2, ITE, Nitec/Higher Nitec/Higher Nitec or equivalent

Polytechnic Diploma

Professional Qualification or Other Diploma e.g. ITE Diploma, A/CFA, CPA, BBA Diploma, BEd Diploma

University (First Degree)

University Postgraduate Qualification, including post-graduate Diploma

Has this person obtained any vocational or skills certificate/qualification?

Yes  No

Type of Certificate/Qualification obtained

Please state the certificate/qualification that is of the highest level if person has obtained more than one certificate/qualification.

Field of Study:

State the institution from which this person obtained higher certificate/qualification.

For Professional/ Other Diploma, Polytechnic and University Graduates: Questions asked include Major Field of Study of Highest Qualification and Country Where the Highest Qualification was obtained.

Major Field of Study of Highest Qualification

Please select

Engineering

Business

Social Sciences

Health Sciences

Law

Arts

Other (Please select)

### 11. WORKING PERSONS

Questions asked include Employment Status, Name of firm/organization, Main type of business or activity, Main type of products/services, Occupation/Kind of Work, Main Tasks/Duties, Nature of employment, Hours worked, Income, Bonus and Mode of Transport To Work. An example is shown below.

Name of Firm/Organization

Main Business/Activity this person's firm is engaged in

Main Products/Services produced/provided

Occupation/Kind of work

Main Tasks/Duties

Was this person working full-time, part-time or serving full-time National Service last week?

Working Full-time

Working part-time (i.e. work less than 35 hours a week)

Full-time National Service

Persons who work less than 35 hours will be asked questions on their Willingness to work for additional hours and Availability for additional work.

### 12. PERSONS WHO ARE NOT WORKING AND NOT STUDYING

Information on whether the person has Ever Worked Before will be collected.

For Persons actively looking for work: Questions on Availability to start work and Actions taken to look for work will be asked.

Has this person ever worked before?

Yes  No

Is this person available to start work in the next 2 weeks?

Yes  No

Did this person take any action to look for work in the last 4 weeks?

Yes  No

For Persons not working and not actively looking for work: Information on their Reason for not working will be collected.

Main reason for not working or not looking for a job now:

awaiting for call-up examination results

Attending part-time courses

Training without pay

Hobbies

Childcare

Care-giving to families/relatives

Care-giving to other persons who are not relatives

### 8. ECONOMIC STATUS

Information on Current Economic Activity Status is required for persons aged 2 and over.

This person is currently

Fully engaged in work (include serving National Service)

Schooling but currently working in a vacation job

Working while awaiting examination results

Engaged in work while schooling

Not working but actively looking for work and is available for work

Full-time student/ Schooling only

None of the above

### 13. RELIGION

Persons aged 15 and over are required to provide information on their Religion.

What is this person's religion?

No Religion  Sikhism

Buddhism  Christianity, Roman Catholic

Taoism/ Chinese Traditional Beliefs  Christianity, Other denomination

Islam  Others

Hinduism  Please select...

### 14. ELDERLY PROFILE

Ambulant Status and Main source of financial support will be asked for persons aged 65 and over.

What is the main source of financial support for this person?

Allocation granted to children living in the same house

Allocation granted to children living elsewhere in Singapore

Allocation granted to relatives

Allocation granted by relatives or friends

Income from employment/retirement

Savings/interests earned

Income from rental/financial investments/stocks

Off-subsidies (e.g. CPF LAR)

Contributions from (charitable organisations) public assistance

Other (specify)

### 15. PERSONS OVERSEAS

The following questions will be asked for persons overseas for 12 months or more.

Where is this person currently residing?

Australia  United States of America

China  Malaysia

United Kingdom  Indonesia

India  Canada

Others (Please select)

Reason for being abroad:

Studying

Working

Others (e.g. staying with relatives overseas)

Click the drop-down list and select. The options are listed in alphabetical order.

Overseas members aged 15 and over, who are not studying, will be asked to provide information on their Highest Qualification Attained.

### 16. SUBMITTING THE INTERNET FORM

Once you've completed filling in the household information and individual information for every member, you will be informed that you have reached the end of the survey and asked if you would like to submit the survey return.

To do so, click the 'Submit' button. The system will then check that all relevant fields are complete.

If your submission is NOT successful, you will see messages on the data items which need to be completed. An example is shown below:

Submission Summary

Items with ✔ are complete and ready for submission or have been submitted. Items with ✘ require attention.

Submission Summary

MS000000

Household 01

- Person 1: PERSON 1 XXXXXXX123P
- Person 2: PERSON 2 XXXXXXX234H
- Person 3: PERSON 3 XXXXXXX345H
- Person 4: PERSON 4 XXXXXXX456A

Click the links to go to the appropriate data items.

Click the links. You will be channelled to the relevant sections to enter the required information.

If your submission is SUCCESSFUL, a unique submission code will be issued.

You will not be able to view the survey or make further amendments once you've successfully submitted your survey.

**THANK YOU FOR SUBMITTING YOUR SURVEY RETURN BY USING THE CENSUS 2010 INTERNET FORM**

## TECHNICAL SETTINGS

To submit your survey return using the C2010 Internet Form, you will need the following:

- Internet Connectivity**  
Broadband connection is recommended
- Browser Compatibility (exclude beta version)**  
Microsoft Internet Explorer (IE) version 6.0, 7.0, Mozilla Firefox version 2.0
- Operating Systems**  
Windows XP/ Vista
- Screen Resolution**  
1024 x 768

## WHERE YOU CAN GET HELP

If you need help, you can:

- Access the C2010 online FAQ by clicking on the "FAQ" tab at the top of the page at [www.singstat.gov.sg/c2010](http://www.singstat.gov.sg/c2010)
- Call the C2010 Hotline at 1800-8777-888 between 9am – 10.30pm, Mondays to Sundays, for help. Our operators will be happy to assist you.
- Email us at [census2010@singstat.gov.sg](mailto:census2010@singstat.gov.sg), with your name, House Reference Number and contact number.

YOUR RESPONSE MATTERS.  
HELP SHAPE THE FUTURE TOGETHER.



## CENSUS 2010 NOTIFICATION LETTER

### SINGAPORE DEPARTMENT OF STATISTICS

100 High Street #05-01, The Treasury, Singapore 179434

Census Hotline: 1800-8777-888

Census Homepage: [www.singstat.gov.sg/c2010](http://www.singstat.gov.sg/c2010)



Internet Submission Website: <b><a href="http://www.sgscensus2010.gov.sg">http://www.sgscensus2010.gov.sg</a></b>	
House Reference Number:	
Due Date for Internet Submission:	
Please call us by:	

Dear Sir/Madam

#### CENSUS OF POPULATION 2010

The Singapore Department of Statistics is conducting the Census of Population 2010 (C2010) from March to September 2010. The Census is conducted once in every ten years and is the single largest national survey undertaken in Singapore. Information on key characteristics of the population and households will be collected and used for planning and evaluation of programmes and services. The C2010 is the fifth census carried out since Independence and the fourteenth in the history of census-taking in Singapore.

We would like to inform you that your household has been selected for the C2010. You are kindly requested to complete and submit the C2010 survey form by the due date. A copy of the pamphlet providing more information on C2010 is enclosed for your information.

#### Internet Submission

Submission of C2010 form via the Internet is convenient and efficient and we would like to encourage you to do so if you have Internet access. We have enclosed an Internet User Guide to assist you.

To log in and retrieve the C2010 form, please enter the Internet Submission Website address and provide the unique House Reference Number for your house as indicated above. You will need to register with your NRIC/FIN number or the NRIC/FIN number of any member staying at this address and create a password of your choice. For security reasons, please keep your House Reference Number and password confidential.

We would appreciate it if you could submit your C2010 form online by the above due date for Internet Submission. If you encounter any technical difficulty, please call the C2010 Hotline at 1800-8777-888 (9am to 10.30pm, Mondays to Sundays).

#### Telephone Interview

Alternatively, you could call our C2010 Hotline for an immediate telephone interview or make an appointment to be interviewed at a later date. Our interviewers may also call your household to conduct the interview. They would identify themselves as C2010 officers and quote your House Reference Number.

Our field interviewers would visit your house to conduct face-to-face interview only if no response is received via Internet or telephone by the due date. They would carry an official ID card and a letter of authorization.

The conduct of C2010 is governed by the Statistics Act (Chapter 317). Your responses will be kept in confidence in accordance with the Statistics Act.

In appreciation of your effort, we are pleased to enclose the specially-designed Census souvenir with our compliments. Thank you for your co-operation and assistance.

Yours faithfully

WONG WEE KIM  
CHIEF STATISTICIAN  
SINGAPORE



**2010 年人口普查**

新加坡统计局将在 2010 年 3 月到 9 月期间进行 2010 年度的人口普查。人口普查每十年展开一次，是一项最大规模的全国性调查。2010 年度的人口普查将收集有关人口与住户的主要特征等资料，作为策划及评估发展计划与服务的用途。这次的普查是新加坡自独立以来的第五次，也是我国展开人口普查以来的第十四次。

您的家庭已获选为 2010 年人口普查的受访住户。请在提限前，填妥并提交人口普查表。随函附上有关这次普查详情的小册子，供您参考。

**通过互联网提交**

如果您是互联网用户，请尽可能通过互联网提交普查表，因为这既方便又省时。随函附上互联网用户说明手册一份，以协助您填写人口普查表。

您可依据列于此函右上方的普查网址，上网输入您的住户编号以提取并填报您的普查表。在呈报资料前，您必需使用您或任何住户成员的新加坡/外国人身份证号码在网上进行登记并输入自己所设的密码。为安全起见，请将您的住户编号和密码严加保密。

请在此函右上方所注明的期限内，通过互联网提交您的人口普查表。如果您遇到任何技术问题，请拨 2010 年人口普查热线 1800-8777-888（星期一至星期日上午 9 时至晚上 10 时 30 分）与我们联系。

**电话访问**

您也可以拨 2010 年人口普查热线直接同我们的工作人员进行电话访问或另约访问时间。我们的访员也可能拨电至府上进行访问。他们将会表明他们是 2010 年人口普查工作人员，并说出您的住户编号。

只有在普查表提交期限过后，而我们尚未收到您通过互联网或电话的回应，我们的外勤工作人员才会登门造访，进行当面访问。他们会随身携带工作人员身份证件和授权书以供您查证。

2010 年人口普查是根据统计法令（第 317 章）进行的。此法令确保您所提供的资料将被严格保密。

为了感谢您的支持，谨附上特别设计的普查纪念品。感谢您的合作和协助。

**BANCI PENDUDUK 2010**

Jabatan Perangkaan Singapura akan menjalankan Banci Penduduk 2010 dari Mac hingga Sep 2010. Banci ini dijalankan sekali setiap sepuluh tahun dan merupakan tinjauan kebangsaan yang terbesar diadakan di Singapura. Maklumat mengenai ciri-ciri utama penduduk dan keluarga akan dikumpul dan digunakan untuk merancang dan menilai berbagai-bagai program dan perkhidmatan. Banci Penduduk 2010 adalah banci yang kelima yang dijalankan sejak Kemerdekaan dan yang keempat belas dalam sejarah banci di Singapura.

Kami ingin memaklumkan kepada anda bahawa keluarga anda telah dipilih untuk Banci Penduduk 2010. Anda diminta untuk melengkapkan dan menghantar borang tinjauan Banci Penduduk 2010 selewat-lewatnya pada tarikh yang ditetapkan. Satu salinan risalah yang mengandungi maklumat lanjut mengenai Banci Penduduk 2010 disertakan bersama surat ini untuk maklumat anda.

**Penghantaran Borang Menerusi Internet**

Menghantar borang Banci Penduduk 2010 menerusi Internet adalah lebih mudah dan efisien dan kami ingin menggalakkan anda agar melakukannya sekiranya anda mempunyai akses Internet. Kami lampirkan Panduan Pengguna Internet untuk membantu anda.

Untuk masuk ke laman dan mengambil borang Banci Penduduk 2010, harap ketik alamat Lelaman Penghantaran Internet dan Nombor Rujukan Rumah yang unik bagi rumah anda seperti yang tertulis di atas dalam surat ini. Anda perlu mendaftar dengan nombor Kad Pengenalan/Pengenalan Warga Asing anda atau nombor Kad Pengenalan/Pengenalan Warga Asing sebarang anggota keluarga yang tinggal di alamat ini dan membuat kata laluan pilihan anda sendiri. Atas sebab-sebab keselamatan, harap rahsiakan Nombor Rujukan Rumah dan kata laluan anda.

Kami sangat menghargainya jika anda menghantar borang Banci Penduduk 2010 anda selewat-lewatnya pada tarikh yang ditetapkan di atas untuk Penghantaran Menerusi Internet. Jika anda menghadapi sebarang masalah teknikal, harap hubungi Talian Segera Banci Penduduk 2010 di Nombor 1800-8777-888 (9 pagi hingga 10.30 malam, Isnin hingga Ahad).

**Temuramah Menerusi Telefon**

Selain itu, anda boleh menghubungi Talian Segera Banci Penduduk 2010 kami untuk mengadakan temuramah telefon segera atau membuat temu janji untuk ditemuramah pada tarikh kemudian. Penemuramah kami juga mungkin menelefon keluarga anda untuk mengadakan temuramah. Mereka akan mengenalkan diri mereka sebagai pegawai Banci Penduduk 2010 dan menyebel Nombor Rujukan Rumah anda.

Penemuramah kami akan mengunjungi rumah anda untuk mengadakan temuramah secara bersemuka hanya jika kami tidak menerima jawapan anda melalui Internet atau telefon sehingga tarikh yang ditetapkan. Mereka akan membawa Kad Pengenalan dan surat kebenaran rasmi bersama mereka.

Banci Penduduk 2010 yang akan dijalankan tertakluk pada Akta Perangkaan (Bab 317). Maklumat yang anda berikan akan dirahsiakan mengikut Akta Perangkaan ini.

Kami, dengan sukacita, menyertakan sebuah cenderamata Banci Penduduk 2010 yang direka khas sebagai tanda penghargaan kami atas kerjasama anda.

Terimakasih di atas kerjasama dan bantuan anda.

**மக்கள்தொகை கணக்கெடுப்பு 2010**

சிங்கப்பூர் புள்ளிவிவரத்துறை மக்கள்தொகை கணக்கெடுப்பு 2010-ஐ (C2010) 2010 மார்ச்-சிலிந்ந்து செப்டம்பர் வரை நடத்துகிறது. ஒவ்வொரு பத்து ஆண்டுகளுக்கு ஒரு முறை நடத்தப்படும் மக்கள்தொகை கணக்கெடுப்பு சிங்கப்பூரில் மேற்கொள்ளப்படும் ஆகப் பெரிய ஒரு தேசிய ஆய்வு ஆகும். மக்கள் மற்றும் குடும்பங்களின் முக்கிய அம்சங்களைப் பற்றிய தகவல்கள் திரட்டப்பட்டு திட்டங்கள் மற்றும் சேவைகளைத் திட்டமிடுவதற்கும் மதிப்பிடுவதற்கும் பயன்படுத்தப்படும். மக்கள்தொகை கணக்கெடுப்பு 2010 சிங்கப்பூர் சுதந்திரம் பெற்ற பின் நடத்தப்படும் ஐந்தாவது கணக்கெடுப்பாகும். மேலும், சிங்கப்பூரில் மக்கள்தொகை கணக்கெடுப்பு எடுக்கும் வரலாற்றில் பதினான்காவது ஆகும்.

மக்கள்தொகை கணக்கெடுப்பு 2010-க்கு உங்கள் குடும்பம் தேர்ந்தெடுக்கப்பட்டிருக்கிறது என்பதை உங்களிடம் நாங்கள் தெரிவிக்க விரும்புகிறோம். மக்கள்தொகை கணக்கெடுப்பு 2010 ஆய்வுப் படிவத்தை நீங்கள் பூர்த்தி செய்து இறுதி நாள்களுக்குள் ஒப்படைக்க வேண்டும் என அன்புசூர்ந்து கேட்டுக்கொள்ளப்படுகிறீர்கள். இந்த ஆய்வைப் பற்றிய மேலவிவரங்களை வழங்குகிற துண்டு வெளியீட்டின் பிரதி ஒன்று உங்கள் தகவல்களைக் கிடைக்க இணைக்கப்பட்டுள்ளது.

**இணையத்தின் மூலம் ஒப்படைத்தல்**

மக்கள்தொகை கணக்கெடுப்பு 2010 படிவத்தை இணையத்தின் மூலம் ஒப்படைப்பது வசதியானது மற்றும் சிறப்பானது ஆகவே, உங்களுக்கு இணையத் தொடர்பு இருந்தால், நீங்கள் இணையத்தின் மூலம் படிவத்தை ஒப்படைப்பதற்கு உங்களை நாங்கள் ஊக்குவிக்கிறோம். உங்களுக்கு உதவுவதற்கு நாங்கள் இதுடன் ஓர் இணையப் பயன்பாட்டு வழிகாட்டியை இணைத்துள்ளோம்.

இணையத்தில் தொடர்பு ஏற்படுத்திக்கொண்டு அதிலிருந்து மக்கள்தொகை கணக்கெடுப்பு 2010 படிவத்தைப் பெறுவதற்கு, அன்புசூர்ந்து இணையத்தின் மூலம் ஒப்படைப்பதற்கான இணையத்தளத்திற்குச் சென்று, உங்கள் வீட்டிற்கென மேற்குறிப்பிடப்பட்டுள்ள தனிப்பட்ட வீட்டு குறியீடு எண்ணை வழங்கவும். நீங்கள் உங்கள் அடையாள அட்டை (NRIC) எண்வெளிநாட்டு அடையாள எண் (PIN) அல்லது இந்த முகவரியில் தங்கியிருக்கும் எந்த உறுப்பினரின் அடையாள அட்டை எண்வெளிநாட்டு அடையாள எண்ணையாவது கொண்டு பதிவு செய்வதோடு நீங்கள் விரும்பும் ஒரு மறைச்சொல்லை (password) உருவாக்கவும் வேண்டியிருக்கும். பாதுகாப்பு காரணங்களுக்காக, அன்புசூர்ந்து உங்கள் வீட்டு குறியீடு எண்ணையும் மறைச்சொல்லையும் இரகசியமாக வைத்திருங்கள்.

நீங்கள் உங்கள் மக்கள்தொகை கணக்கெடுப்பு 2010 படிவத்தை இணையத்தில் ஒப்படைப்பதற்கான மேற்கூறப்பட்டுள்ள இறுதி தேதிக்குள் ஒப்படைத்தால் நாங்கள் நன்றி பாராட்டுவோம். நீங்கள் ஏதேனும் தொழில்நுட்ப சிரமங்களை எதிர்பார்க்கினால், அன்புசூர்ந்து 1800-8777-888 எனும் மக்கள்தொகை கணக்கெடுப்பு 2010 உதவி தொலைபேசி எண்ணை அழைக்கவும். திங்கள் முதல் ஞாயிறு வரை காலை 9 மணியிலிருந்து இரவு 10.30 மணி வரை.

**தொலைபேசி பேட்டி**

மாறாக, நீங்கள் ஓர் உடனடி தொலைபேசி பேட்டிக்கு அல்லது பின்னொரு தேதியில் பேட்டி, காண்ப்படுவதற்கு ஏற்பாடு செய்துகொள்ளவதற்கு, எங்கள் மக்கள்தொகை கணக்கெடுப்பு 2010 உதவி தொலைபேசி எண்ணை அழைக்கலாம். பேட்டியை நடத்துவதற்காக எங்கள் பேட்டியாளர்களும் உங்கள் குடும்பத்துடன் தொடர்புகொள்ளக்கூடும். அவர்கள் தங்களை மக்கள்தொகை கணக்கெடுப்பு 2010 அதிகாரிகள் என அடையாளம் காட்டிக்கொள்வதோடு உங்கள் வீட்டு குறியீடு எண்ணையும் குறிப்பிடுவார்கள்.

இறுதி தேதிக்குள், இணையத்தின் மூலமாகவோ தொலைபேசி வழியாகவோ பதில் எதுவும் பெறப்படாவிட்டால் மட்டுமே, எங்கள் பேட்டியாளர்கள் நேரடியாக பேட்டி காண்பதற்கு உங்கள் வீட்டிற்கு வருவார்கள். அவர்கள் ஓர் அதிகாரப்பூர்வ அடையாள அட்டையையும் அதிகாரம் வழங்கும் கடிதம் ஒன்றையும் வைத்திருப்பார்கள்.

மக்கள்தொகை கணக்கெடுப்பு 2010 புள்ளிவிவரச் சட்டத்திற்குக் (அத்தியாயம் 317) கீழ் நடத்தப்படுகிறது. புள்ளிவிவரச் சட்டத்தின்படி, உங்கள் பதில்கள் இரகசியமாக வைத்திருக்கப்படும்.

உங்கள் பங்கெடுப்பைப் பாராட்டி, இக்கடிதத்துடன் சிறப்பாக வடிவமைக்கப்பட்ட மக்கள்தொகை கணக்கெடுப்பு நினைவுப்பொருளை எங்கள் வாழ்த்துக்குடன் இணைப்பதில் மகிழ்ச்சி அடைகிறோம். உங்களுடைய ஒத்துழைப்புக்கும் உதவிக்கும் நன்றி.



## CENSUS 2010 NOTIFICATION LETTER

### SINGAPORE DEPARTMENT OF STATISTICS

100 High Street #05-01, The Treasury, Singapore 179434

Census Hotline: 1800-8777-888

Census Homepage: [www.singstat.gov.sg/c2010](http://www.singstat.gov.sg/c2010)



Internet Submission Website: <b><a href="http://www.sgcensus2010.gov.sg">http://www.sgcensus2010.gov.sg</a></b>	
House Reference Number:	
Due Date for Internet Submission:	
Please call us by:	

Dear Sir/Madam

#### CENSUS OF POPULATION 2010

The Singapore Department of Statistics is conducting the Census of Population 2010 (C2010) from March to September 2010. The Census is conducted once in every ten years and is the single largest national survey undertaken in Singapore. Information on key characteristics of the population and households will be collected and used for planning and evaluation of programmes and services. The C2010 is the fifth census carried out since Independence and the fourteenth in the history of census-taking in Singapore.

We would like to inform you that your household has been selected for the C2010. You are kindly requested to complete and submit the C2010 survey form by the due date. A copy of the pamphlet providing more information on C2010 is enclosed for your information.

#### Internet Submission

Submission of C2010 form via the Internet is convenient and efficient and we would like to encourage you to do so if you have Internet access. We have enclosed an Internet User Guide to assist you.

To log in and retrieve the C2010 form, please enter the Internet Submission Website address and provide the unique House Reference Number for your house as indicated above. You will need to register with your NRIC/FIN number or the NRIC/FIN number of any member staying at this address and create a password of your choice. For security reasons, please keep your House Reference Number and password confidential.

We would appreciate it if you could submit your C2010 form online by the above due date for Internet Submission. If you encounter any technical difficulty, please call the C2010 Hotline at 1800-8777-888 (9am to 10.30pm, Mondays to Sundays).

#### Telephone Interview

As we do not have your telephone number in our record, we would like to urge you to call our C2010 Hotline at 1800-8777-888 for an immediate telephone interview if you do not wish to submit the C2010 form online. If you prefer to be interviewed at a later date, please call the Hotline by the due date indicated above to provide your contact number for our interviewers to call you.

Our field interviewers would visit your house to conduct face-to-face interview only if no response is received via Internet or telephone by the due date. They would carry an official ID card and a letter of authorization.

The conduct of C2010 is governed by the Statistics Act (Chapter 317). Your responses will be kept in confidence in accordance with the Statistics Act.

In appreciation of your effort, we are pleased to enclose the specially-designed Census souvenir with our compliments. Thank you for your co-operation and assistance.

Yours faithfully

WONG WEE KIM  
CHIEF STATISTICIAN  
SINGAPORE

**2010 年人口普查**

新加坡统计局将在 2010 年 3 月到 9 月期间进行 2010 年度的人口普查。人口普查每十年展开一次，是一项最大规模的全国性调查。2010 年度的人口普查将收集有关人口与住户的主要特征等资料，作为策划及评估发展计划与服务的用途。这次的普查是新加坡自独立以来的第五次，也是我国展开人口普查以来的第十四次。

您的家庭已获选为 2010 年人口普查的受访住户。请在期限内，填写并提交人口普查表。随函附上有关这次普查详情的小册子，供您参考。

**通过互联网提交**

如果您是互联网用户，请尽可能通过互联网提交普查表，因为这既方便又省时。随函附上互联网用户说明手册一份，以协助您填写人口普查表。

您可依据列于此函右上方的普查网址，上网输入您的住户编号以提取并填报您的普查表。在呈报资料前，您必需使用您或任何住户成员的新加坡/外国人身份证号码在网上进行登记并输入自己所设的密码。为安全起见，请将您的住户编号和密码严加保密。

请在此函右上方所注明的期限内，通过互联网提交您的人口普查表。如果您遇到任何技术问题，请拨 2010 年人口普查热线 1800-8777-888（星期一至星期日上午 9 时至晚上 10 时 30 分）与我们联系。

**电话访问**

我们的记录中没有您的电话号码。如果您不想通过互联网提交普查表，请拨 2010 年人口普查热线 1800-8777-888 直接同我们的工作人员进行电话访问。如果您想另约电话访问的日期，请在电话预约的截止日期之前拨热线提供您的联络号码，以便我们的访员拨电与您联络。

只有在普查表提交期限过后，而我们尚未收到您通过互联网或电话的回应，我们的外勤工作人员才会登门造访，进行当面访问。他们会随身携带工作人员身份证件和授权书以供您查证。

2010 年人口普查是根据统计法令（第 317 章）进行的。此法令确保您所提供的资料将被严格保密。

为了感谢您的支持，谨附上特别设计的普查纪念品。感谢您的合作和协助。

**BANCI PENDUDUK 2010**

Jabatan Perangkaan Singapura akan menjalankan Banci Penduduk 2010 dari Mac hingga Sep 2010. Banci ini dijalankan sekali setiap sepuluh tahun dan merupakan tinjauan kebangsaan yang terbesar diadakan di Singapura. Maklumat mengenai ciri-ciri utama penduduk dan keluarga akan dikumpul dan digunakan untuk merancang dan menilai berbagai-bagai program dan perkhidmatan. Banci Penduduk 2010 adalah banci yang kelima yang dijalankan sejak Kemerdekaan dan yang keempat belas dalam sejarah banci di Singapura.

Kami ingin memaklumkan anda bahawa keluarga anda telah dipilih untuk Banci Penduduk 2010. Anda diminta untuk melengkapkan dan menghantar borang tinjauan Banci Penduduk 2010 selewat-lewatnya pada tarikh yang ditetapkan. Satu salinan risalah yang mengandungi maklumat lanjut mengenai Banci Penduduk 2010 disertakan bersama surat ini untuk maklumat anda.

**Penghantaran Borang Menerusi Internet**

Menghantar borang Banci Penduduk 2010 menerusi Internet adalah lebih mudah dan efisien dan kami ingin menggalakkan anda agar melakukannya sekiranya anda mempunyai akses Internet. Kami lampirkan Panduan Pengguna Internet untuk membantu anda.

Untuk masuk ke laman dan mengambil borang Banci Penduduk 2010, harap ketik alamat Lelaman Penghantaran Internet dan Nombor Rujukan Rumah yang unik bagi rumah anda seperti yang tertulis di atas dalam surat ini. Anda perlu mendaftar dengan nombor Kad Pengenal/Pengenalnalan Warga Asing anda atau nombor Kad Pengenal/Pengenalnalan Warga Asing sebarang anggota keluarga yang tinggal di alamat ini dan membuat kata laluan pilihan anda sendiri. Atas sebab-sebab keselamatan, harap rahsiakan Nombor Rujukan Rumah dan kata laluan anda.

Kami sangat menghargainya jika anda menghantar borang Banci Penduduk 2010 anda selewat-lewatnya pada tarikh yang ditetapkan di atas untuk Penghantaran Menerusi Internet. Jika anda menghadapi sebarang masalah teknikal, harap hubungi Talian Segera Banci Penduduk 2010 di Nombor 1800-8777-888 (9 pagi hingga 10.30 malam, Isnin hingga Ahad).

**Temuramah Menerusi Telefon**

Oleh kerana kami tidak mempunyai nombor telefon anda dalam rekod kami, kami ingin menggesa anda agar menghubungi Talian Segera Banci Penduduk 2010 kami di Nombor 1800-8777-888 untuk mengadakan temuramah telefon segera, jika anda tidak mahu menghantar borang Banci Penduduk 2010 secara dalam talian. Jika anda pilih untuk ditemuramah pada satu tarikh kemudian, harap hubungi Talian Segera selewat-lewatnya pada tarikh yang ditetapkan di atas untuk memberikan nombor telefon anda supaya penemuramah kami dapat menghubungi anda.

Penemuramah kami akan mengunjungi rumah anda untuk mengadakan temuramah secara bersemuka hanya jika kami tidak menerima jawapan anda melalui Internet atau telefon sehingga tarikh yang ditetapkan. Mereka akan membawa Kad Pengenal dan surat kebenaran rasmi bersama mereka.

Banci Penduduk 2010 yang akan dijalankan tertakluk pada Akta Perangkaan (Bab 317). Maklumat yang anda berikan akan dirahsiakan mengikut Akta Perangkaan ini.

Kami, dengan sukacita, menyertakan sebuah cenderamata Banci Penduduk 2010 yang direka khas sebagai tanda penghargaan kami atas kerjasama anda.

Terimakasih di atas kerjasama dan bantuan anda.

**மக்கள்தொகை கணக்கெடுப்பு 2010**

சிங்கப்பூர் புள்ளிவிவரத்துறை மக்கள்தொகை கணக்கெடுப்பு 2010 (C2010) 2010 மார்ச்-சிலிசூன் செப்டம்பர் வரை நடத்துகிறது. ஒவ்வொரு பத்து ஆண்டுகளுக்கும் ஒரு முறை நடத்தப்படும் மக்கள்தொகை கணக்கெடுப்பு சிங்கப்பூரில் மேற்கொள்ளப்படும் ஆகப் பெரிய ஒரே தேசிய ஆய்வு ஆகும். மக்கள் மற்றும் குடும்பங்களின் முக்கிய அம்சங்களைப் பற்றிய தகவல்கள் திரட்டப்பட்டு திட்டங்கள் மற்றும் சேவைகளைத் திட்டமிடுவதற்கும் மதிப்பிடுவதற்கும் பயன்படுத்தப்படும். மக்கள்தொகை கணக்கெடுப்பு 2010 சிங்கப்பூர் சுதந்திரம் பெற்ற பின் நடத்தப்படும் ஐந்தாவது கணக்கெடுப்பாகும். மேலும், சிங்கப்பூரில் மக்கள்தொகை கணக்கெடுப்பு எடுக்கும் வரலாற்றில் பதினான்காவது ஆகும்.

மக்கள்தொகை கணக்கெடுப்பு 2010-க்கு உங்கள் குடும்பம் தேர்ந்தெடுக்கப்பட்டிருக்கிறது என்பதை உங்களிடம் நாங்கள் தெரிவிக்க விரும்புகிறோம். மக்கள்தொகை கணக்கெடுப்பு 2010 ஆய்வுப் படிவத்தை நீங்கள் பூர்த்தி செய்து இறுதி நூல்க்குள் ஒப்படைக்க வேண்டும் என அன்புசூர்ந்து கேட்டுக்கொள்ளப்படுகிறீர்கள். இந்த ஆய்வைப் பற்றிய மேல்விவரங்களை வழங்குகிற துண்டு வெளியீட்டின் பிரதி ஒன்று உங்கள் தகவல்களைக் குறித்துள்ள இணைக்கப்பட்டிருக்கிறது.

**இணையத்தின் மூலம் ஒப்படைத்தல்**

மக்கள்தொகை கணக்கெடுப்பு 2010 படிவத்தை இணையத்தின் மூலம் ஒப்படைப்பது வசதியானது மற்றும் சிறப்பானது. ஆகவே, உங்களுக்கு இணையத் தொடர்பு இருந்தால், நீங்கள் இணையத்தின் மூலம் படிவத்தை ஒப்படைப்பதற்கு உங்களை நாங்கள் ஊக்குவிக்கிறோம். உங்களுக்கு உதவுவதற்கு நாங்கள் இதனுடன் ஓர் இணையப் பயன்பாட்டு வழிகாட்டியை இணைத்துள்ளோம்.

இணையத்தில் தொடர்பு ஏற்படுத்திக்கொண்டு அதிலிருந்து மக்கள்தொகை கணக்கெடுப்பு 2010 படிவத்தைப் பெறுவதற்கு, அன்புசூர்ந்து இணையத்தின் மூலம் ஒப்படைப்பதற்கான இணையத்தளத்திற்குச் சென்று, உங்கள் வீட்டிற்கென மேற்குறிப்பிடப்பட்டுள்ள தனிப்பட்ட வீட்டு குறிப்பு எண்ணை வழங்கவும் நீங்கள் உங்கள் அடையாள அட்டை (NRIC) எண்வெளிநாட்டு அடையாள எண் (PIN) அல்லது இந்த முகவரியில் தங்கியிருக்கும் எந்த உறுப்பினரின் அடையாள அட்டை எண்வெளிநாட்டு அடையாள எண்ணையாவது கொண்டு பதிவு செய்வதோடு நீங்கள் விரும்பும் ஒரு மறைச்சொல்லை (password) உருவாக்கவும் வேண்டியிருக்கும். பாதுகாப்பு காரணங்களுக்காக, அன்புசூர்ந்து உங்கள் வீட்டு குறிப்பு எண்ணையும் மறைச்சொல்லையும் இரகசியமாக வைத்திருங்கள்.

நீங்கள் உங்கள் மக்கள்தொகை கணக்கெடுப்பு 2010 படிவத்தை இணையத்தில் ஒப்படைப்பதற்கான மேற்கூறப்பட்டுள்ள இறுதி தேதிக்குள் ஒப்படைத்தால் நாங்கள் நன்றி பாராட்டுவோம். நீங்கள் ஏதேனும் தொழில்நுட்ப சிரமங்களை எதிர்நோக்கினால், அன்புசூர்ந்து 1800-8777-888 எனும் மக்கள்தொகை கணக்கெடுப்பு 2010 உதவி தொலைபேசி எண்ணை அழைக்கவும் தங்கள் முதல் ஞாயிறு வரை காலை 9 மணிவரையில் இருந்து இரவு 10.30 மணி வரை.

**தொலைபேசி பேட்டி**

எங்கள் பதிவேட்டில் உங்கள் தொலைபேசி எண் இல்லாததால், மக்கள்தொகை கணக்கெடுப்பு 2010 படிவத்தை நீங்கள் இணையத்தின் வழி ஒப்படைக்க விரும்பாவிட்டால், ஓர் உடனடி தொலைபேசி பேட்டிக்கு, நீங்கள் 1800-8777-888 எனும் எங்கள் மக்கள்தொகை கணக்கெடுப்பு 2010 உதவி தொலைபேசி எண்ணை அழைக்குமாறு நாங்கள் உங்களைக் கேட்டுக்கொள்கிறோம். நீங்கள் பின்னொரு தேதியில் பேட்டி காணப்பட விரும்பினால், எங்கள் பேட்டியாளர்கள் உங்களோடு தொடர்புகொள்வதற்கு, அன்புசூர்ந்து மேற்குறிப்பிடப்பட்டுள்ள இறுதி தேதிக்குள் உதவி தொலைபேசி எண்ணை அழைத்து உங்கள் தொடர்பு எண்ணைக் கொடுக்கவும்.

இறுதி தேதிக்குள், இணையத்தின் மூலமாகவோ தொலைபேசி வழியாகவோ பதில் எதுவும் பெறப்படாவிட்டால் மட்டுமே, எங்கள் பேட்டியாளர்கள் நேரடியாக பேட்டி காண்பதற்கு உங்கள் வீட்டிற்கு வருவார்கள். அவர்கள் ஓர் அதிகாரப்பூர்வ அடையாள அட்டையையும் அதிகாரம் வழங்கும் கடிதம் ஒன்றையும் வைத்திருப்பார்கள்.

மக்கள்தொகை கணக்கெடுப்பு 2010 புள்ளிவிவரச் சட்டத்திற்குக் (அத்தியாயம் 317) கீழ் நடத்தப்படுகிறது. புள்ளிவிவரச் சட்டத்தின்படி, உங்கள் பதில்கள் இரகசியமாக வைத்திருக்கப்படும்.

உங்கள் பங்கெடுப்பைப் பாராட்டி, இக்கடிதத்துடன் சிறப்பாக வடிவமைக்கப்பட்ட மக்கள்தொகை கணக்கெடுப்பு நினைவுப்பொருளை எங்கள் வாழ்த்துக்களுடன் இணைப்பதில் மகிழ்ச்சி அடைகிறோம். உங்களுடைய ஒத்துழைப்புக்கும் உதவிக்கும் நன்றி.



**CENSUS 2010 REMINDER LETTER**  
**SINGAPORE DEPARTMENT OF STATISTICS**  
 100 High Street #05-01, The Treasury, Singapore 179434  
 Census Hotline: 1800-8777-888  
 Census Homepage: [www.singstat.gov.sg/c2010](http://www.singstat.gov.sg/c2010)



Internet Submission Website: <a href="http://www.sgcensus2010.gov.sg">http://www.sgcensus2010.gov.sg</a>	
House Reference Number:	
Extended Due Date for Internet Submission:	
Please call us by:	

Dear Sir/Madam

**CENSUS OF POPULATION 2010 – REMINDER LETTER #**

About two weeks ago, the Singapore Department of Statistics sent a notification letter to inform that your household has been selected for the Census of Population 2010 (C2010).

To date, we have not received the C2010 returns from your household. We are writing to request you to submit the returns as soon as possible. You could choose to submit your C2010 returns via Internet, telephone or face-to-face interview.

**Internet Submission**

If you have Internet access, we encourage you to submit your returns via the Internet. We have extended the due-date for Internet Submission in your case. If you encounter any technical difficulty, please call our C2010 Hotline at 1800-8777-888 (9am to 10.30pm, Mondays to Sundays).

**Telephone Interview**

Alternatively, you could call our C2010 Hotline at 1800-8777-888 for an immediate telephone interview or fix an appointment to be interviewed at a later date. Our interviewers may also call your household to conduct the interview. They would identify themselves as C2010 officers and quote your House Reference Number.

Our field interviewers would visit your house to conduct face-to-face interview only if no response is received via Internet or telephone by the due date. They would carry an official ID card and a letter of authorization.

The conduct of C2010 is governed by the Statistics Act (Chapter 317). Your responses will be kept in confidence in accordance with the Statistics Act.

We look forward to hearing from you. Thank you for your cooperation and assistance.

Yours faithfully

WONG WEE KIM  
 CHIEF STATISTICIAN  
 SINGAPORE

# Please ignore this reminder if you have already submitted your returns for C2010 or fixed an appointment with our interviewer.



**CENSUS 2010 REMINDER LETTER**  
**SINGAPORE DEPARTMENT OF STATISTICS**  
 100 High Street #05-01, The Treasury, Singapore 179434  
 Census Hotline: 1800-8777-888  
 Census Homepage: [www.singstat.gov.sg/c2010](http://www.singstat.gov.sg/c2010)



Internet Submission Website: <b><a href="http://www.sgcensus2010.gov.sg">http://www.sgcensus2010.gov.sg</a></b>	
House Reference Number:	
Final Due Date for Internet Submission:	

Dear Sir/Madam

**CENSUS OF POPULATION 2010 – SECOND REMINDER LETTER #**

The Singapore Department of Statistics has sent you a notification letter about **three weeks** ago to inform that your household was selected for the Census of Population 2010 (C2010). As **there was no response**, a first reminder was sent.

To date, we have not received the C2010 returns from your household. We are writing to request you to submit your returns by the final due date for Internet submission indicated above. Alternatively, please call our C2010 Hotline at 1800-8777-888 (9am to 10.30pm, Mondays to Sundays) for an immediate telephone interview or fix an appointment to be interviewed at a later date.

Our field interviewers would visit your house to conduct face-to-face interview if no response is received via Internet or telephone by the above due date. They would carry an official ID card and a letter of authorization.

The conduct of C2010 is governed by the Statistics Act (Chapter 317). Your responses will be kept in confidence in accordance with the Statistics Act.

We would be grateful for your cooperation in submitting your C2010 return.

Yours faithfully

**WONG WEE KIM**  
**CHIEF STATISTICIAN**  
**SINGAPORE**

# Please **ignore this** reminder if you have already submitted your returns for C2010 or fixed an appointment with our interviewer.

## SURVEY OF WORK PERMIT HOLDERS 2010 NOTIFICATION LETTER



### SINGAPORE DEPARTMENT OF STATISTICS

100 High Street #05-01, The Treasury, Singapore 179434

Telephone: 65-63327686 Facsimile: 65- 63326357

Census Homepage: [www.singstat.gov.sg/c2010](http://www.singstat.gov.sg/c2010)



Operating hours:

Mon – Fri: 8.30 am – 6.00 pm

Ref: XXXXXXXX

Dear Sir/Madam

### **SURVEY OF WORK PERMIT HOLDERS, 2010**

The Singapore Department of Statistics is conducting the Survey of Work Permit Holders, 2010. The survey is conducted in conjunction with the 2010 Census of Population, to obtain a complete profile of all persons working in Singapore.

Some information on the work permit holders from your organisation, which are available from existing records, has been pre-printed on the form(s). Please arrange to check or update the pre-printed information and provide the additional information in the form(s). We would be grateful if you could return the completed form(s) by **DD MMM 2010** to our department in the pre-paid envelope. Alternatively, you may submit the completed form(s) via email or fax.

The conduct of the survey is governed by the Statistics Act (Chapter 317). Your completed return will be kept in confidence in accordance with the Statistics Act. A copy of the Statistics Act is available at our website at: <http://www.singstat.gov.sg/abtus/statact.html>.

For more information or assistance, please contact our officer(s)-in-charge at

Tel: 65-68357467 / 68357497

Email: [Singstat\\_C2010\\_F3M@singstat.gov.sg](mailto:Singstat_C2010_F3M@singstat.gov.sg)

Fax: 65-63326357

Thank you for your co-operation and prompt reply.

Yours faithfully

Wong Wee Kim  
Chief Statistician  
Singapore

## Explanatory Notes to Assist in Form Filling

### Pre-printed Information

The pre-printed information should be checked or updated. They include the employee's Foreign Identification Number and name.

### Required Information

The additional information listed below should be filled in by the employer. Some explanatory notes are provided to assist in form filling.

### Total Monthly Income

This refers to income earned from work, including overtime pay (if any), but excluding any bonuses, reimbursement for transport and other expenses. The figure entered should be expressed in Singapore dollars.

### Bonus Received

This refers to all bonus components, regardless of whether they are paid in one lump sum or in instalments over the last 12 months. This includes annual wage supplement (13<sup>th</sup> Month), special bonuses or 'Ang-Pow'.

### No. of Hours Worked Last week

This should include paid/unpaid overtime hours. If the employee did not work last week, please indicate the number of hours worked in the week prior to the reference week. For those who were temporarily not working (e.g. on leave), please use the most recent week of employment as reference.

## SURVEY OF WORK PERMIT HOLDERS 2010 REMINDER LETTER



### SINGAPORE DEPARTMENT OF STATISTICS

100 High Street #05-01, The Treasury, Singapore 179434  
Telephone: 65-63327686 Facsimile: 65- 63326357  
Census Homepage: [www.singstat.gov.sg/c2010](http://www.singstat.gov.sg/c2010)



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### REMINDER

Ref: XXXXXXXX

Operating hours:

Mon – Fri: 8.30 am – 6.00 pm

Dear Sir/Madam

### **SURVEY OF WORK PERMIT HOLDERS, 2010**

Please refer to the above survey form which was sent to you on DD MMM 2010.

To date, we have not received your company's response which was due on DD MMM 2010. As we need to close the survey soon, we would be grateful if you could send the completed form(s) to our office by **DD MMM 2010**.

The conduct of the survey is governed by the Statistics Act (Chapter 317). Your completed return will be kept in confidence in accordance with the Statistics Act. A copy of the Statistics Act is available at our website at: <http://www.singstat.gov.sg/abtus/statact.html>.

If you need clarification or assistance, please contact our officer(s)-in-charge at:

Tel : 65-68357467 / 68357497

Email: [Singstat\\_C2010\\_F3M@singstat.gov.sg](mailto:Singstat_C2010_F3M@singstat.gov.sg)

Fax: 65-63326357

We look forward to hearing from you. Thank you for your co-operation and assistance.

Please ignore this reminder if you have already submitted your completed return.

Yours faithfully

Wong Wee Kim  
Chief Statistician  
Singapore





**CENSUS 2010 SURVEY FORM**  
**SINGAPORE DEPARTMENT OF STATISTICS**  
**CENSUS OF POPULATION 2010**  
**(STATISTICS ACT, CHAPTER 317)**  
**Household Form**

**CONFIDENTIAL**

HOUSE REF NO.

--	--	--	--	--	--	--	--

Form ID:

--

Address:


**Instructions:**- Please complete the form in **BLUE/BLACK** ink only.

- You are allowed to tick only 1 box for each question, unless otherwise specified.

**A. House Members' Particulars****Person 1****1. Name**

--

**2. Identification Number (NRIC/BC/FIN)**

--

**3. Whereabouts**

- |   |   |
|---|---|
| <input type="checkbox"/> Staying in address                           | <input type="checkbox"/> Shifted out    |
| <input type="checkbox"/> Overseas for less than 6 months              | <input type="checkbox"/> Deceased       |
| <input type="checkbox"/> Overseas for 6 months to less than 12 months | <input type="checkbox"/> Unknown Person |
| <input type="checkbox"/> Overseas for 12 months or more               |   |

**Person 2****1. Name**

--

**2. Identification Number (NRIC/BC/FIN)**

--

**3. Whereabouts**

- |   |   |
|---|---|
| <input type="checkbox"/> Staying in address                           | <input type="checkbox"/> Shifted out    |
| <input type="checkbox"/> Overseas for less than 6 months              | <input type="checkbox"/> Deceased       |
| <input type="checkbox"/> Overseas for 6 months to less than 12 months | <input type="checkbox"/> Unknown Person |
| <input type="checkbox"/> Overseas for 12 months or more               |   |

**Person 3****1. Name**

--

**2. Identification Number (NRIC/BC/FIN)**

--

**3. Whereabouts**

- |   |   |
|---|---|
| <input type="checkbox"/> Staying in address                           | <input type="checkbox"/> Shifted out    |
| <input type="checkbox"/> Overseas for less than 6 months              | <input type="checkbox"/> Deceased       |
| <input type="checkbox"/> Overseas for 6 months to less than 12 months | <input type="checkbox"/> Unknown Person |
| <input type="checkbox"/> Overseas for 12 months or more               |   |



**SINGAPORE DEPARTMENT OF STATISTICS**  
**CENSUS OF POPULATION 2010**  
**(STATISTICS ACT, CHAPTER 317)**  
**Household Form**

**Person 4****1. Name**

**2. Identification Number (NRIC/BC/FIN)**

**3. Whereabouts**

- |   |   |
|---|---|
| <input type="checkbox"/> Staying in address                           | <input type="checkbox"/> Shifted out    |
| <input type="checkbox"/> Overseas for less than 6 months              | <input type="checkbox"/> Deceased       |
| <input type="checkbox"/> Overseas for 6 months to less than 12 months | <input type="checkbox"/> Unknown Person |
| <input type="checkbox"/> Overseas for 12 months or more               |   |

**Person 5****1. Name**

**2. Identification Number (NRIC/BC/FIN)**

**3. Whereabouts**

- |   |   |
|---|---|
| <input type="checkbox"/> Staying in address                           | <input type="checkbox"/> Shifted out    |
| <input type="checkbox"/> Overseas for less than 6 months              | <input type="checkbox"/> Deceased       |
| <input type="checkbox"/> Overseas for 6 months to less than 12 months | <input type="checkbox"/> Unknown Person |
| <input type="checkbox"/> Overseas for 12 months or more               |   |

**Person 6****1. Name**

**2. Identification Number (NRIC/BC/FIN)**

**3. Whereabouts**

- |   |   |
|---|---|
| <input type="checkbox"/> Staying in address                           | <input type="checkbox"/> Shifted out    |
| <input type="checkbox"/> Overseas for less than 6 months              | <input type="checkbox"/> Deceased       |
| <input type="checkbox"/> Overseas for 6 months to less than 12 months | <input type="checkbox"/> Unknown Person |
| <input type="checkbox"/> Overseas for 12 months or more               |   |

**Person 7****1. Name**

**2. Identification Number (NRIC/BC/FIN)**

**3. Whereabouts**

- |   |   |
|---|---|
| <input type="checkbox"/> Staying in address                           | <input type="checkbox"/> Shifted out    |
| <input type="checkbox"/> Overseas for less than 6 months              | <input type="checkbox"/> Deceased       |
| <input type="checkbox"/> Overseas for 6 months to less than 12 months | <input type="checkbox"/> Unknown Person |
| <input type="checkbox"/> Overseas for 12 months or more               |   |

**Person 8****1. Name**

**2. Identification Number (NRIC/BC/FIN)**

**3. Whereabouts**

- |   |   |
|---|---|
| <input type="checkbox"/> Staying in address                           | <input type="checkbox"/> Shifted out    |
| <input type="checkbox"/> Overseas for less than 6 months              | <input type="checkbox"/> Deceased       |
| <input type="checkbox"/> Overseas for 6 months to less than 12 months | <input type="checkbox"/> Unknown Person |
| <input type="checkbox"/> Overseas for 12 months or more               |   |

*Please proceed to Item B.*



**SINGAPORE DEPARTMENT OF STATISTICS**  
**CENSUS OF POPULATION 2010**  
**(STATISTICS ACT, CHAPTER 317)**  
**Household Form**



### B. Relationship to Head

A household refers to one person living alone or a group of two or more persons living together in the same house and sharing common food or other arrangements for essential living.

Although the following people may be living in the same house, they may not be in the same household. E.g. A family renting out a room to a tenant. If the tenant does not share or have meals with the family, the tenant is NOT regarded as belonging to the same household and should be assigned a different household number.

**B1.** Do all members belong to the same household?

- Yes       No

► If yes, go to Item B3. Otherwise, proceed to Item B2.

**B2.** If members belong to different households, please group the members into their respective households by assigning the same household number, starting with "01". Please indicate a new household number for member(s) belonging to different household(s).

Person No.
1   2   3   4   5   6   7   8
Household Number <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/> <input style="width: 20px; height: 20px;" type="text"/>

**B3.** Please select a Household Head for each household by ticking the relevant box. Next, for each and every other person, state their relationship to their respective Household Head. Please enter the Form ID if more than 1 Household Form is used.

The Head of Household is the person who is generally acknowledged as such by the other members of the household. Generally the head is the oldest member, the main income earner or the person who manages the affair of the household.

Relationship to Head	Person No.								Form ID
	1	2	3	4	5	6	7	8	
Head	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Spouse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Son/Daughter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Son-in-law/Daughter-in-law	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Parent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Parent-in-law	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Brother, Sister	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Brother-in-law/Sister-in-law	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Grandchild/Grandchild-in-law	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Grandparent/Grandparent-in-law	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Great Grandchild/Great Grandchild-in-law	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Great Grandparent/Great Grandparent-in-law	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Other Relatives, Same Generation as Head	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Other Relatives, One Generation Older than Head	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Other Relatives, Two Generations Older than Head	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Other Relatives, Three Generations Older than Head	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Other Relatives, One Generation Younger than Head	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Other Relatives, Two Generations Younger than Head	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Other Relatives, Three Generations Younger than Head	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Partner	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Maid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Unrelated Persons (e.g. tenant, friends, confinement lady, chauffeur)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Please proceed to Item C.



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Household Form**



### C. Parents of Household Member

Please identify the parents of each household member. If the father/mother is not living with the household, please tick "N.A.". Please enter the Form ID if more than 1 Household Form is used.

Father of	Person No.									Form ID	Mother of	Person No.									Form ID	
	1	2	3	4	5	6	7	8	NA			1	2	3	4	5	6	7	8	NA		
Person 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Person 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
Person 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Person 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Person 3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Person 3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Person 4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Person 4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Person 5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Person 5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Person 6	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Person 6	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Person 7	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Person 7	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Person 8	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Person 8	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		

For household(s) with persons aged 15 and above, please proceed to Item D. Otherwise, go to Item E.

### D. Spouse of Household Member

Please identify the spouse/partner of each household member. If the member does not have a spouse or the spouse is not living with the household, please tick "N.A.". Please enter the Form ID if more than 1 Household Form is used.

Spouse of	Person No.									Form ID
	1	2	3	4	5	6	7	8	NA	
Person 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Person 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Person 3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Person 4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Person 5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Person 6	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Person 7	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Person 8	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Please proceed to Item E.

### E. Tenancy of Present Dwelling

Does the household own this house/flat?

- Yes, house/flat is owned and fully paid for
- Yes, house/flat is owned, with outstanding housing loan
- No, house/flat is rented
- No, house/flat is provided free by employer
- No, house/flat is provided free by relatives/friends/others

Please proceed to fill up the Individual Form for each household member.

**Please check that all the relevant questions have been answered.**

**Kindly proceed to fill up the Individual Form for every member that was entered in Item A of this form.**

Please sign this declaration upon completion of the Household Form and Individual Form(s):

I declare that the information I have supplied is true and given to the best of my knowledge.

Name
Signature

Home Tel	
Office Tel	ext
Handphone	



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(STATISTICS ACT, CHAPTER 317)  
Individual Form**

HOUSE REF NO.

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**CONFIDENTIAL**

- 1) This Individual Form must be filled in for every member listed in the Household Form.  
2) Absentee Members refer to:  
a) Persons whose location of employment or course of study is overseas. The duration of the job or course should be 12 months or more; or  
b) Persons who are not working or studying but have been staying or intend to stay abroad for 12 months or more.  
For such persons, please fill in only Items 1-9 and Item 34 onwards of this form.

**1. Name**

**2. Identification Number (NRIC/BC/FIN)**

**3. Sex**

- Male  Female

**4. Date of Birth**

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

**5. Ethnic/Dialect Group**

- |  |                                   |                                     |
|--|-----------------------------------|-------------------------------------|
| <input type="checkbox"/> Hokkien                   | <input type="checkbox"/> Malay    | <input type="checkbox"/> Caucasian  |
| <input type="checkbox"/> Teochew                   | <input type="checkbox"/> Javanese | <input type="checkbox"/> Filipino   |
| <input type="checkbox"/> Cantonese                 | <input type="checkbox"/> Boyanese | <input type="checkbox"/> Eurasian   |
| <input type="checkbox"/> Hakka (Khek)              | <input type="checkbox"/> Tamil    | <input type="checkbox"/> Vietnamese |
| <input type="checkbox"/> Hainanese                 | <input type="checkbox"/> Sikh     | <input type="checkbox"/> Japanese   |
| <input type="checkbox"/> Others, pls specify _____ |                                   |                                     |

**6. Marital Status**

- Single  Married  Widowed  
 Divorced  Separated

**7. Identification Type**

- |  |  |
|--|--|
| <input type="checkbox"/> Singapore Citizen | <input type="checkbox"/> S Pass                    |
| <input type="checkbox"/> Singapore PR      | <input type="checkbox"/> Work Permit               |
| <input type="checkbox"/> Employment Pass   | <input type="checkbox"/> Others, pls specify _____ |

**8. Citizenship**

- |  |                                     |  |
|--|-------------------------------------|--|
| <input type="checkbox"/> Singapore Citizen         | <input type="checkbox"/> Malaysian  | <input type="checkbox"/> Chinese (PRC) |
| <input type="checkbox"/> Indian                    | <input type="checkbox"/> Indonesian |  |
| <input type="checkbox"/> Others, pls specify _____ |                                     |  |

**9. Country of Birth**

- |  |                                    |                                |
|--|------------------------------------|--------------------------------|
| <input type="checkbox"/> Singapore                 | <input type="checkbox"/> Malaysia  | <input type="checkbox"/> China |
| <input type="checkbox"/> India                     | <input type="checkbox"/> Indonesia |                                |
| <input type="checkbox"/> Others, pls specify _____ |                                    |                                |

- ▶ If this person is aged below 2, end and proceed to the next member.  
▶ If this person is a female Singapore Citizen or PR aged 15 and above, please proceed to Item 10.  
▶ If this person is an Absentee Member, i.e. overseas for 12 months or more, go to Item 34. Otherwise, go to Item 11.

**10.** If this person is a female Singapore Citizen or PR aged 15 and above, how many children has she ever given birth to?

**11. What language or dialect does this person speak most frequently at home?**

- |   |  |                                    |
|---|--|------------------------------------|
| <input type="checkbox"/> English                                  | <input type="checkbox"/> Malay                                   | <input type="checkbox"/> Mandarin  |
| <input type="checkbox"/> Hokkien                                  | <input type="checkbox"/> Teochew                                 | <input type="checkbox"/> Cantonese |
| <input type="checkbox"/> Other Chinese dialect, pls specify _____ |  |                                    |
| <input type="checkbox"/> Tamil                                    | <input type="checkbox"/> Other Indian dialect, pls specify _____ |                                    |
| <input type="checkbox"/> Unable to speak/Too young to speak       | <input type="checkbox"/> Others, pls specify _____               |                                    |

- ▶ If this person is aged 15 and above, please proceed to Item 12. Otherwise, go to Item 13.

**12. What language(s) is this person able to read in?**

(Please select all that is applicable, up to a maximum of 8 languages.)

- |   |                                |
|---|--------------------------------|
| <input type="checkbox"/> English                              | <input type="checkbox"/> Malay |
| <input type="checkbox"/> Chinese                              | <input type="checkbox"/> Tamil |
| <input type="checkbox"/> Unable to read in any language       |                                |
| <input type="checkbox"/> Other language(s), pls specify _____ |                                |

**13. What is this person's current economic activity status?**

- Fully engaged in work (include serving National Service) - Go to Item 15  
 Schooling but currently working in a vacation job  
 Working while awaiting examination results - Go to Item 15  
 Engaged in work while schooling  
 Not working but actively looking for work and is available for work - Go to Item 15  
 Full-time student/Schooling only  
 None of the above - Go to Item 15

- ▶ If this person is aged below 5, end and proceed to the next member.

- ▶ If this person is schooling and aged 5 years and above, please proceed to Item 14. Otherwise, go to Item 15.

**14. If this person is schooling,**

what level of Formal Education is this person attending now?

- |   |
|---|
| <input type="checkbox"/> Pre-Primary  |
| <input type="checkbox"/> Primary  |
| <input type="checkbox"/> Secondary e.g. Sec 1-5, ITE Skills Certificate Courses   |
| <input type="checkbox"/> Post-Secondary (Non-tertiary) e.g. Pre-U, JC, Nitec/Higher Nitec/Master Nitec Courses                    |
| <input type="checkbox"/> Polytechnic Diploma Courses  |
| <input type="checkbox"/> Courses Leading to Professional Qualification and Other Diploma e.g. ITE Diploma, ACCA, CFA, SIM Diploma |
| <input type="checkbox"/> University First Degree Courses  |
| <input type="checkbox"/> University Postgraduate Diploma/Degree Courses   |

- ▶ If this person is a full-time student/schooling only, go to Item 30. Otherwise, proceed to Item 15.



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**15.** If this person is **not** a Full-time student/Schooling only, what is this person's Highest Academic Grade Passed or Qualification Attained?

- Did not pass PSLE or equivalent
- Primary i.e. passed PSLE or equivalent
- Secondary, without any GCE 'N'/'O' level pass
- Secondary, with at least 1 GCE 'N'/'O' level pass, ITE Certificate of Competency, NTC Grade 3 or equivalent
- Post Secondary (Non-tertiary), with at least 1 GCE 'A' level pass, ITE Certificate in Office Skills, ITE Certificate in Business Studies, NTC Grade 1, NTC Grade 2, ITC, Nitec/Higher Nitec/Master Nitec or equivalent
- Polytechnic Diploma
- Professional Qualification or Other Diploma e.g. ITE diploma, ACCA, CFA, SIM Diploma, NIE Diploma
- University (First Degree)
- University Postgraduate Qualification, including post-graduate diploma

► *If this person is a Diploma/Polytechnic/University graduate, please proceed to Item 16. Otherwise, go to Item 17.*

**16.** If this person is a Diploma/Polytechnic/University graduate (including Masters/Doctorate),

a) What is the major field of study of his/her Highest Qualification?

b) Where did this person obtain his/her Highest Qualification?

- Singapore
- Australia
- United Kingdom
- United States of America
- China
- India
- Others, pls specify \_\_\_\_\_

**17.** Has this person ever obtained any other Vocational or Skills certificates/qualifications?

(e.g. Workforce Skills Qualification (WSQ), Employability Skills System (ESS) certificates, WSQ Advanced Certificate, Diploma, Specialist Diploma, Graduate Certificate, Graduate Diploma)

- Yes       No

► *If yes, please proceed to Item 18.*  
 ► *If no, and this person is working, go to Item 19. Otherwise, go to Item 26.*

**18.** If this person has ever obtained other Vocational or Skills certificates/qualifications,

a) What is the Type of Certificate/Qualification obtained?  
 Please state the certificate/qualification that is of the **highest level** if person has obtained more than one certificate/qualification.

b) What is his/her Field of Study?

c) From which Educational Institution did this person obtain his/her Certificate/Qualification?

► *If this person is working, please proceed to Item 19. Otherwise, go to Item 26.*

**19.** If this person is working, what was this person's Employment Status last week?

- Employee (include serving full-time National Service)
- Employer (i.e. operate own business or trade with paid worker)
- Own Account Worker (i.e. operate own business or trade without employing any paid worker)
- Contributing Family Worker (helping in family business)

**20.** For working persons,

a) What is the Name of the firm/organization this person currently works in?

b) What is the Main Business/Activity this person's firm is engaged in and Main Products/Services produced/provided?

Main Business/Activity

Main Products/Services

c) What is this person's Occupation or Kind of Work?  
 (e.g. Primary school teacher, Audit clerk, Electrician)

d) What are this person's main Tasks/Duties?

(e.g. Teach science at primary school; Ensure all documents are properly prepared and documented for audit purposes; Install, maintain and repair electrical telephone wiring)



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**21.** Was this person working full-time, part time or serving full-time National Service last week?

- Working Full-time  
 Working Part-time (i.e. work less than 35 hours a week)  
 Full-time National Service

▶ *If this person is working full-time or part-time, please proceed to Item 22. Otherwise, go to Item 24.*

**22.** What is this person's usual hours worked per week? (including paid and unpaid hours)

hours

▶ *If this person has worked for less than 35 hours a week, please proceed to Item 23. Otherwise, go to Item 24.*

**23.** If this person has worked for less than 35 hours a week,

a) Is this person willing to work additional hours?

- Yes       No

b) Is this person available for additional work?

- Yes       No

**24.** What was this person's gross monthly income from work last month (excluding bonus/13<sup>th</sup> month pay)?

S\$ .00

**25.** How much bonus did this person receive during the last 12 months (including 13<sup>th</sup> month pay)?

months OR S\$ .00

- ▶ *If this person is present in Singapore or overseas for less than 6 months, go to Item 30.*  
▶ *If no, and this person is aged 15 and above, go to Item 32. Otherwise, end and proceed to the next member.*

**26.** If this person is not working and not schooling, has this person ever worked before?

- Yes       No

▶ *If "Current economic activity status = (Not working but actively looking for work and is available for work)" in Item 13, please proceed to Item 27. Otherwise, go to Item 29.*

**27.** If this person is not working but actively looking for work and is available for work,

a) Is this person available to start work in the next 2 weeks?

- Yes       No

b) Has this person taken any action to look for work in the last 4 weeks?

- Yes       No

▶ *If this person is available to start work in the next 2 weeks and has taken action to look for work in the last 4 weeks, please proceed to Item 28. Otherwise, go to Item 29.*

**28.** If this person is available to start work in the next 2 weeks and has taken action to look for work in the last 4 weeks, what action has this person taken to look for work in the last 4 weeks?

- |  |  |
|--|--|
| <input type="checkbox"/> Registered with employment service or agency e.g. WDA | <input type="checkbox"/> Registered for jobs at job fairs        |
| <input type="checkbox"/> Answered advertisements/ wrote to firms               | <input type="checkbox"/> Used the internet to search for jobs    |
| <input type="checkbox"/> Asked friends or relatives                            | <input type="checkbox"/> Made preparations to start own business |
| <input type="checkbox"/> Others, pls specify _____                             |  |

▶ *If this person is aged 15 and above, go to Item 32. Otherwise, end and proceed to the next member.*

**29.** What is the main reason for not working or not looking for a job now?

- |   |  |
|---|--|
| <input type="checkbox"/> Awaiting NS call-up/examination results            | <input type="checkbox"/> Too old   |
| <input type="checkbox"/> Attending part-time courses                        | <input type="checkbox"/> Permanently ill/disabled                                      |
| <input type="checkbox"/> Training without pay                               | <input type="checkbox"/> Retired   |
| <input type="checkbox"/> Housework  | <input type="checkbox"/> Have sufficient financial support/means                       |
| <input type="checkbox"/> Childcare  | <input type="checkbox"/> Believes no suitable work available                           |
| <input type="checkbox"/> Care-giving to families/relatives                  | <input type="checkbox"/> Employers' discrimination (e.g. prefer younger workers)       |
| <input type="checkbox"/> Care-giving to other persons who are not relatives | <input type="checkbox"/> Lacks necessary qualification, training, skills or experience |
| <input type="checkbox"/> Doing voluntary/ community work                    | <input type="checkbox"/> Taking a break  |
| <input type="checkbox"/> Poor health  | <input type="checkbox"/> Others, pls specify _____                                     |

▶ *If this person is aged 15 and above, go to Item 32. Otherwise, end and proceed to the next member.*

**30.** If this person is schooling or working, how does this person usually travel to school/work?

- Transport required (You may select up to a maximum of 4 modes)
- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Public Bus                     | <input type="checkbox"/> Private chartered bus/van | <input type="checkbox"/> Car                 |
| <input type="checkbox"/> MRT                            | <input type="checkbox"/> LRT                       | <input type="checkbox"/> Motorcycle/ Scooter |
| <input type="checkbox"/> Taxi                           | <input type="checkbox"/> Lorry/Pickup              | <input type="checkbox"/> Bicycle             |
| <input type="checkbox"/> Other modes, pls specify _____ |  |  |
- Walk only  
 Work/study from home

▶ *If transport is required, please proceed to Item 31.*

▶ *If transport is not required, and this person is aged 15 and above, go to Item 32. Otherwise, end and proceed to the next member.*

**31.** For those who do not work/study from home, what is the usual travelling time to work/school?

minutes

▶ *If this person is aged 15 and above, please proceed to Item 32. Otherwise, end and proceed to the next member.*



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**32.** What is this person's religion?

- No Religion
- Buddhism
- Taoism/Chinese Traditional Beliefs
- Islam
- Hinduism
- Sikhism
- Christianity, Roman Catholic
- Christianity, other denomination, pls specify \_\_\_\_\_
- Others, pls specify \_\_\_\_\_

► *If this person aged 65 and above, please proceed to Item 33. Otherwise, end and proceed to the next member.*

**33.** If this person is aged 65 and above,

## a) Can this person move about in the house without help?

- Yes, able to move about independently
- No, able to move about with help such as walking aids or when supported
- No, not able to move

## b) What is the main source of financial support for this person?

- Allowances given by children staying in the same house
- Allowances given by children staying elsewhere in Singapore
- Allowances given by children staying overseas
- Allowances given by spouse
- Allowances given by relatives or friends
- Income from employment/business
- Savings/Interest earned
- Income from rental/dividends/annuity/trusts
- CPF withdrawals (e.g. CPF Life)
- Contributions from charitable organizations/public assistance
- Other sources

### *For Absentee Member*

*This section should be filled up for persons whose location of employment or course of study is overseas. The duration of the overseas job or course should be 12 months or more.*

*It also includes persons who are not working or studying but have been staying or intend to stay abroad for at least 12 months.*

**34.** Where is this person currently residing in?

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Australia                | <input type="checkbox"/> Malaysia       | <input type="checkbox"/> India                     |
| <input type="checkbox"/> United States of America | <input type="checkbox"/> United Kingdom | <input type="checkbox"/> Canada                    |
| <input type="checkbox"/> China                    | <input type="checkbox"/> Indonesia      | <input type="checkbox"/> Others, pls specify _____ |

**35.** What is this person's reason for living abroad?

- Studying     Working     Others (e.g. staying with related persons overseas)

► *If this person is not studying and is aged 15 and above, please proceed to Item 36. Otherwise, end and proceed to the next member.*

**36.** What is this person's Highest Grade Passed or Qualification Attained?



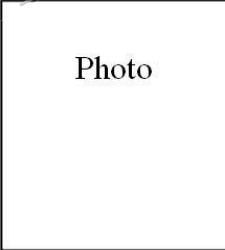
- Did not pass PSLE or equivalent
- Primary i.e. passed PSLE or equivalent
- Secondary, without any GCE 'N'/'O' level pass
- Secondary, with at least 1 GCE 'N'/'O' level pass, ITE Certificate of Competency, NTC Grade 3 or equivalent
- Post Secondary (Non-tertiary), with at least 1 GCE 'A' level pass, ITE Certificate in Office Skills, ITE Certificate in Business Studies, NTC Grade 1, NTC Grade 2, ITC, Nitec/Higher Nitec/Master Nitec or equivalent
- Polytechnic Diploma
- Professional Qualification or Other Diploma e.g. ITE Diploma, ACCA, CFA, SIM Diploma, NIE Diploma
- University (First Degree)
- University Postgraduate Qualification, including post-graduate diploma

**Please check that all relevant questions have been answered.  
Thank You for completing the CENSUS form.**

Remarks



## IDENTIFICATION BADGE FOR SURVEY OFFICER

	<b>GOVERNMENT OF THE REPUBLIC OF SINGAPORE</b> <b>SINGAPORE DEPARTMENT OF STATISTICS</b> <i>Census of Population 2010</i>	
<i>Survey Officer</i>		
NRIC: SXXXXXXXX		 Photo
Name: XXX		
Date Issued: DD MM 2010		
MS TAN SIOK HOON for CHIEF STATISTICIAN SINGAPORE		

## LETTER OF APPOINTMENT FOR SURVEY OFFICER



Singapore Department  
of Statistics

<http://www.singstat.gov.sg>  
Email: [info@singstat.gov.sg](mailto:info@singstat.gov.sg)

100 High Street #05-01  
The Treasury  
Singapore 179434

Telephone :65-63327686  
Facsimile : 65-63327689



Our Ref:

DD/MM/2010

Dear

### Census of Population Employment of Survey

I am pleased to inform you that you have been selected for appointment as a Survey Officer.

2 During your period of employment, you will be governed by the:

- a) Payment procedures for Daily-Rated Officers – Annex A
- b) Terms and Conditions of Casual Employment for Daily-Rated Officers – Annex B

3 If you accept this offer of appointment, please complete the Acceptance of This offer will lapse on DD/MM/2010.

Yours faithfully,

TAN SIOK HOON  
for CHIEF STATISTICIAN  
SINGAPORE

---

### ACCEPTANCE OF OFFER

I accept your offer of appointment as a Survey Officer and agree to the payment procedures and terms and conditions stated in your letter. I am prepared to commence

Name : / NRIC No :

## LETTER OF AUTHORISATION FOR SURVEY OFFICER



GOVERNMENT OF THE REPUBLIC OF SINGAPORE

SINGAPORE DEPARTMENT OF STATISTICS

CENSUS OF POPULATION 2010



### LETTER OF AUTHORISATION

The Singapore Department of Statistics, Ministry of Trade & Industry is conducting the Census of Population 2010.

This is to certify that **XXX** of Identity card No. **SXXXXXXXX** is a Survey Officer of the Department.

He / She is hereby authorised to collect and verify information relating to Census of Population 2010. We would like to assure you that all information provided will be kept in confidence in accordance with the Statistics Act (Chapter 317).

Date issued: DD/MM/2010

TAN SIOK HOON  
CHIEF STATISTICIAN  
SINGAPORE

*For enquiries, please contact our Hotline at 1800 8777 888.*

## FIELDWORK APPOINTMENT CARD



**SINGAPORE DEPARTMENT OF STATISTICS**  
 100 High Street #05-01 The Treasury  
 Singapore 179434



**House Reference Number**

--	--	--	--	--	--	--

Dear Sir / Madam

### CENSUS OF POPULATION 2010

The Singapore Department of Statistics is currently conducting the Census of Population 2010.

Our survey officer visited your house on \_\_\_\_\_ at \_\_\_\_\_ to interview you or your household members but could not contact any adult member. Please contact Mr / Ms \_\_\_\_\_ at Tel / Hp No. \_\_\_\_\_ between \_\_\_\_\_ to \_\_\_\_\_ before \_\_\_\_\_ to arrange for an appointment.

We would like to assure you that all responses provided for the Census 2010 will be kept in confidence in accordance with the Statistics Act (Chapter 317).

Thank you for your co-operation.

Yours faithfully

\_\_\_\_\_  
 for CHIEF STATISTICIAN  
 SINGAPORE

*For enquiries, please call our Hotline at 1800-8777-888.*

## LETTER OF APPOINTMENT FOR CENSUS OFFICER



**SINGAPORE DEPARTMENT OF STATISTICS**  
100 High Street #05-01, The Treasury, Singapore 179434



Our Ref:

DID: XXXX XXXX

5 March 2010

XXXXXXXX  
Census Supervisor

### **Appointment of Census Supervisor**

Please be informed that you have been appointed as the Census Supervisor with effect from 12 March 2010.

WONG WEE KIM  
CHIEF STATISTICIAN

## CENSUS 2010 CERTIFICATE OF SERVICE



# CENSUS of population 2010

## CERTIFICATE OF SERVICE

*awarded to*

*in recognition of dedicated service*



WONG WEE KIM  
CHIEF STATISTICIAN  
DEPARTMENT OF STATISTICS  
SINGAPORE

Date : 30 November 2010

# Singapore's Census of Population 2010

By

Ms Seet Chia Sing and Ms Wong Wei Lin  
Income, Expenditure and Population Statistics Division  
Singapore Department of Statistics

## What is a Census?

The United Nations (UN)'s Principles and Recommendations for Population and Housing Censuses (2008) defines a population census as the total process of collecting, compiling, evaluating, analysing and publishing or otherwise disseminating demographic, economic and social data pertaining, at a specified time, to all persons in a country or in a well-delimited part of a country.

In Singapore, the population census is the most comprehensive source of information on population and household. It provides benchmark data for all demographic, social and labour force statistics. Data from the population census are key inputs for policy review and formulation. The large sample size and coverage of the population census also facilitate analyses on different population groups and studies by broad geographical area.

## History of Census Taking in Singapore

Singapore's first census was taken in April 1871 as part of the Straits Settlement Census. Since then, regular censuses were undertaken at ten-year intervals up to 1931. The Second World War delayed the next censuses till 1947 and 1957.

In 1970, Singapore conducted its first post-Independence population census. Three other censuses were subsequently conducted in 1980, 1990, and the latest in 2000. The Census 2010 will be the fifth census carried out since Independence and the fourteenth in the series of census-taking in Singapore.

In the early censuses and up to as recent as 1990, census information was collected by field work. Census officers had to make home-to-home visits to each and every household in Singapore to perform face-to-face interviews. Responses to the census questions were then recorded on paper forms and sent back to the census office for processing and compilation.

## *The Census 2000*

Post Census 1990, the Singapore Department of Statistics (DOS) reviewed the entire framework in which social and demographic statistics were collected. Three important trends were identified as having a profound influence on the collection of social and demographic statistics for Census 2000.

Firstly, there was increased demand for comprehensive data on the population on a timely basis. Secondly, advances in Information Technology (IT) including the widespread use of Internet, data warehousing software and integrated call-centre

technologies opened up new possibilities in data collection and capture. Thirdly, the stability and reliability of public databases developed in the 1980s and 1990s meant that a large amount of administrative data could be matched, captured and used for statistical purposes. Data collection methods and procedures for Census 2000 were refined along these lines.

In 2000, Singapore conducted its first register-based census. Basic demographic data were obtained from administrative records. This was supplemented with a 20 per cent sample enumeration which collected detailed data required for in-depth studies. Steering away from the reliance on field work, a tri-modal data collection approach, comprising of Internet enumeration, Computer Assisted Telephone Interviewing (CATI) and field work, was introduced for the sample survey.

### **The Approach for Census 2010**

The Census 2010 will continue to adopt a register-based approach. Basic population count and characteristics such as age, sex and nationality will be compiled from administrative sources. A sample enumeration of some 200,000 households for additional information not available from any administrative data sources would be sufficient.

Leveraging on the success and lessons learned from the Census 2000, a tri-modal data collection strategy comprising Internet enumeration, CATI and field work will be used to facilitate data collection for the households in the census sample.

### ***Internet Enumeration***

DOS first introduced the Internet for data collection in Census 2000. High Internet penetration rate and computer literacy in Singapore, coupled with the increasing difficulty of reaching respondents at their homes, are key considerations in the adoption of Internet enumeration for census taking.

Available 24 hours a day, 7 days a week, Internet enumeration provides respondents with the flexibility of responding at any time they desire. It allows respondents to provide their survey returns directly to the system without having to go through a third party (i.e. the interviewer).

The acceptance of Internet enumeration by the public was evident from the growing proportion using this mode in our last two household surveys. The proportion of respondents opting for Internet enumeration increased from 15 per cent in the Census 2000 to almost 25 per cent in the General Household Survey (GHS) 2005.

Several key features were addressed in the implementation of Internet enumeration:

- *Automated branching of questions is used to direct respondents to questions that are only relevant to them based on previous entries/selection. Tips and definitions are also included to aid respondents.*
- *To ensure completeness of returns and data consistency, basic verification rules are built in the system.*



- *As the Internet is open to threats such as computer hacking and viruses, security features are put in place to protect the confidential data that respondents provide.*
- *All electronic transmissions of data through the Internet are also encrypted.*

### **Computer Assisted Telephone Interviewing (CATI)**

CATI is a tried-and-tested data collection strategy, having been deployed thrice in earlier Census and General Household Surveys. Respondents, who are not able to complete their returns via the Internet, have the option to provide their returns over the phone with the assistance of telephone interviewers.

As in the conduct of Census 2000, households who do not complete their returns via Internet by a stipulated date will also be contacted by CATI interviewers for telephone interviews.

CATI was the main mode of collection for the last Census 2000, accounting for more than 60 per cent of all survey returns. To better support the public in their submission, the operating hours of the Census 2010 CATI hotline will be extended from 9pm (during the conduct of Census 2000) to 10.30pm daily.

### **Field Work**

Face-to-face interviews will continue to be offered as a mode of submission for respondents in Census 2010. Households will be scheduled for field work if they do not

respond via Internet and cannot be contacted by CATI after several attempts.

Field workers will visit these households to conduct face-to-face interviews. In the event where they fail to contact the respondents in these households, they will leave appointment slips behind for the respondents to contact them to schedule a convenient time for an interview.

Unlike the traditional paper and pen approach, the Ultra-Mobile Personal Computer (UMPC) will be adopted in the field collection in Census 2010. The use of technology will provide logistic convenience, eliminating the need for printing and transportation of hardcopy survey forms, and transcribing the responses back in office. Automatic branching of questions with consistency checks will also be introduced to reduce back-end processing efforts with electronically coded data captured directly in the field.

### **Census 2010 Data Topics and Uses**

Information from the censuses provides a detailed profile of how Singapore's population is changing over time. The data collected and tabulated from censuses are essential to meet the planning needs of Government Ministries, Departments and private sector organisations. The following table provides an indication of the data items that will be collected in the Census 2010 and their possible usage.

Data Items	Uses
<b>Demographic and Social Data</b>	
<ul style="list-style-type: none"> <li>• Birth Date</li> <li>• Ethnic/Dialect Group</li> <li>• Sex</li> <li>• Identification Type</li> <li>• Country of Birth</li> <li>• Citizenship</li> <li>• Marital Status</li> <li>• Religion</li> <li>• Address</li> </ul>	<p>Basic demographic profile of the population is used to monitor population changes through the years. Some examples:</p> <ol style="list-style-type: none"> <li>1. The age by ethnic group breakdown would indicate how fast and which group of the population is aging, enabling organizations to provide for appropriate facilities.</li> <li>2. The use of marital status data by sex and ethnic group would help track the singlehood rates of different cohorts.</li> </ol>
<ul style="list-style-type: none"> <li>• No. of Children Born Alive</li> </ul>	<p>Studies on the effects of delayed marriage and childbearing on population growth.</p>
<ul style="list-style-type: none"> <li>• Language/Dialect Most Frequently Spoken at Home</li> <li>• Language Literate In</li> </ul>	<p>Curriculum planning for schools, and for use in private sector media advertisements.</p>
<b>Economic and Employment Data</b>	
<ul style="list-style-type: none"> <li>• Current Activity Status</li> <li>• Industry</li> <li>• Occupation</li> <li>• Nature of Employment (Full-time/Part-time/Serving National Service)</li> <li>• Usual No. of Hours Worked Per Week</li> <li>• Income and Bonuses</li> <li>• Action Taken to Look for Work</li> <li>• Main Reason for Not Working</li> </ul>	<p>This is used to provide numerous indicators on Singapore's labour force and employment opportunities. Some examples of use:</p> <ol style="list-style-type: none"> <li>1. A combination of age, education, income, industry and occupation tabulations provide in-depth study of the labour market demand and supply.</li> <li>2. Profile of full-time and part-time workers.</li> <li>3. Profile of the unemployed.</li> </ol>
<b>Education Data</b>	
<ul style="list-style-type: none"> <li>• Level of Formal Education Attending</li> <li>• Highest Qualification Attained</li> <li>• Major Field of Study</li> <li>• Skills upgrading - Technical/Commercial/Vocational Qualification</li> </ul>	<p>It is a useful gauge on the type of new entrants to the workforce. Some examples of use:</p> <ol style="list-style-type: none"> <li>1. To estimate the supply of potential manpower.</li> <li>2. The education by age and by sex data would provide an indication of how fast Singapore's education profile is improving.</li> </ol> <p>Education and skills groupings are also crossed with many different types of data including occupation and income to provide indications of job matching, etc.</p>
<b>Transportation Data</b>	
<ul style="list-style-type: none"> <li>• Usual Mode of Transport to School/Work</li> <li>• Usual Time Taken to Travel to School/Work</li> </ul>	<p>This is used to study the change in transport mode and transportation network for planning transport system for the population.</p>

Data Items	Uses
<b>Data on Elderly Population aged 65 years and over</b>	
<ul style="list-style-type: none"> <li>• Ambulant Status</li> <li>• Main Source of Financial Support</li> </ul>	This is used to gauge the well-being of elderly and to plan for the welfare and services required by this group of the population.
<b>Housing Data</b>	
<ul style="list-style-type: none"> <li>• Type of Present Dwelling</li> <li>• Tenancy of Present Dwelling</li> </ul>	This is used to study profile of house/flat owners and tenants. The data is often crossed tabulated with households and geographical location data fields to provide further analysis by urban planners.

### Confidentiality and Security of Information

As the key producer of official statistics in Singapore and the custodian of data provided to our Department, data confidentiality and security are of paramount importance to DOS. The design and approach of the Census 2010 data collection is built based on this underlying principle.

As part of the security measure, all selected respondents will receive a notification letter with a unique, randomly generated House Reference Number (HRN). Respondents who wish to provide their information via Internet may register their Internet accounts using the HRN and selected personal information. Administrative procedures will be put in place to ensure proper authentication before respondents could access the Internet form.

In CATI, interviewers will quote the respondent's unique HRN over the telephone to identify themselves as genuine Census 2010 officers before proceeding with the interview. A Census 2010 hotline will be provided for respondents to verify the identity of the CATI interviewers.

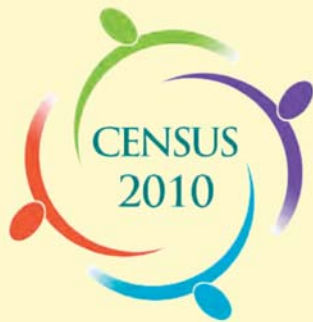
In field work, each Census 2010 field interviewer will carry a Letter of Authorisation and Identification Badge as a form of authentication. Similar to CATI, respondents may also call the Census 2010 hotline to verify the interviewer's identity.

Confidentiality of individual information collected in the Census 2010 will be protected under the legal provisions of the Statistics Act. Data provided are used solely for statistical purposes. All survey officers are required to sign an undertaking to safeguard individual information under the Statistics Act.

### Concluding Remarks

A series of publicity programmes will be launched to generate awareness about the Census 2010 among the general public. This includes press releases, radio announcements and publicity posters at public places. Notification letters and information brochures will also be mailed to the selected households before commencement of the survey to notify them of the census. The success of Census 2010 depends critically on the full cooperation and support of the population of Singapore.

## The Census 2010 Logo and Tagline Revealed!

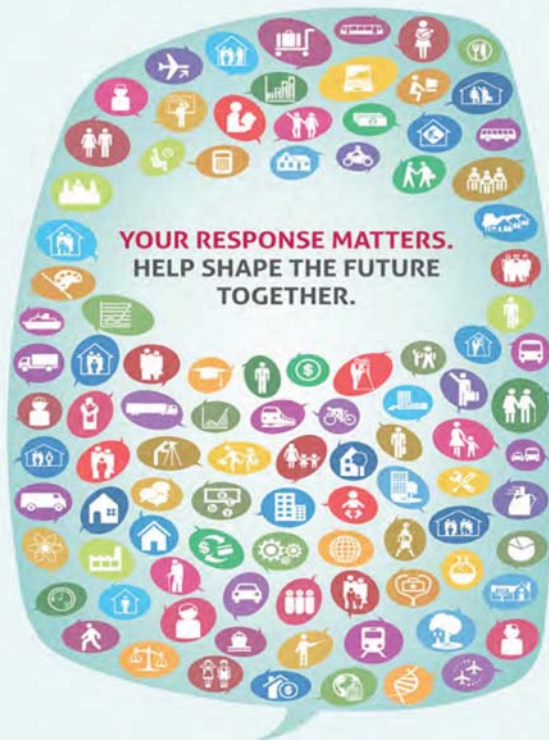


**Your Response Matters.  
Help Shape the Future Together.**

The Census 2010 logo depicts four stylised drawings of individuals embracing "Census 2010". It represents people from the different ethnic groups coming together to embrace "Census 2010". It symbolises the cooperation and active participation of every individual and household towards the successful conduct of this national statistical project.

Each individual's response to the Census is important. With data from these responses, we can shape the future of Singapore together.

## CENSUS of population 2010



The Singapore Department of Statistics is currently conducting the Census of Population 2010 (C2010). Households selected for C2010 will receive a notification letter anytime from March to July 2010. Household may complete the survey via Internet, telephone or face-to-face interview. More information about the census is available from the C2010 website at

[www.singstat.gov.sg/c2010](http://www.singstat.gov.sg/c2010)



# Geographic Distribution of the Singapore Resident Population

## Introduction

This article provides, in map form, basic demographic characteristics of the Singapore resident population by their registered place of address from the Census of Population 2010. The Singapore resident population comprises Singapore citizens and permanent residents.

The geographical areas presented in this article refer to the planning areas for the physical development of Singapore as demarcated in the Urban Redevelopment Authority's Master Plan 2008. Data on the resident population by geographic areas used in this article can be found in the detailed statistical tables of the Advance Census Release 2010. Statistical information contained in the release are obtained from administrative sources.

Additional information not available from any administrative sources are collected from a sample enumeration of households in the Census 2010. These include marriage and fertility, education and languages, religion, household and housing, and transport. The sample survey was conducted from March to September 2010 and has been completed. The Department of Statistics is currently verifying and processing the survey returns. More detailed tables and analyses will be published progressively in a series of Statistical Releases on specific topics.

## Resident Population

Of the 3.77 million Singapore residents as at end-June 2010, about 57 per cent were concentrated in ten planning areas. There were five planning areas with more than 200,000 Singapore residents (Chart 1). Bedok, Jurong

West and Tampines each had more than 250,000 Singapore residents, with Bedok having the most number at 294,500 in 2010. The other two planning areas with more than 200,000 Singapore residents in 2010 were Woodlands (245,100) and Hougang (216,700).

## Elderly Resident Population

Older estates generally have larger elderly populations. There were three planning areas with more than 20,000 elderly residents aged 65 years and over as at end-June 2010 (Chart 2). Bedok had the largest population of elderly residents with 31,600, followed by Bukit Merah (24,000) and Ang Mo Kio (21,400).

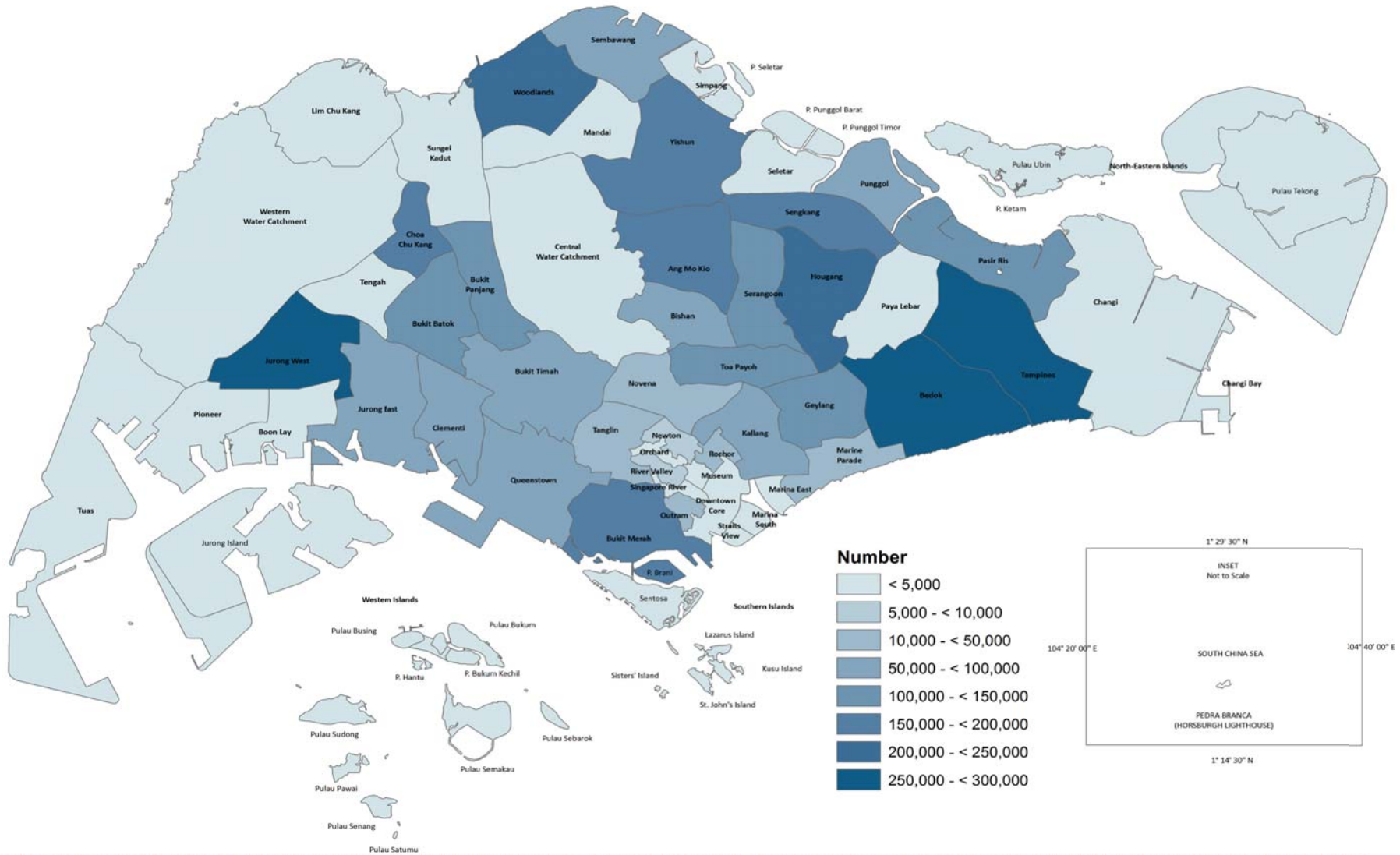
## Children Aged Below 15 years

In contrast, relatively newer estates had larger populations of children aged below 15 years. There were two planning areas with more than 50,000 children aged below 15 years in 2010, namely Woodlands (53,700) and Jurong West (51,400) (Chart 3). Bedok and Tampines also had relatively large number of children aged below 15 years, with each area having 40,000 to 50,000 children.

## HDB Flat Dwellers

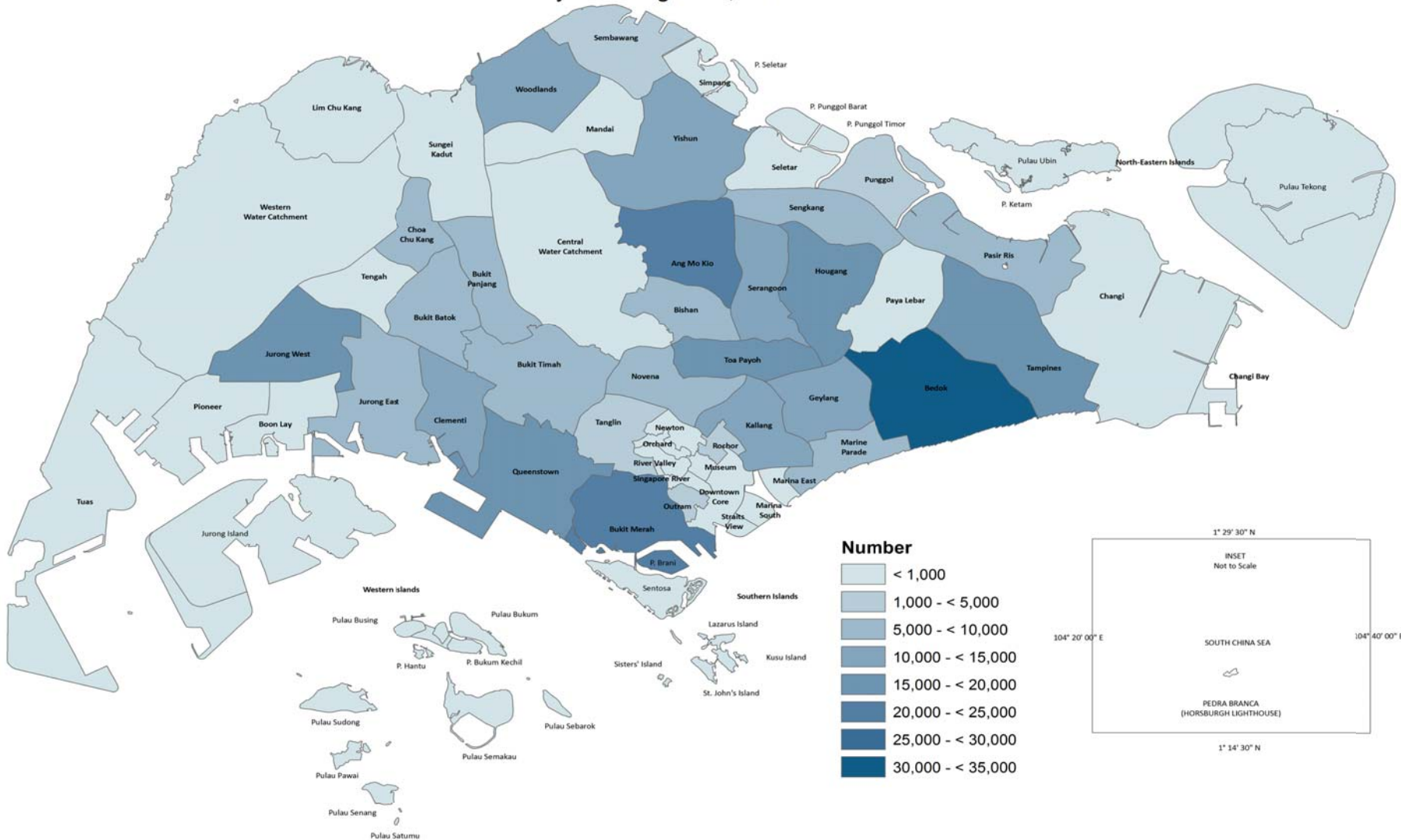
An estimated 3.11 million Singapore residents were staying in HDB flats in 2010, accounting for 82 per cent of Singapore residents. In 2010, there were ten planning areas where at least 90 per cent of Singapore residents were staying in HDB flats (Chart 4). The proportion of HDB dwellers was highest in Punggol followed by Woodlands.

CHART 1 Resident Population by Planning Area, June 2010



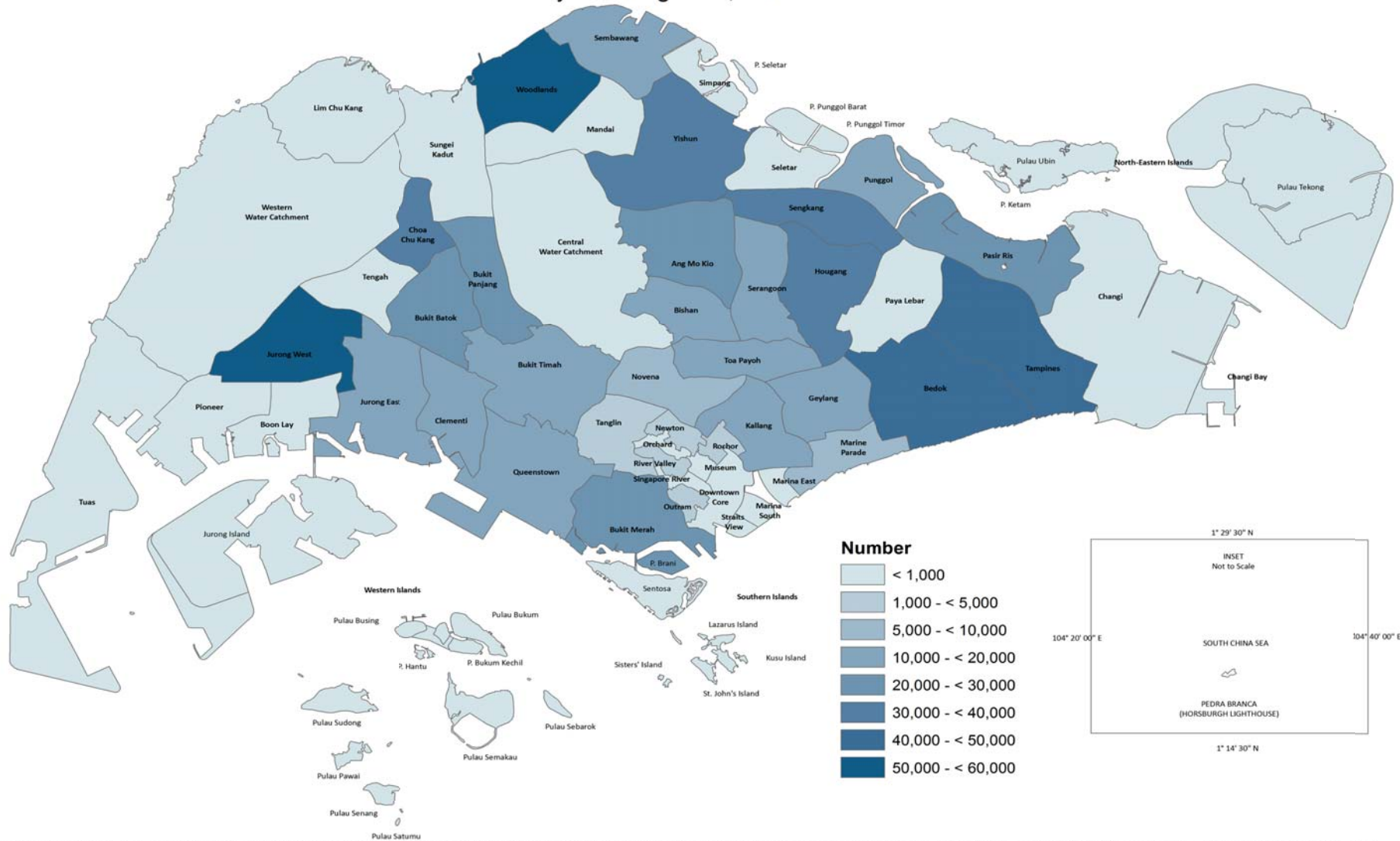
Note: Published map is based on URA's Master Plan 2008 planning boundaries and SLA's 2010 Singapore island profile. The Master Plan 2008 is a forward looking land use plan to guide Singapore's development in the medium term over the next 10 to 15 years and the planning boundaries may not coincide with existing developments for some areas.

CHART 2 Resident Population Aged 65 Years and Over by Planning Area, June 2010



Note: Published map is based on URA's Master Plan 2008 planning boundaries and SLA's 2010 Singapore island profile. The Master Plan 2008 is a forward looking land use plan to guide Singapore's development in the medium term over the next 10 to 15 years and the planning boundaries may not coincide with existing developments for some areas.

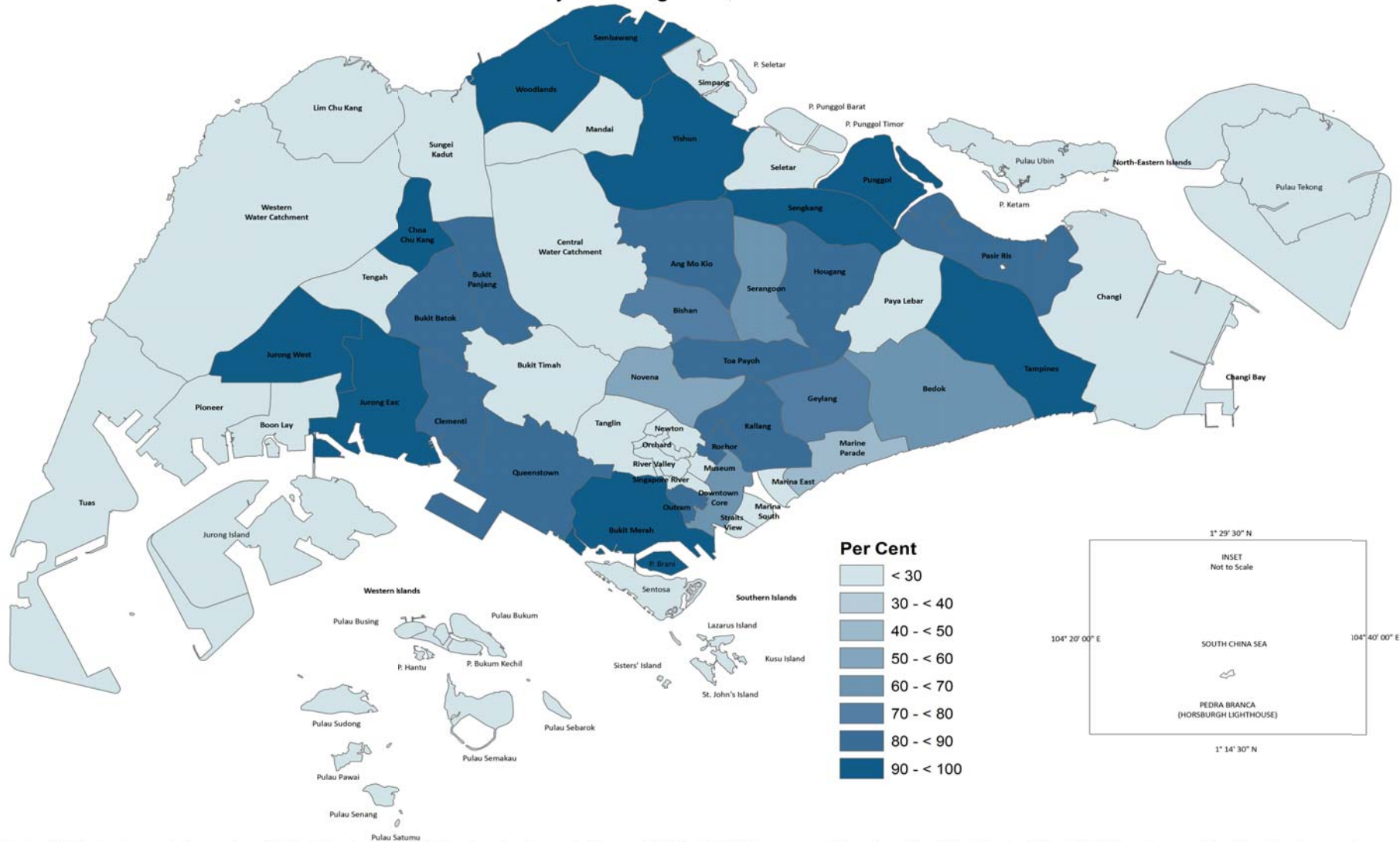
CHART 3 Resident Population Aged 15 Years and Below by Planning Area, June 2010



Note: Published map is based on URA's Master Plan 2008 planning boundaries and SLA's 2010 Singapore island profile. The Master Plan 2008 is a forward looking land use plan to guide Singapore's development in the medium term over the next 10 to 15 years and the planning boundaries may not coincide with existing developments for some areas.



CHART 4 Proportion of Resident Population Staying in HDB Flats by Planning Area, June 2010



Note: Published map is based on URA's Master Plan 2008 planning boundaries and SLA's 2010 Singapore island profile. The Master Plan 2008 is a forward looking land use plan to guide Singapore's development in the medium term over the next 10 to 15 years and the planning boundaries may not coincide with existing developments for some areas.



## Census of Population 2010 - Increased Use of Internet in Census Submission

By  
Miss Chan Heng Wei  
Income, Expenditure and Population Statistics Division  
Singapore Department of Statistics

### Introduction

The Singapore Department of Statistics conducted the Census of Population 2010 (Census 2010) from mid March to August last year.

The Census 2010 adopted a register-based approach where basic population count and characteristics were compiled from administrative sources.

This was supplemented by a sample enumeration to obtain additional information on marriage and fertility, education and language usage, religion, income, household and housing, and transport that were not available from administrative sources.

This article presents a summary analysis of the response modes used by households when submitting their returns for the Census 2010 survey.

### Modes of Submission

The Census 2010 adopted a tri-modal data collection approach comprising self-administered Internet submission and interviews over the telephone or face-to-face performed by census interviewers. All households selected for the census were given the option to respond through any of the modes that best suit their preference.

The tri-modal approach was first introduced in the previous round of census in 2000. In the 1990 and earlier censuses, face-to-face (fieldwork) interviews had been the only mode through which the public could provide their census responses.

Over time, the increasingly widespread use of the Internet and availability of integrated call-centre technologies provided opportunities for modes other than face-to-face interviews to be developed and offered.

Having multiple channels for census responses made it more convenient for the respondents to submit their responses.

Unlike in the past where respondents had to make prior appointments with the interviewers to visit them at their homes at specific dates and times, telephone interviews allowed respondents the flexibility to call and complete the survey within the operating hours of the hotline. The provision of the Internet submission option further enabled the submission process to be available round the clock.

Besides the benefits for respondents, the approach also improved the efficiency in data collection for the Department.

With more respondents submitting their responses over the Internet or phone, less manpower were needed for the resource-intensive field enumeration operations.

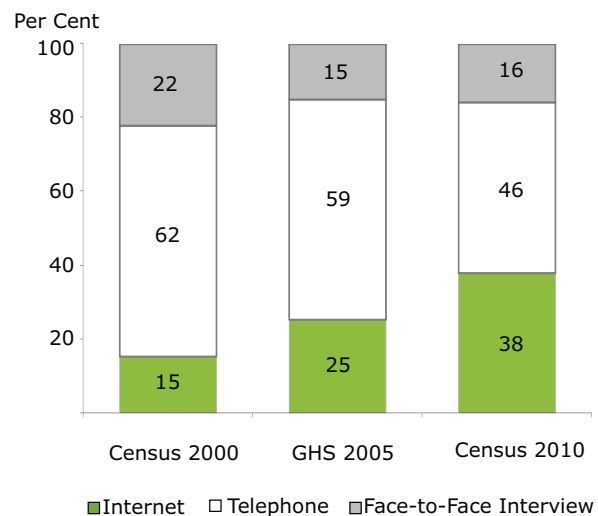
It also enabled the Department to reach households that were increasingly difficult to contact due to the absence of members who may be working and returning home later.

### Shifts in Use of Submission Modes

In tandem with Singapore's rapid growth in Internet usage over the past decade, the proportion of houses submitting their Census forms through the Internet increased significantly between 2000 and 2010.

From 15 per cent in Census 2000 and 25 per cent in the General Household Survey (GHS) 2005, the proportion who submitted their survey returns over the Internet grew to 38 per cent in Census 2010 (Chart 1).

CHART 1 SHIFTS IN USE OF SUBMISSION MODES, 2000-2010



Correspondingly, there was a decrease in the proportion of houses submitting their survey returns over the telephone.

While respondents who submitted their responses over the telephone continued to constitute the majority of the returns, the proportion doing so had declined over the years. This is despite the extension of the daily operating hours for the Census hotline from 9 am to 9 pm in 2000 to 9 am to 10.30 pm in 2010.

### Profile of Responding Households

In 2010, households that submitted their returns over the Internet had an average household size of 3.7 persons (Table 1). This is larger than the average size of households who completed via the other two modes.

Some 55 per cent of those who responded through the Internet had 4 or more members in their households compared to only 29 per cent for those responding through face-to-face interviews.

TABLE 1 DISTRIBUTION OF HOUSEHOLD SIZE OF RESPONDING HOUSEHOLDS ACCORDING TO MODE OF SUBMISSION

Household Size	Per Cent		
	Internet	Telephone	Face-to-Face Interview
1 Person	10.4	15.1	39.2
2 Persons	15.3	19.5	18.1
3 Persons	19.0	19.5	13.9
4 Persons	25.2	21.7	12.8
5 and More Persons	30.0	24.1	15.8
Average Household Size (Person)	3.7	3.4	2.6

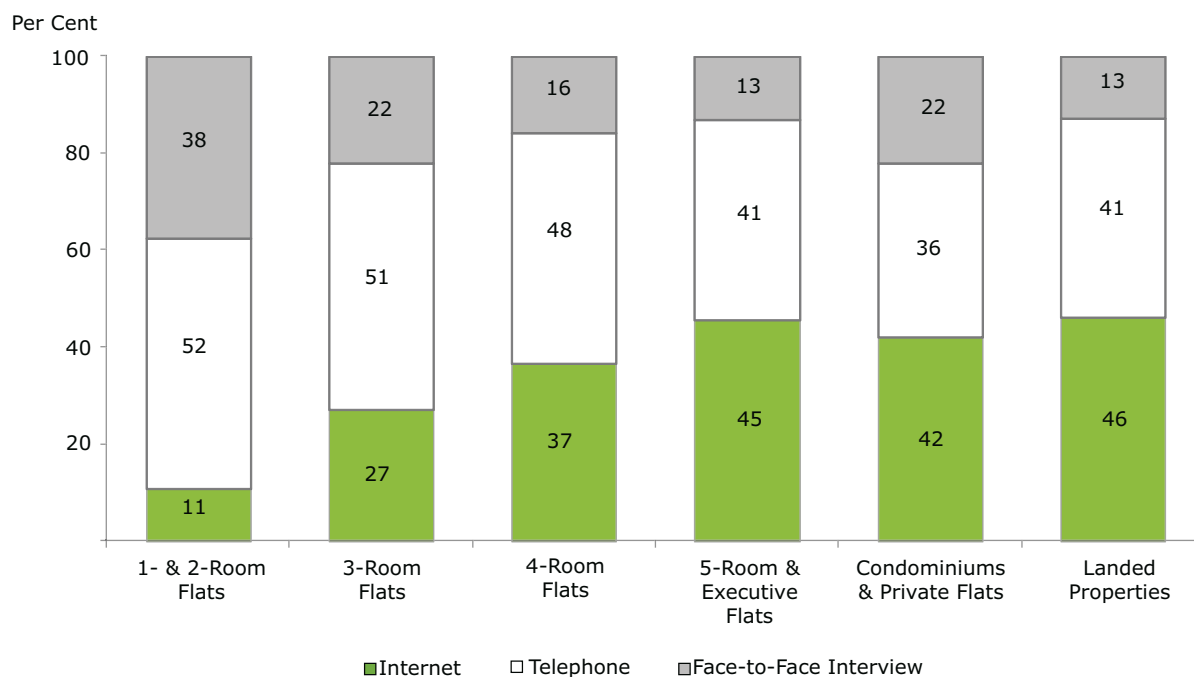
*Higher Internet Submission Rate among 5-Room or Larger Flats and Private Housing*

The proportion of households using the Internet to submit their returns was higher among those living in 5-room or larger flats and private housing compared to those in smaller HDB flat types (Chart 2).

Some 46 per cent of households living in landed properties submitted their census returns using the Internet.

In contrast, 11 per cent of households staying in 1- and 2-room flats and 27 per cent of those in 3-room flats had used the Internet for their census submissions.

CHART 2 SUBMISSION MODES BY DWELLING TYPES, 2010



Among households living in 1- and 2-room flats, some 38 per cent opted for face-to-face interviews – the highest proportion across all house types.

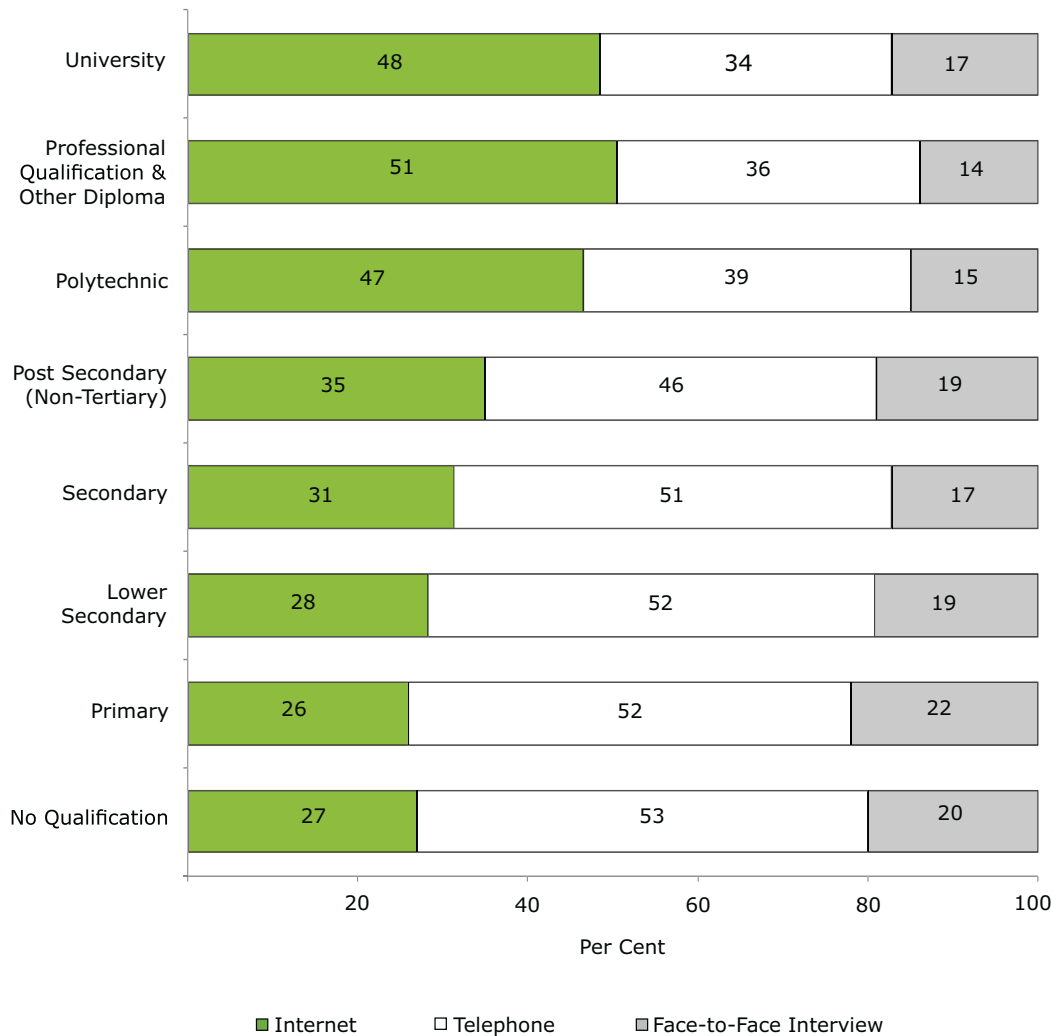
### *Higher Propensity for Internet Submission among Better-Educated*

Households with heads having higher educational qualifications had greater

propensity to use the Internet to submit their census returns. Among households whose heads had university qualification, 48 per cent submitted their returns through the Internet (Chart 3).

The corresponding proportion was lower at below 30 per cent among households whose heads had below Secondary education.

CHART 3 SUBMISSION MODES BY HIGHEST QUALIFICATION ATTAINED BY HEAD, 2010

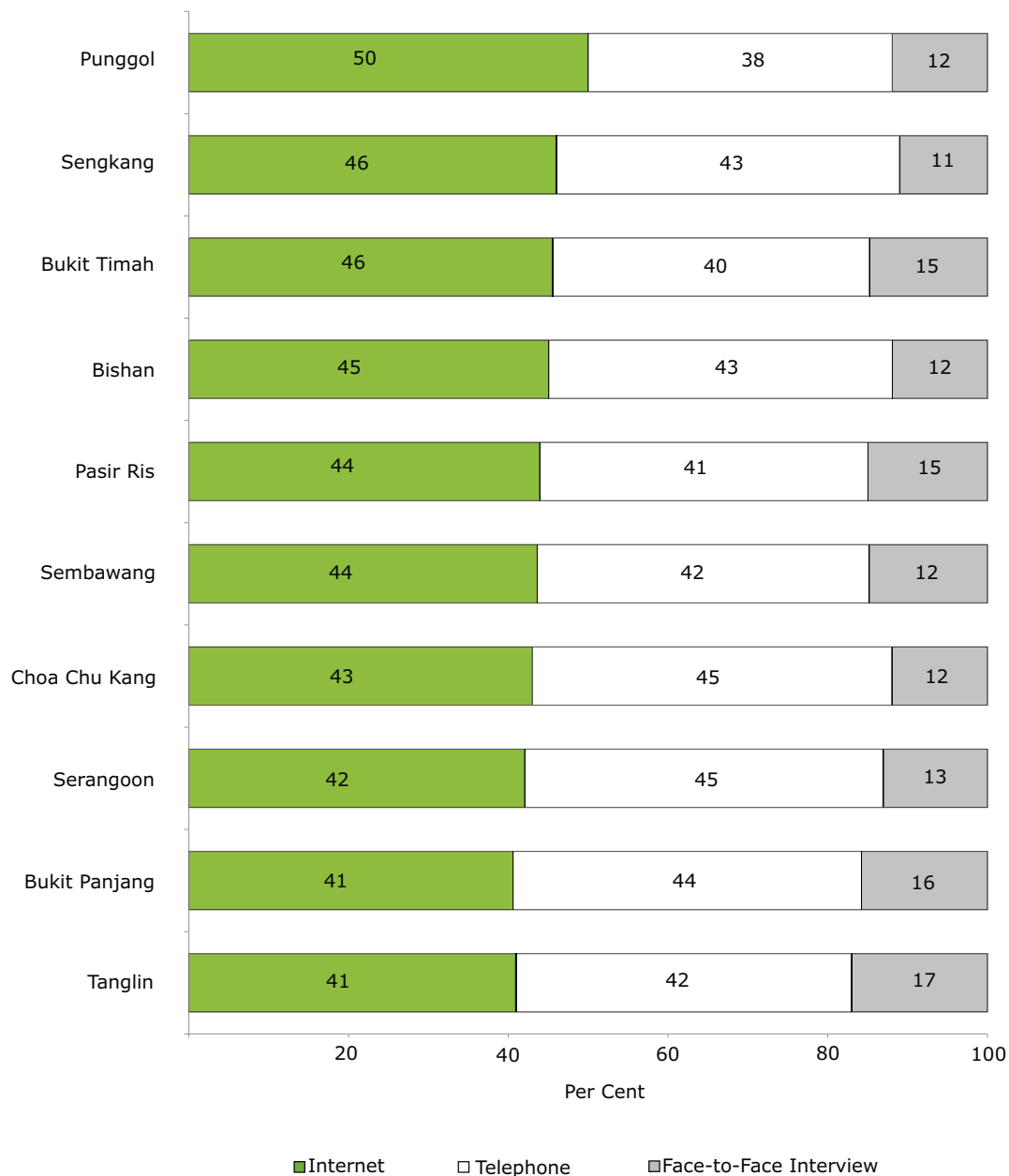


*Internet Submission More Popular among Households in Younger Estates*

Punggol had the highest proportion of Internet submissions (50 per cent)

made by households among all planning areas<sup>1</sup> covered for Census 2010 (Chart 4). This was followed by Sengkang and Bukit Timah at 46 per cent each.

CHART 4 TOP 10 PLANNING AREAS RANKED BY USE OF INTERNET FOR SUBMISSION, 2010



<sup>1</sup> The geographical areas presented in this article refer to the planning areas for the physical development of Singapore as demarcated in the Urban Redevelopment Authority's Master Plan 2008.

## Usage Patterns of Respondents

### *Internet Responses Peak at Night*

The peak period where respondents logged in to submit their census returns was between 8 pm to 12 midnight (Chart 5). One-third of the Internet sessions registered for Census 2010 occurred within this period while the rest were spread mainly between 9 am to 8 pm.

### *More Calls to Hotline in the Day*

Some 52,100 calls were made to the Census 2010 hotline between March to

August 2010. These included calls from respondents to submit their census returns over the phone, as well as respondents who needed assistance while completing their returns over the Internet.

They also included calls from the public who have general enquiries relating to the Census 2010.

In contrast to the late night peak for respondents using the Internet, the hotline received the highest number of calls in the morning (Chart 6).

CHART 5 PROPORTION OF TOTAL SESSIONS LOGGED IN AT CENSUS INTERNET SUBMISSION WEBSITE BY HOUR OF THE DAY

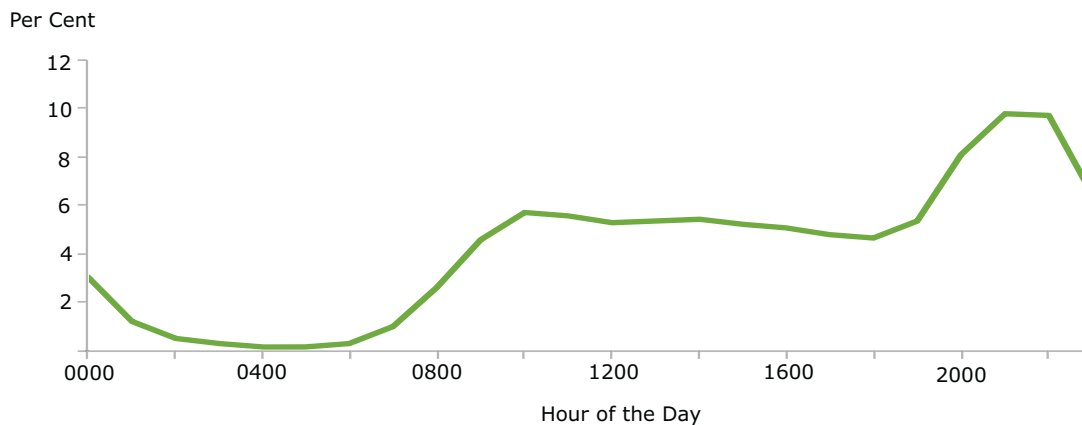
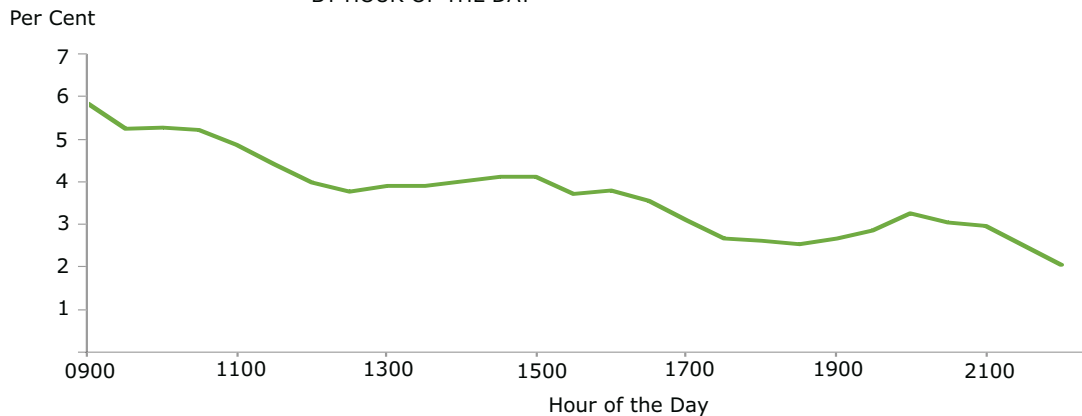


CHART 6 PROPORTION OF TOTAL CALLS RECEIVED BY CENSUS HOTLINE BY HOUR OF THE DAY



## Concluding Remarks



The successful completion of the Census 2010 relied upon the support from the participating households.


With high Internet penetration rate and computer literacy in Singapore, households' acceptance of using the Internet as a mode to submit their census returns has grown over the years.


It is important nonetheless to note that respondents submitting their returns through telephone or face-to-face interviews still formed the majority of the Census 2010 returns.

The Department will continue to review the most appropriate mode(s) to administer household surveys taking into consideration the nature of the survey as well as the changing lifestyle of the population.

### Results from the Census of Population 2010 showed:

There were **3.8 million** Singapore residents.  For every 1,000 females, there were **974** males.  The median age of Singapore residents was **37.4 years**.

There were **1.1 million** resident households.  The average household size was **3.5 persons**. Almost **1 in 3** resident households stayed in HDB 4-room flats.

 The median monthly household income from work reached **\$5,000**. 

**More Information** on the key trends in population size, growth, demographic profile and broad geographic distribution of the Singapore population are available from the Advance Census Release and a series of 3 Statistical Releases.

-  [Advance Census Release](#)
-  [Statistical Release 1: Demographic Characteristics, Education, Language and Religion](#)
-  [Statistical Release 2: Households and Housing](#)
-  [Statistical Release 3: Geographic Distribution and Transport](#)

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## GLOSSARY OF TERMS AND DEFINITIONS

### DEMOGRAPHIC AND SOCIAL CHARACTERISTICS

#### **Age**

Age refers to the number of completed years between a person's date of birth and the reference date of 30 June 2010.

#### **Ethnic/ Dialect Group**

Ethnic group refers to a person's race. It is as declared by the person. The population is classified into the following four categories:

<i>Chinese</i>	This refers to persons of Chinese origin such as Hokkiens, Teochews, Cantonese, Hakkas, Hainanese, Hockchias, Foochows, Henghuas, Shanghainese, etc.
<i>Malays</i>	This refers to persons of Malay or Indonesian origin, such as Javanese, Boyanese, Bugis, etc.
<i>Indians</i>	This refers to persons of Indian, Pakistani, Bangladeshi or Sri Lankan origin such as Tamils, Malayalis, Punjabis, Bengalis, Singhalese, etc.
<i>Other Ethnic Groups</i>	This comprises all persons other than Chinese, Malays and Indians. They include Eurasians, Europeans, Arabs, Japanese, etc.

#### **Residential Status**

Singapore citizens and permanent residents are classified as Singapore residents or the resident population. Singapore permanent residents refer to non-citizens who have been granted permanent residence in Singapore. The non-resident population comprised foreigners who were working, studying or living in Singapore but not granted permanent residence, excluding tourists and short-term visitors.

#### **Place of Birth**

Place of birth refers to the geographical area in which the person was born.

## **Marital Status**

Marital status refers to a person's conjugal status in relation to the marriage laws or customs in Singapore.

<i>Single</i>	This refers to persons who have never been married.
<i>Married</i>	This refers to persons who are legally married or married according to customary rites.
<i>Widowed</i>	This refers to persons whose spouses are deceased and have not remarried.
<i>Divorced/Separated</i>	This refers to persons whose marriages have been legally dissolved, or persons who have been legally separated or estranged from their spouses and who have not remarried.

## **Ever-Married Females**

Ever-married females refer to females who have been married before and are currently married, widowed, or divorced/separated.

## **Number of Children Born**

Number of children born refers to all the live-born children each resident woman aged 15 years and over has ever given birth to. It includes those children who are currently staying with her, those who have set up their own homes and those who are no longer living.

## **Religion**

Religion refers to the religious faith or spiritual belief of a person, regardless of whether or not he regularly attends religious ceremonies in a temple, mosque, church or other religious building. He may or may not practise his faith or belief. It is as declared by the person.

## **Sex Ratio**

The sex ratio refers to the number of males per 1,000 females in the population.

## **Old-Age Support Ratio**

The old-age support ratio is defined as the number of persons aged 15-64 years per elderly person aged 65 years and over.

## EDUCATION, LITERACY AND LANGUAGE

### Literacy

Literacy refers to a person's ability to read with understanding, e.g. a newspaper, in the language(s) specified. It is as declared by the person.

### Language Most Frequently Spoken at Home

Language most frequently spoken at home refers to the language or dialect that a person uses most frequently at home when speaking to household members.

### Level of Education Attending

Level of education attending refers to the grade or standard of formal education which a full-time student is attending. The Singapore Standard Educational Classification 2010 is used to classify students by level of education attending. Students aged 5 years and over are classified into the following six main categories:

<i>Pre-Primary</i>	This refers to students attending kindergartens or pre-primary classes.
<i>Primary</i>	This refers to students attending Primary 1 to 6 and special classes for the educationally sub-normal.
<i>Secondary</i>	This refers to students attending Secondary 1 to 5 or courses of secondary level offered in the vocational, technical and commercial education institutions, e.g. Institute of Technical Education (ITE) Skills Certificate course.
<i>Post-Secondary (Non-Tertiary)</i>	This refers to students attending Pre-University classes and junior colleges or other courses at post-secondary level, e.g. National ITE Certificate (Nitec), Higher Nitec and Master Nitec.
<i>Polytechnic</i>	This refers to students attending polytechnic diploma or polytechnic post/ advanced/ specialist/ management/ graduate diploma courses offered by the local polytechnics such as the Singapore Polytechnic, Ngee Ann Polytechnic, Temasek Polytechnic, Nanyang Polytechnic and Republic Polytechnic.
<i>Professional Qualification and Other Diploma</i>	This refers to students attending courses leading to the award of professional qualification and other diploma, e.g. ITE diploma, National Institute of Education (NIE) diploma, Singapore Institute of Management (SIM) diploma, LASALLE diploma, Nanyang Academy of Fine Arts (NAFA) diploma, Association of Chartered Certified Accountants (ACCA) Qualification and Chartered Financial Analyst (CFA).
<i>University</i>	This refers to students attending degree or post-graduate courses in universities.

## Highest Qualification Attained

Highest qualification attained refers to the highest grade or standard a person has passed or the highest level where a certificate, diploma, or degree is awarded. The Singapore Standard Educational Classification 2010 is used to classify persons by highest qualification attained. Persons aged 15 years and over who are not attending educational institutions as full-time students are classified into the following main categories:

<i>No Qualification</i>	This refers to those who have never attended school, or have primary education but without Primary School Leaving Examination (PSLE) certificate or their equivalent, or have Certificate in Basic Education for Skills Training (BEST) 1-3.
<i>Primary</i>	This refers to those who have PSLE or other certificate of equivalent standard, or have Certificate in BEST 4 or at least 3 Employability Skills Systems (ESS) Workplace Literacy and Numeracy (WPLN) Statements of Attainment at Level 1 or 2.
<i>Lower Secondary</i>	This refers to those who have secondary education without a General Certificate of Education (GCE) Normal ('N')/ Ordinary ('O') Level pass or equivalent, or have Certificate in Worker Improvement through Secondary Education (WISE) 1-3, or basic vocational certificates (including ITE Basic Vocational Training), or at least 3 ESS WPLN Statements of Attainment at Level 3 or 4.
<i>Secondary</i>	This refers to those who have at least 1 GCE 'N'/'O' Level pass, or have National ITE Certificate (Intermediate) or equivalent (e.g. National Technical Certificate Grade 3, Certificate of Vocational Training), or have ITE Skills Certificate (ISC) or equivalent (e.g. Certificate of Competency, Certificate in Service Skills) or at least 3 ESS WPLN Statements of Attainment at Level 5 and above.
<i>Post-Secondary (Non-Tertiary)</i>	This refers to those who have at least 1 GCE Advanced ('A')/ Higher 2 ('H2') Level pass or other certificates/ qualifications of equivalent standard. It also includes those who have Nitec (e.g. Post Nitec Certificate, Certificate in Office Skills, National Technical Certificate Grade 2, National Certificate in Nursing, Advanced Builder Certificate), or have Higher Nitec (including Certificate in Business Skills, Industrial Technician Certificate and other polytechnic certificates), or Master Nitec or equivalent (e.g. National Technical Certificate Grade 1). This group also includes Workforce Skills Qualifications (WSQ) Certificate/ Higher Certificate/ Advanced Certificate or equivalent, International Baccalaureate/ High school diploma or other advanced certificates (e.g. SIM certificates).
<i>Polytechnic</i>	This refers to those who have polytechnic diploma, or polytechnic advanced diploma (including polytechnic advanced/ post/ specialist/ management/ graduate diploma), or polytechnic post-diploma certificate.

*Professional Qualification and Other Diploma* This refers to those who have qualifications awarded by professional bodies, or NIE diploma, ITE diploma and other diploma qualifications (e.g. SIM diploma, LASALLE diploma, NAFA diploma, WSQ diploma and WSQ specialist diploma).

*University* This refers to those who have bachelor's degree, or postgraduate diploma (including NIE postgraduate diploma), or master's degree, or doctorate. It also includes persons with WSQ graduate certificate and WSQ graduate diploma.

## **Field of Study**

Field of study refers to the principal discipline, branch or subject matter of study that leads to the award of the qualification attained. The Singapore Standard Educational Classification 2010 is used to classify the subject matter of study.

## **ECONOMIC CHARACTERISTICS**

### **Economic Status**

The economic status of a person refers to whether a person was working during the seven days preceding the day he was enumerated. Persons aged 15 years and over are classified as either economically active or economically inactive.

Economically active persons refer to persons who were working and those who were actively looking for work if not working during the reference period.

*Working* A working person is one who during the reference period, worked for pay or profit. It includes those serving National Service, as well as those who were helping in a family business without fixed pay. It also includes all those who had a job or business to return to but were temporarily absent because of illness, injury or other reasons.

*Unemployed* An unemployed person is one who was not working during the reference period but was actively looking for work or planning to start his own business.

Economically inactive persons refer to persons who were not working and not actively looking for work during the reference period.

### **Occupation**

Occupation of a working person refers to the kind of work that the person was doing during the reference period. The Singapore Standard Occupational Classification 2010 is used to classify working persons by occupation.

## Industry

Industry refers to the kind of economic activity or the nature of business of the firm, establishment or department in which the person was employed during the reference period. If the person was self-employed, industry refers to the kind of economic activity or nature of business the person was operating. The Singapore Standard Industrial Classification 2010 is used to classify all working persons by industry.

## Employment Status

Employment status refers to the status of working persons in relation to their employment. Working persons aged 15 years and over are classified into the following categories:

<i>Employers</i>	These are persons who employ at least one paid worker in their business or trade.
<i>Own Account Workers</i>	These are persons who operate their own business without employing any paid workers in the conduct of their business or trade.
<i>Employees</i>	These are persons who work for employers in return for regular wages or salaries.
<i>Contributing Family Workers</i>	These are persons who assist in the operation of family business without receiving regular wages or salaries.

## Usual Hours Worked

This refers to the number of hours that a person usually works in a typical week, regardless of whether he is paid or not. The concept of usual hours of work differs from that of normal hours of work referred to in contractual arrangements. For a person who has just started work during the reference period, usual hours of work refers to the number of hours per week he is expected to work in that job. For a multiple jobholder, it should be aggregated from the hours spent in all the jobs.

## Gross Monthly Income from Work

This refers to the total amount of income earned from employment during the full calendar month preceding the date of the interview. For employees, this would include wages or salaries, allowances, overtime, commission, tips and bonuses. It would also include the employee's Central Provident Fund contribution but not the employer's contribution for the employee. For employers and own account workers, it refers to the total receipts from sales and services performed less the business expenses incurred.

## HOUSEHOLD AND HOUSING CHARACTERISTICS

### Household

A household refers to a group of two or more persons living together in the same house and sharing common food or other arrangements for essential living. It also includes a person living alone or a person living with others but having his own food arrangements. Although persons may be living in the same house, they may not be members of the same household.

### Resident Household

A resident household refers to a household headed by a Singapore citizen or permanent resident.

### Head of Household

The head of a household is the person generally acknowledged as such by other members of the household. The head is normally the oldest member, the main income earner, the owner-occupier of the house or the person who manages the affairs of the household. Where the household comprises a group of unrelated persons, the head of household refers to the person who manages the affairs of the household, or any person who supplied the information pertaining to other members.

### Household Structure

Household structure refers to the classification of a household according to the number of family nuclei and the number of generations in the household.

<i>One Family Nucleus</i>	This refers to a household formed by one of the following, regardless of the number of generations:  (a) a married couple, with or without never-married child(ren); (b) a family consisting of immediate related members, without presence of a married couple e.g. one parent only with never-married child(ren).
<i>Two Family Nuclei</i>	This refers to a household with two family nuclei.
<i>Three or More Family Nuclei</i>	This refers to a household with three or more family nuclei.
<i>No Family Nucleus</i>	This refers to a household formed by a person living alone or living with others but does not constitute any family nucleus. This is further classified into one-person household or household with more than one person.

## **Household Living Arrangement**

Household living arrangement refers to the classification of a household according to the household composition, age and marital status of household head and age group of the youngest child of the head. There are two broad types of households:

*Family-Based Households*      This refers to households with at least one family nucleus.

*Non-Family-Based Households*      This refers to households with no family nucleus.

Within the family-based households, couple-based households refer to those with a married head and spouse in the household. Other family-based households refer to those without a married head and spouse in the household, e.g. lone parent households.

## **Household Size**

Household size refers to the total number of members in the household, including maids.

## **Number of Working Persons in Household**

The number of working persons in the household includes members of the same household who are working. Maids in the household are excluded.

## **Household Income from Work**

Household income from work refers to the sum of income received by working members of the household from employment and business. However, it does not include the income of maids.

## **Household Income from Work Per Household Member**

Household income from work per household member refers to the household income from work divided by the total number of members (household size) in the household. For example, if only one person in a household of four is working, his income is divided by four to derive the average income per household member.

## **Predominant Household Language**

Predominant household language refers to the language or dialect spoken by the majority of household members to other members, excluding maids and unrelated persons.



## Elderly Living Arrangement

Elderly persons aged 65 years and over are classified according to their co-residence with their spouse or children. Additional dimension on the economic status of the children is incorporated into the classification.

<i>With At Least One Working Child</i>	This refers to an elderly person living with his children in the same household, at least one of whom is working.
<i>With All Non-Working Children</i>	This refers to an elderly person living with his children in the same household, all of whom are not working.

Elderly persons who are not living with their spouse or children are classified according to whether they are living alone or with other elderly persons. Elderly persons living alone refer to those in one-person households, with or without other occupants in the same dwelling unit.

## Type of Dwelling

A dwelling refers to a building, part of a building, or a covered space used or intended to be used by one or more persons as living quarters. Each dwelling has its own separate entrance with direct access to a public road or pathway. A dwelling may be a residential building by itself, or a unit in a residential building, or part of a non-residential building such as a shop or factory with space used as living quarters.

Dwellings are broadly classified into the following three categories: Housing and Development Board (HDB) flats, condominiums and private flats, and landed properties.

## Tenancy

Tenancy refers to the tenure status of the household with respect to the dwelling in which the household members live. Tenancy is classified into the following three categories:

<i>Owner</i>	This refers to a household where the head or any other member owns the house.
<i>Tenant</i>	This refers to a household which rents the dwelling or part of it.
<i>Others</i>	This refers to a household which occupies a dwelling provided without charge by employers, friends or relatives.

## **GEOGRAPHIC DISTRIBUTION AND TRANSPORT**

### **Planning Areas**

Planning areas refer to areas demarcated in the Urban Redevelopment Authority's Master Plan 2008.

### **Usual Mode of Transport to School or Work**

Usual mode of transport to school or work refers to how a full-time student or a working person usually travels to school or work respectively. Persons who usually walk to school or work and persons who study from home or work at their place of residence are classified in the category "No transport required".

### **Travel Time to School or Work**

Travel time to school or work refers to the total number of minutes that it usually takes a full time student or working person to get from home to school or to work each day respectively. The travel time includes time spent waiting for public transportation and walking to the bus-stop or MRT station.

## **SAMPLE DESIGN AND SAMPLING VARIABILITY**

### **Introduction**

The Census of Population 2010 adopted a register-based approach, similar to the Census of Population 2000. Basic population count and characteristics were compiled from administrative sources. Additional information not available from administrative data sources were collected from a sample survey of about 200,000 dwelling units.

### **Sample Design and Selection**

The sampling frame used for the selection of the sample for Census 2010 is based on the National Database of Dwellings (NDD) maintained by DOS. The NDD is a register of all residential dwelling units in Singapore. As the sample survey of the Census 2010 covered only households in residential dwellings, institutions such as military camps, hostels and hotels were excluded from the frame.

The sample for the Census 2010 was selected based on a stratified design with proportional allocation. The strata were defined based on the planning areas demarcated by the Urban Redevelopment Authority. Each dwelling unit in the frame was first placed into one of the strata based on its planning area. Within each stratum, the units were sorted into dwelling type groupings. A sample was selected using simple random sampling without replacement from each broad dwelling type grouping. The selected samples across the strata were combined to form the required sample of about 200,000 dwelling units.

### **Sampling Variability**

The precision of estimates derived from the sample survey are affected by sampling errors since the estimates are based on information obtained from a fraction of the population instead of the whole population. Sampling errors refer to the difference between the estimate based on a sample and its 'true' population value that would result if the whole population has been surveyed.

The extent of sampling error of an estimate under a particular sample design is assessed by the variability of the estimate across all possible samples under the design. One common measure of this variability is given by the standard error (SE), which is the standard deviation of the sampling distribution of the estimate. Another measure is the relative standard error (RSE), which is obtained by expressing the standard error as a percentage to the estimate. The smaller the RSE, the more precise is the estimate.

### Computation of Sampling Error

The sampling errors of the estimates under the actual sample design used can be derived based on their relationship with those under a simple random sample (SRS) design. The formula for standard error of  $T_Y$  based on simple random sample is:

$$\begin{aligned}
 SE(T_Y; \text{SRS}) &= \sqrt{\text{Var}(T_Y; \text{SRS})} \\
 &= \sqrt{\text{Var}(N \times P_Y; \text{SRS})} \\
 &= N \times \sqrt{\text{Var}(P_Y; \text{SRS})} \\
 &= N \times SE(P_Y; \text{SRS}) \\
 &= N \times \sqrt{\frac{N-n}{N-1} \times \frac{P_Y(1-P_Y)}{n}}
 \end{aligned}$$

where  $T_Y$  is the total number of elements in the population with a given attribute Y  
 $N$  is the total population count  
 $n$  is the count of persons covered in the sample  
 $P_Y$  is the proportion of the total population with a given attribute

The ratio of the variance of the estimate based on the sample design used and that of a simple random sample of the same size is known as the “design effect” (DEFF). This ratio gives the net effect of the various complexities of the design used on the variance relative to a simple random sample design. The square root of the design effect (DEFT) gives the ratio of the standard error of the estimate under the sample design used to that of a simple random sample:

$$\text{DEFT}(T_Y) = \sqrt{\text{DEFF}(T_Y)} = \sqrt{\frac{\text{Var}(T_Y)}{\text{Var}(T_Y; \text{SRS})}} = \frac{SE(T_Y)}{SE(T_Y; \text{SRS})}$$

This implies that

$$\begin{aligned}
 SE(T_Y) &= \text{DEFT}(T_Y) \times SE(T_Y; \text{SRS}) \\
 &= \text{DEFT}(P_Y) \times SE(T_Y; \text{SRS}), \quad \text{since } T_Y = N \times P_Y.
 \end{aligned}$$

### Generalized Sampling Errors Table

From Table A1, the DEFT of the selected attributes ( $T_Y$ ) is about 1. It is impractical to compute and display the sampling error for each and every of the possible estimates such as the total number of elements in the population with a given attribute Y from the Census 2010. Thus, a generalized sampling errors

table is provided instead as a guide to data users for estimating the errors of any estimates.

Table A2 provides the generalised sampling errors of a selected range of estimates with DEFT value of 1. The smaller the estimate, the larger is the RSE. This implies that sample estimates of a rare characteristic would have high RSEs and users would have to be careful in drawing inferences based on the sample estimates.

Table A1 Sampling Errors and DEFT of  $T_Y$  for Selected Attributes

	Sample Estimate ( $T_Y$ )	Standard Error ( $T_Y$ )	Relative Standard Error ( $T_Y$ )	95% Confidence Interval		DEFT ( $T_Y$ )
				Lower	Upper	
<u>Residents Aged 15 Years &amp; Over</u>						
Single	1,000,467	2,103	0.2	996,345	1,004,589	0.99
Married	1,844,606	2,621	0.1	1,839,468	1,849,744	1.02
Widowed	157,556	892	0.6	155,808	159,304	0.96
Divorced/Separated	103,120	729	0.7	101,691	104,549	0.97
<u>Ever-Married Resident Females</u>						
With No Children Born	131,576	867	0.7	129,876	133,276	1.02
With 1 - 2 Children Born	598,132	1,736	0.3	594,729	601,535	1.01
With 3 - 4 Children Born	302,683	1,263	0.4	300,207	305,159	1.00
<u>Resident Students</u>						
Attending Primary and Below	343,642	1,339	0.4	341,018	346,266	1.00
Attending Secondary	231,992	1,103	0.5	229,829	234,155	0.99
Attending Polytechnic	79,708	649	0.8	78,436	80,980	0.98
Attending University	70,386	612	0.9	69,186	71,586	0.98
<u>Resident Non-Students</u>						
With Below Secondary Qualifications	900,147	2,011	0.2	896,205	904,089	0.98
With Secondary Qualifications	526,359	1,596	0.3	523,231	529,487	0.98
With Polytechnic Qualifications	250,213	1,131	0.5	247,996	252,430	0.98
With University Qualifications	634,098	1,777	0.3	630,616	637,580	1.00
<u>Residents Aged 5 Years &amp; Over</u>						
Speaking English at Home	1,097,443	2,163	0.2	1,093,204	1,101,682	0.98
Speaking Mandarin at Home	1,211,505	2,242	0.2	1,207,110	1,215,900	0.98
Speaking Malay at Home	414,475	1,403	0.3	411,724	417,226	0.96
Speaking Tamil at Home	110,667	790	0.7	109,119	112,215	1.01
<u>Residents Aged 15 Years &amp; Over</u>						
Not Literate	128,661	805	0.6	127,083	130,239	0.96
Literate in One Language Only	878,214	2,001	0.2	874,292	882,136	0.99
Literate in Two Languages Only	1,896,268	2,630	0.1	1,891,114	1,901,422	1.02
Literate in Three or More Languages	202,606	1,072	0.5	200,506	204,706	1.02
<u>Resident Working Persons</u>						
Travel to Work by Public Bus Only	361,318	1,350	0.4	358,671	363,965	0.98
Travel to Work by MRT Only	215,837	1,064	0.5	213,751	217,923	0.99
<u>Resident Households</u>						
With 1 Person	139,876	747	0.5	138,412	141,340	0.98
With 2 - 3 Persons	446,356	1,125	0.3	444,151	448,561	0.99
With 4 - 5 Persons	431,937	1,105	0.3	429,772	434,102	0.98

Table A2 Sampling Errors for Square Root of Design Effect (DEFT) Equals 1

Size of Estimates	Proportion of Total Population (%)	Standard Error	Relative Standard Error (%)	95% Confidence Interval	
				Lower	Upper
PERSONS					
4,000,000	78.79	2,188	0.05	3,995,711	4,004,289
3,500,000	68.94	2,477	0.07	3,495,145	3,504,855
3,000,000	59.09	2,632	0.09	2,994,841	3,005,159
2,500,000	49.24	2,676	0.11	2,494,754	2,505,246
2,000,000	39.40	2,616	0.13	1,994,873	2,005,127
1,500,000	29.55	2,442	0.16	1,495,213	1,504,787
1,000,000	19.70	2,129	0.21	995,827	1,004,173
750,000	14.77	1,900	0.25	746,277	753,723
500,000	9.85	1,595	0.32	496,874	503,126
250,000	4.92	1,158	0.46	247,730	252,270
100,000	1.97	744	0.74	98,542	101,458
75,000	1.48	646	0.86	73,734	76,266
50,000	0.98	529	1.06	48,964	51,036
25,000	0.49	375	1.50	24,266	25,734
10,000	0.20	237	2.37	9,535	10,465
7,500	0.15	206	2.74	7,097	7,903
5,000	0.10	168	3.36	4,671	5,329
2,500	0.05	119	4.75	2,267	2,733
1,000	0.02	75	7.51	853	1,147
500	0.01	53	10.62	396	604
200	0.00	34	16.80	134	266
HOUSEHOLDS					
1,150,000	99.85	89	0.01	1,149,825	1,150,175
850,000	73.80	1,023	0.12	847,995	852,005
550,000	47.76	1,162	0.21	547,722	552,278
250,000	21.71	959	0.38	248,120	251,880
100,000	8.68	655	0.66	98,716	101,284
75,000	6.51	574	0.77	73,875	76,125
50,000	4.34	474	0.95	49,071	50,929
25,000	2.17	339	1.36	24,335	25,665
10,000	0.87	216	2.16	9,577	10,423
7,500	0.65	187	2.50	7,133	7,867
5,000	0.43	153	3.06	4,700	5,300
2,500	0.22	108	4.33	2,288	2,712
1,000	0.09	69	6.85	866	1,134
500	0.04	48	9.69	405	595
200	0.02	31	15.33	140	260

## Non-Sampling Errors

Apart from sampling errors, sample survey results are also subjected to non-sampling errors. They are present in complete censuses as well as in sample surveys. Such errors could arise during data collection phase, e.g. varying interpretation of questions by respondents or interviewers, and the inability or unwillingness of respondents to provide correct information. They could arise during data processing e.g. wrong codes entered or key-punching errors due to poor handwriting.

In the Census 2010, the following measures were taken to minimise the non-sampling errors:

- a) careful design of the Internet questionnaire, CATI online questioning and fieldwork questionnaires
- b) careful planning of operational procedures in data collection, processing and tabulation
- c) standardising concepts and definitions and providing intensive training to all staff involved in the Census
- d) close supervision of the CATI call centre and field interviewers
- e) verifying the returns with respondents, whenever necessary
- f) stringent control and high standards set for data editing, coding and verification to ensure good data quality and high data consistency.

## ACRONYMS USED IN THE CENSUS OF POPULATION 2010 RELEASES

<u>Acronym</u> (in alphabetical order)	<u>Description</u>
ACCA	Association of Chartered Certified Accountants
ACD	Assistant Census Director
ADSL	Asymmetric Digital Subscriber Line
AOD	Automatic Outbound Dialler
APM	Administration and Payroll Module
BEST	Basic Education for Skills Training
CATI	Computer-Assisted Telephone Interviewing
CFA	Chartered Financial Analyst
CPC	Census Planning Committee
CPF	Central Provident Fund
CPI	Consumer Price Index
DCD	Deputy Census Director
DEFF	Design Effect
DEFT	Square Root of The Design Effect
DOI	Date of Issue
DOR	Date of Registration
DOS	Singapore Department of Statistics
ESM	Electronic Submission Module
ESS	Employability Skills Systems
FAQ	Frequently Asked Questions
FIN	Foreign Identification Number
FWM	Fieldwork Management
GCE	General Certificate of Education
GHS	General Household Survey
HAQA	Highest Academic Qualification Attained
HDB	Housing and Development Board
HQ	Headquarter
HRD	Household Registration Database
HRN	House Reference Number
ISC	ITE Skills Certificate
ISCED	International Standard Classification of Education
ISCO	International Standard Classification of Occupations
ISIC	International Standard Industrial Classification
IT	Information Technology
ITC	Industrial Technician Certificate
ITE	Institute of Technical Education
LFS	Labour Force Survey
LRT	Light Rail Transit
MCYS	Ministry of Community Development, Youth and Sports
MHA	Ministry of Home Affairs
MND	Ministry of National Development
MOE	Ministry of Education
MOF	Ministry of Finance
MOM	Ministry of Manpower
MRT	Mass Rapid Transit
MTI	Ministry of Trade and Industry
NAFA	Nanyang Academy of Fine Arts



NDD	National Database of Dwellings
NIE	National Institute of Education
NITEC	National ITE Certificate
NRIC	National Registration Identity Card
NS	National Service
NTC	National Technical Certificate
PDA	Personal Digital Assistant
PMO	Prime Minister's Office
PSLE	Primary School Leaving Examination
RO	Regional Office
RSE	Relative Standard Error
SE	Standard Error
SHINE	Government Data Centre Shared Hosting Service
SIM	Singapore Institute of Management
SLA	Singapore Land Authority
SLHH	Survey of Large Households
SMS	Short Message Service
SPF	Singapore Police Force
SR	Statistical Releases
SRS	Simple Random Sample
SSEC	Singapore Standard Educational Classification
SSIC	Singapore Standard Industrial Classification
SSN	Statistics Singapore Newsletter
SSOC	Singapore Standard Occupational Classification
STCC	Singtel Call Centre
UMPC	Ultra-Mobile Personal Computer
UN	United Nations
URA	Urban Redevelopment Authority
WDA	Workforce Development Agency
WISE	Worker Improvement through Secondary Education
WSQ	Workforce Skills Qualifications
WPH	Work Permit Holder
WPLN	Workplace Literacy and Numeracy